



ANNUAL REPORT

2018

Table of contents

MESSAGE OF THE AUDIOVISUAL MEDIA AUTHORITY CHAIRPERSON	3	
INTRODUCTION	4	
1 AUTHORITY STRATEGY	8	
2 IMPLEMENTATION OF THE PARLIAMENT RESOLUTION RECOMMENDATIONS ABOUT THE ANNUAL REPORT OF THE AUTHORITY FOR 2018	9	
3 MEASURES TAKEN PURSUANT TO RECOMMENDATIONS OF OTHER CONSTITUTIONAL OR INDEPENDENT INSTITUTIONS TO THE AUTHORITY	20	
4 RECOMMENDATIONS IN THE EU PROGRESS REPORT AND OTHER INTERNATIONAL OBLIGATIONS FOR THE AUTHORITY	22	
With regard to the switching to numeric broadcasting process.....	22	
With regard to other issues.....	26	
5 DATA RELATED TO AUTHORITY ACTIVITY FOR ADMINISTRATIVE INSPECTIONS OR INVESTIGATIONS, CITATION DECISIONS IN RELATION TO THE LAST YEARS	28	
6 AUTHORITY GOVERNANCE.....	31	
Decision-making on licenses/authorizations	31	
7 THE AUTHORITY AS A REGULATOR FOR A RESPONSIBLE AUDIOVISUAL MARKET	34	
Topical assessment of broadcast content.....	34	
Content monitoring	38	
Approach to the piracy phenomenon in audiovisual broadcasting	45	
8 COMPLAINT COUNCIL.....	47	
9 THE AUTHORITY AND COMPLIANCE WITH APPLICABLE LEGISLATION	50	
Legal references which the activity of the institution is based on	50	
Completing the necessary bylaw framework for the exercise of ASMP activity	51	
The need for amendments to the legal framework regulating the activity of the institution	52	
Supervision of the frequency specter use	53	
10 THE AUTHORITY AS AUDIOVISUAL SECTOR DEVELOPMENT PROMOTER.....	55	
Engagement of the Authority in the audiovisual market technological developments	55	
The contribution of the Authority to scientific research	55	
Cooperation in audiovisual market regulation	56	
11 SWITCHING TO NUMERIC BROADCASTING	58	
Vacating of the Digital Dividend band	64	
Monitoring carried out in the framework of the audiovisual media broadcasting digitalization process	65	
The AMA - RTSH Contract	68	
Frequency specter planning and administration	70	

Audiovisual service frequency planning	70
Audiovisual band frequency coordination.....	71
Audio service frequency planning.....	72
Addressing interference caused by audio/audiovisual operators.....	72
12 THE AUTHORITY'S COMPLIANCE WITH TRANSPARENCY PRINCIPLES AND ENHANCEMENT OF THE INSTITUTIONAL IMAGE	74
Internal Organization of the Institution	74
Transparency program.....	74
Authority Activities	75
Authority Publications.....	79
AMA in cooperation with partners.....	79
Cooperation Agreements.....	80
Publication of the AMA Periodic Bulletin	81
Management of human resources performance.....	81
Information and Knowledge Infrastructure	84
13 FINANCIAL INDICATORS AND RESOURCE MANAGEMENT.....	85
Financial Resources Management.....	85
Financial resources realization in 2018	85
Self-funding sources collection progress (a+b+c+ç).....	85
Financial obligations of AMSPs	88
Funding by the State Budget	89
Financial resources use in 2018	89
Expenses and investments covered by self-funding	89
Expenses with State Budget Funds	91
Financial Statements	91

MESSAGE OF THE AUDIOVISUAL MEDIA AUTHORITY CHAIRPERSON

In 2018, the Audiovisual Media Authority (AMA) largely focused on the fulfillment of institutional duties and functions in order to consolidate its performance, as an efficient and independent regulator ensuring the operators free and honest competition in the audiovisual market.

Approval and improvement of a series of regulations and instructions, pursuant to the requirements of Law No. 97/2013 “On Audiovisual Media in the Republic of Albania”, as amended, specifically influence audio and audiovisual products quality and variety, as well as public services modernization.

For the first time, all illegal numeric and analog audio and audiovisual broadcasting was terminated last September, which was an issue that the main urban centers of the country have faced for about two decades.

Pursuant to the Parliament of Albania Resolution on AMA, topical assessments were carried out last year regarding the assessment of legal compliance with and implementation of the Broadcasting Code on content broadcast by AMSPs. These periodic reviews were focused on child protection in audiovisual broadcasting; advertisements and commercial communications; audiovisual programs on health information and medicine use; written and spoken Albanian standards observance; harmful content including violence, pornography or use of narcotics in music channels.

Over the last year, AMA and the Committee on Education and Means of Public Information in the Parliament of Albania coordinated on the matter of regulating journalists’ employment relations in audiovisual media. For the first time, in May 2018 all stakeholder representatives, such as journalists and media managers from their associations and organizations, members of parliament, journalism professors, state institutions covering employment matters, etc., sat at a round-table, conscious that in order to have a free and pluralist media, journalists need a safe working environment.

AMA’s consolidated standard of partnership with organizations and institutions operating in the media continued in 2018, with the aim of carrying out projects that drive audiovisual newsroom reporting improvement in terms of: child protection, gender equality, fake news, media education or new applications adaptation in audiovisual newsrooms. This partnership’s novelty was the commitment to enrich Albanian language literature on audiovisual media, by translating titles from the international library fund.

During the last year, AMA played a proactive role in building and strengthening communication bridges with other public institutions and agencies, with the goal of entering into cooperation agreements aiming at creating spaces and facilitating work cooperation forms. Such commitment was shown in the framework of following up on and implementing the interinstitutional mechanism for the systematic monitoring of independent constitutional and legally established institutions recommendations, which was the initiative of the Parliament of the Republic of Albania.

INTRODUCTION

In the framework of AMA duties and functions as defined by Law No. 97/2013, the Strategy on Switching from Analog to Numeric Broadcasting, the AMA Strategic Document Action Plan, as well as EU and Albanian Parliament recommendations, last year the Authority focused on the audiovisual media broadcasting digitalization process.

Thus far, analog broadcasting has been terminated in three regions of the country, namely Berat, Fier and Korça, and by 1 September 2019 it is expected to be terminated in Tirana and Durrës, which have the highest population in the country, and the Vlora region.

Last September, for the first time, the Albanian audiovisual market managed to terminate all illegal broadcasting, which had been provided via DVB-T technology for over 15 years. This was made possible in close cooperation with market operators, which were strongly committed to replacing or reconfiguring user equipment.

In the last year, the Albanian public operator (RTSH) completed the installation of the numeric infrastructure across the country, whilst national private numeric operators continue implementing their networks in regions where analog broadcasting has yet to be terminated. Currently, about 70% of the population can access digital audiovisual broadcasting. In areas where there is digital signal, the number of free of charge programs has been doubled or tripled.

In 2018, the Digital Dividend band was vacated and was allocated to mobile services, which will contribute to increasing Broadband Internet capacities at a national level.

Promotion and encouragement of new technologies introduction, while respecting equal chances and competition for all stakeholders, is one of AMA's aims. An indicator that this task was fulfilled is the media market itself, providing new innovative services, such as Video on Demand, Catch-up, OTT, etc. On one hand, AMA has encouraged and supported market operators, and on the other hand, it has set the stage to facilitate the introduction of new services, by approving regulatory acts providing facilitating procedures to all stakeholders.

Pursuant to the Parliament of Albania Resolution on AMA, last year topical assessments were carried out to assess the legal compliance and implementation of the Broadcasting Code on content broadcast by AMSPs. These periodic reviews were focused on child protection in audiovisual broadcasting; advertisements and commercial communications; audiovisual programs on health information and medicine use; written and spoken Albanian standards; harmful content including violence, pornography or use of narcotics in music channels.

In accordance with the Albanian Parliament Resolution, last year AMA performed two assessments of the RTSH program basket development, pursuant the requirements of Law No. 97/2013 "On Audiovisual Media in the Republic of Albania", as amended, and Public Broadcasting Service Contract. According to AMA standard, the findings, conclusions, suggestions and assessments have been submitted to RTSH leadership and Steering Council members. Information on the RTSH program basket development has been accompanied by information on the Public Broadcasting signal coverage across the country, which on their part is a very sensitive service provision aspect for the citizens.

In 2018, AMA further consolidated its partnership and synergy with institutions and bodies also engaged in audio and audiovisual market issues. In May, AMA and the Committee on Education and Means of Public Information in the Parliament of Albania focused on the

matter of regulating journalists' work relations in audiovisual media. The journalist community has for long faced and still faces issues, related to working conditions, newsroom recruitment and dismissal methods, delayed salaries, journalist organizations powerlessness, etc. Thus, for the first time, all stakeholder representatives, such as journalists and media managers from their associations and organizations, members of parliament, journalism professors, state institutions that cover employment matters, etc., held a round-table. During the discussion, participants held different positions, however the common denominator was their belief that it is time for action to ensure media freedom, especially when considering the time since the regime change. They were conscious of the fact that in order to have a free and pluralist media, journalists need a safe working environment.

Partnership with organizations and institutions operating in the media continued with projects that drive audiovisual newsroom reporting improvement in terms of: child protection, gender equality, fake news, media education or new applications adaptation in audiovisual newsrooms. This 2018 partnership's novelty was the commitment to enrich literature on audiovisual media in Albanian language, by translating titles from the international library fund.

The cooperation with the Journalism and Communication Department in the Faculty of History and Philology at the University of Tirana, dating back since 2015 was of note last year. The "Albanian Television Broadcasters Program Offer" project conducted a scientific analysis and research on several aspects of content broadcast by audiovisual subjects in Albania, which served as a baseline for the scientific conference in early December, with the participation of lecturers, researchers, field experts, journalism and communication PhD candidates, etc. This product combination was deemed as a broadening of researchers' perspectives and analyses to go beyond the current audiovisual broadcasting situation, and to introduce market trends in the short and long term future.

A field public survey with a sample with 500 respondents and qualitative interviews were performed, in the frame of "Albanian Television Broadcasters Program Offer" project. All data collected were processed to become functional, as part of the several chapter final research, focusing on operators and issues with broadcast content. Along with speeches delivered by researchers in the scientific conference, the research is expected to be published by the Department within the first half of this year, as a material for stakeholders, students and field researchers, subjects as well as local and foreign institutions, etc.

In accordance with the requirements of the law and the AMA Broadcasting Code, as well as the tasks assigned by the Albanian Parliament last year, the Complaint Council earnestly and responsibly addressed every complaint, and upon review they addressed violations with AMSPs. In 2018 complaints are disaggregated as follows:

- 40% on infringement of child rights;
- 38% on violation of human rights, legal and ethical norms;
- 12% on commercial communication;
- 10% other.

In order to increase complaint review efficiency, the instruction "On Procedures for Addressing Complaints by Audiovisual Media Service Providers (AMSP)" was adopted in May, involving audio and audiovisual entities in addressing complaints on broadcast content. The Complaint Council organized several conferences and round-tables, with the participation and contribution of renowned academia, university, media, public and civil society figures. Child protection, media education and hate speech were addressed in these conferences. Moreover, the Complaint Council members partook in round-tables held by

various organizations, civil society, etc., in relation to media freedom and discriminatory language use among other things.

AMA has valued and continues to value its institutional duties and functions and has been invested in a civil servant professional development plan, focusing on the improvement of staff professionalism and quality and prioritizing the employee professional development and training process.

Qualifications and trainings were based on the training needs identification analysis plan, which aims at providing a consistent practice for the development of AMA administration civil servants; improvement of management capacities; enhancing employee accountability; and the establishment of professional and efficient officials.

With respect to cooperation with other institutions, AMA has initiated cooperation agreements, aiming at providing opportunities and facilitating ways for the coordination of efforts. These agreements are signed in the framework of the Albanian Parliament request to establish a space and enhance cooperation among legally established bodies, such as the Albanian state institutions. In 2018, AMA maintained excellent bilateral relations with regulatory authorities in the region and beyond. AMA representatives maintained continuous contacts within the framework of their participation in European or regional audiovisual media platforms and bodies, such as EPRA, ERGA, BRAF, MNRA, etc.

In the capacity of audiovisual market regulator, last year AMA focused on the completion and review of a series of bylaws, which directly influence market dynamics and AMSPs performance, such as:

- Regulation “On Frequency Specter Monitoring”, approved by AMA decision No. 41, dated 12.03.2018.
- Regulation “On audio and/or audiovisual communications of commercial nature. The types, conditions and air time allowed for broadcasting”, approved by AMA decision No. 42, dated 19.03.2018.
- Regulation “On Protected Services Criteria”, approved by AMA decision No. 68, dated 20.04.2018.
- Approval of some changes to AMA Decision No. 209, dated 16.09.2016 “On Approving the Audiovisual Media Authority Regulation” with AMA decision No. 120, dated 08.06.2018.
- Instruction “On Program Format and Category for Recording and Archiving by Audiovisual Media Service Providers (AMSP), approved with AMA decision No. 121, dated 08.06.2018.

AMA requested opinions, suggestions and proposals from stakeholders, by strictly applying public consultation processes which are used to improve the presented drafts.

- Considering technological developments and wide spread of the Internet, unlike the previous year, in 2018 AMA focused on fighting television piracy practiced through online portals and websites. This commitment will continue based on an agenda verifying and assessing piracy cases and in cooperation with AKEP and other institutions sharing the same focus.
- As a self-financing institution, the Authority employs its own financial resources to fulfill objectives and functions, based on the legal requirements and approved bylaws in force. Generation of self-financing resources and improved effectiveness is using funds within the 2018 draft-budget was one of the achieved objectives of AMA’s strategy and its 2017-2019, 3-year Action Plan.

Moreover, in the framework of the tasks assigned by last year's Albanian Parliament Resolution, revenue collection has improved, as a result of following up on the payment of financial dues deriving from AMA in 2018 by licensed/authorized subjects. During the reporting year, the institution followed proceedings with judicial bodies to collect financial dues that had not been paid to AMA and State Budget by subjects for the 2015-2018 period.

1 AUTHORITY STRATEGY

In 2018, the Audiovisual Media Authority made efforts to meet the main commitments and objectives related to institutional progress and legal framework implementation. With decision No. 28, dated 29.03.2017, AMA approved the “Audiovisual Media Authority Strategy and Action Plan”, setting forward the main aims and activities to accomplish AMA’s objectives. The Action Plan sets forth activities to be implemented by AMA during the 2017 to 2019 period.

In the frame of ensuring diversity and pluralism as well as promoting responsible broadcasting, which aims at improving audio and audiovisual content, the following have been planned:

- legislative improvement (Regulation on protected services provision; regulation on frequency specter monitoring; regulation on advertisements and commercial communication; instruction on program format and category for recording and archiving by AMSPs);
- topical assessments of sensitive problems regarding broadcast content (child protection, advertisements and commercial communications; audiovisual programs on health information and medicine use; written and spoken Albanian standards; harmful content showing violence, pornography or narcotics use in music channels, etc.)
- holding forums with AMSPs on specific topics (Albanian language standards observation and hate speech in audiovisual media);
- cooperation with partners on training sessions with audiovisual newsrooms, audiovisual market research, audiovisual field research publications (in terms of child protection, gender equality, media education, or new applications adaptation in audiovisual newsrooms);
- the publication of AMA’s Periodic Bulletin has continued, along with significant AMSP performance data . The collection, administration, and publication of information on the audiovisual media sector in the Republic of Albania as one of the main functions set forth by the law on AMA, was one of the main drivers for starting the periodic publication of this Bulletin, presenting to all stakeholders the indicators and performance of the audiovisual media service providers (AMSPs), including data on ownership, commercial revenue, employment, etc.

In 2018, considering Albanian Parliament Resolution recommendations, in the framework of accountability and transparency processes, AMA carried out two assessments of the RTSH program basket development, pursuant the requirements of Law No. 97/2013 “On Audiovisual Media in the Republic of Albania”, as amended.

Steps undertaken in relation to governance consolidation and organizational development have been detailed in paragraph 12.8 herein “Management of Human Resources Performance” and paragraph 12.9 “Improvement of Communication and Processing Capacities in the Area of Information Technology”.

2 IMPLEMENTATION OF THE PARLIAMENT RESOLUTION RECOMMENDATIONS ABOUT THE ANNUAL REPORT OF THE AUTHORITY FOR 2018

1) Approval of various regulations, according to the Strategic Action Plan, aiming at complementing the bylaws framework and improving the implementation of law No. 97/2013 “On Audiovisual Media in the Republic of Albania”.

Pursuant to Law No. 97/2013 “On Audiovisual Media in the Republic of Albania”, as amended, and 2017-2019 Strategy and Action Plan of the Audiovisual Media Authority, AMA developed and adopted the following bylaws in 2018:

- Regulation “On Frequency Specter Monitoring”, approved by AMA decision No. 41, dated 12.03.2018.
- Regulation “On Audio and/or Audiovisual Communications of Commercial Nature. The Types, Conditions and Air Time Allowed for Broadcasting”, approved with AMA decision No. 42, dated 19.03.2018.
- Regulation “On Protected Services Criteria”, approved with AMA decision No. 68, dated 20.04.2018.
- Approval of some changes to AMA Decision No. 209, dated 16.09.2016 “On Approving the Audiovisual Media Authority Regulation” with AMA decision No. 120, dated 08.06.2018.
- Instruction “On Program Format and Category for Recording and Archiving by Audiovisual Media Service Providers (AMSP), approved with AMA decision No. 121, dated 08.06.2018.

2) Continuation of topical assessments on AMSP broadcast content, guaranteeing observance of the law and Broadcasting Code regarding advertisements and commercial communication, spoken and written Albanian standard observance, as well as child protection in audiovisual broadcasting.

In 2018, topical assessments were carried out, focusing on child protection in audiovisual broadcasting; advertisements and commercial communications; audiovisual programs on health information and medicine use; written and spoken Albanian standards observance; harmful content including violence, pornography or narcotics use in music channels. These topics have been assessed in different market segments, such as national AMSPs that have a great impact on the public, and also in regional or local subjects, through a combination of the assessment with the review of individual shows, newscasts, etc. More information on this activity is provided in paragraph 7.1 of this report.

3) Continuation of RTSH service contract implementation monitoring, according to the requirements of Law No. 97/2013 “On Audiovisual Media in the Republic of Albania”.

In 2018, AMA carried out two assessments of the RTSH program basket development, following the implementation of the requirements of Law No. 97/2013 “On Audiovisual Media in the Republic of Albania”, as amended, and the Public Broadcasting Service Contract, approved by AMA with decision No.18, dated 02.03.2017. The monitoring reviewed channel programming, identifying their structural elements, compliance with RTSH contractual commitments, noting

the requirements yet to be met by the content offer of the Public Broadcaster. Alongside this assessment, the RTSH signal coverage is monitored, as a significant element of the service provided to households across the country. Findings and issues of both assessments were submitted to RTSH management and the Steering Council of this institutions. More information on this aspect is provided in paragraph 11.3 of this report.

With regard to RTSH platform channels, AMA has continuously monitored the airing of new channels. Currently, RTSH has introduced 13 channels, which are broadcast on its numeric network:

1. RTSH 1 HD
2. RTSH 2 HD
3. RTSH 3 HD
4. RTSH PLUS
5. RTSH FËMIJË
6. RTSH 24
7. RTSH KUVEND
8. RTSH FILM
9. RTSH SPORT
10. RTSH SHQIP
11. RTSH MUZIKË
12. RTSH KORÇA
13. RTSH GJIROKASTRA

4) The digitalization process was completed in the Tirana-Durrës allotment and in two other allotments in 2018, bringing the coverage at 80% of the population.

As regards the digitalization process completion in Tirana and Durrës, which have the largest population in the country, AMA conducted a series of coordinating activities with audiovisual market operators and other actors involved. As a result of these activities and based on the Parliament and European Commission recommendations, AMA set 31 July 2018 as the final date for analog broadcasting termination in the Tirana and Durrës regions.

Meanwhile, on 24 July 2018, the Committee on Education and Means of Public Information (CEMPI) considered the complains submitted by local operators on the challenges they had encountered with the digitalization process and organized a meeting with representatives from AMA, the RTSH public operator, the Radio and Broadcasting Association, as well as private local/regional audiovisual operators. One of the local operators' requirements was the extension of the deadline for analog broadcasting termination in Tirana and Durrës to late 2018.

As was mentioned above, taking into account the European Commission and Albanian Parliament recommendations related to the digitalization process completion, and considering that the issues raised by local operators did not require a deadline extension, since they could be addressed in parallel with the process, AMA decided to extend the deadline to 10 September 2018. It should be noted that resolving the issues raised by audiovisual operators, required the involvement of all parties in this significant process and a considerable amount of time, which would translate into delays in the digitalization process.

Referring to the deadline set by AMA, analog broadcasting was terminated in Tirana and Durrës on 10 September. Upon analog broadcasting termination, Albanian citizens ran into difficulties, waited in long lines at decoder sales points and were not clear on decoder technology. Moreover, phone calls to the two AMA call center telephone numbers significantly increased and a multitude of messages/questions were sent to AMA's official website and info@ama.gov.al.

Considering this an abnormal situation and aiming at mitigating the situation for the public, AMA decided to extend the deadline to 15 January 2019.

It must be noted that upon analog broadcasting termination in Tirana and Durrës regions, all illegal broadcasting across the country, provided via DVB-T, were terminated and complete switching to DVB-T2 technology was enabled. This was made possible in close cooperation with market operators, which were greatly committed to replacing or reconfiguring user equipment.

This was an unforeseen situation for AMA, since the information campaign started in April 2016 in different forms, such as brochures, leaflets, advertisements, public notices, as well as the set-up of a call center (2 phone numbers). In addition, public questions were answered on AMA's Facebook page and on info@ama.gov.al. Moreover, AMA had successfully terminated analog broadcasting in three other regions of the country, namely Berat, Korça and Fier.

Taking into account the situation on 10 September 2018, with its letter of 4 January 2019, AMA requested that some of the commercial operators provide information on the number of TV sets and DVB-T2 system decoders, imported during the last quarter of 2018 as well as standing stock. Information was requested also from the General Customs Directorate. Since Tirana and Durrës regions have the largest population and considering the information provided by economic commercial operators and the General Customs Directorate, the conclusion was that **the sufficient DVB-T2 decoders' quantity had not been provided.**

Moreover, referring to the situation on 10 September 2018 and after monitoring the market at some decoder sales points, the Competition Authority concluded that this situation was caused by lack of public information about the ability of the electronic equipment market to meet their demand. With its decision No. 547, dated 24.09.2018 "On Giving Recommendations for Improved Competition during the Audiovisual Broadcasting Digitalization Process", this Authority recommended that AMA raise public awareness by way of information campaigns, by informing the public that DVB-T2 decoder sales market is an open market and the decoders can be obtained at any electronic equipment sales point.

In this context, based on the abovementioned Competition Authority decision, and with the aim of switching from analog to numeric broadcasting in the Tirana and Durrës region, where 1/3 of the Albanian population lives, in the most efficient way possible, while avoiding the issues encountered so far, and allowing citizens to properly understand the information and the necessary details, particularly technical ones directly affecting the use of the required home equipment or accessories to obtain numeric signal and eventually enjoy digital channels, and for the purposes of improving the public information campaign, AMA contracted an external expert to

change the content of informative spots and notices, to extend communication channels, etc., so that the analog programs (channels) termination process and the switching to numeric broadcasting is clear and comprehensible for citizens.

Based on the Competition Authority decision and switching to numeric broadcasting campaign Communication Strategy designed by the contracted expert, the public information campaign has been changed and diversified through six new informative spots, which are easier to understand. The approach aims at being closer to the public, using simple language, practical illustrations, and people belonging to various age groups, such as children/adults and actors showing images of the technology that should be used. These spots will be continuously broadcast on national and local televisions, posted on the country's main portals, AMA's official website and social networks.

Following this campaign, AMA planned an outdoor campaign, that is considered an important communication medium in terms of citizen information, using advertisement spaces/outdoor visibility such as Billboard and City Lights platforms. They will be installed in the regions where the digitalization process has not been completed yet, aiming at informing them on the switching from analog broadcasting and presenting contacts that citizens can turn to for detailed and practical information on the process.

AMA postponed the analog broadcasting termination in Tirana and Durrës to 1 September 2019, as a result of the unavailability of sufficient decoders in the market and for purposes of improving the public information campaign, so that the process is carried to term without interruptions of the audiovisual signal for the general public and the September 2018 situation is not repeated. Analog broadcasting will be terminated in Vlora region within this time frame.

Meanwhile, we would like to clarify that households equipped with decoders continue to receive terrestrial digital broadcasting, which ensures freely available and high quality TV programs.

Moreover, please be informed that AMA will continue the citizen information campaign until the digitalization process is completed across the country.

As regards the digitalization process, we would like to inform you that the structures defined by DCM No. 292, dated 02.05.2012 "On the Approval of the Strategy on Switching from Analog to Numeric Broadcasting", to monitor this process implementation, are currently not functional. More specifically, the Interinstitutional Committee established with Order of the Prime Minister No. 144, dated 07.04.2014, for monitoring the implementation of the switch to numeric broadcasting Strategy, as well as the Technical Secretariat, a support structure to the Interinstitutional Committee have not been functional since September 2017. In such conditions, in close cooperation with market audiovisual operators, as well as in order to fulfill the legal obligations and recommendations set forth by Parliament, AMA made decisions on this process progress as well as decisions on determining the following region and deadline subject to termination of analog broadcasting, and other issues.

Moreover, DCM No. 480, dated 03.06.2015 "On the Approval of Technical Rules for Television Receivers to be Introduced in the Market", set forward the structures responsible for the decoder types introduced in the Albanian market, and we would like to clarify that one of these structures is the General Customs Directorate, which is obliged not to allow the entry of decoders other than those stipulated by DCM No. 480 (the type of decoder to be introduced to the market is DVB-T2/MPEG-4).

5) Audiovisual broadcasting continuation guarantee during and after the transit period of switching to digital broadcasting.

The legislation regulating the switching to numeric broadcasting process stipulates that the switch should be carried out without disrupting the existing media market structure. In order to meet objectives for media diversity and to continue provisions of audiovisual service by subjects even after switching to digital broadcasting, AMA continuously requested existing operators to take measures for entering into agreements about receiving support from the public operator numeric network or other licensed operators for numeric broadcasting.

So far, 18 (eighteen) audiovisual operators have filed agreements entered into with RTSH.

Audiovisual subjects that have their program supported by the RTSH network claim that the approved fees for this service are not based on actual RTSH costs and requested their review, highlighting that they do not have the financial means to pay their obligations to RTSH.

On the other hand, for purposes of continuing to provide all television programs to the public, while supporting existing private analog operators, Law No. 34/2017 “On Vacating of Digital Dividend Frequencies”, as amended, stipulates that in order for existing local/regional operators to continue providing audiovisual media services, in the first year they will receive financial compensation for switching from analog to numeric broadcasting. This law is yet to be implemented, as it is tied to the tender for the use of Numeric Dividend 1, which is organized by the Electronic and Postal Communications Authority.

Notwithstanding the abovementioned issues, AMA ensured television broadcasting continuity even after switching to numeric broadcasting.

In this framework, intensive monitoring took place across Albania. The most frequent monitoring was performed in the following areas where the digitalization process is now complete:

- Berat Allotment
- Korça Allotment
- Fier Allotment

The monitoring in these areas focused on terminating analog broadcasting, porting local/regional operators to national networks and national numeric operators meeting license requirements/conditions (numeric signal coverage, signal quality, logical channel number observance, etc.).

During the allotment complete digitalization transition period, AMA ensured simultaneous analog and digital broadcasting until the day of analog broadcasting termination.

AMA’s monitoring groups carefully monitored the DVBT2 decoder provision process for the residents in these areas. Available call center services allowed residents of these areas to obtain timely information regarding broadcasting points and equipment towards which their antennas should point for digital signal reception.

Currently, AMA is monitoring both digital and analog broadcasting in other areas of the country as well, particularly in the Tirana, Durrës and Vlora regions. At present, in addition to legally required numeric network broadcasting, licensed operators continue to provide analog broadcasting.

6) Further territory coverage and signal quality monitoring of RTSH and nationally licensed numeric broadcasting operators, along with monitoring of RTSH analog broadcasting until its termination.

AMA continues to constantly monitor RTSH and nationally licensed numeric broadcasting operators signal quality and territory coverage, along with monitoring of RTSH analog broadcasting.

Monitoring performed in Berat, Korça and Fier regions, where analog broadcasting has now been terminated, on 15 August 2017, 8 January 2018 and 31 March 2018 respectively, shows that RTSH and national private numeric operators do not provide numeric signal coverage to the following areas:

1. RTSH subject does not provide numeric signal coverage to the following areas:

• Berat Allotment

- *Neighborhoods behind Berat Castle*
- *Roshnik administrative unit*
- *Sinja administrative unit*
- *Potom administrative unit*
- *Çepan administrative unit*

- Korça Allotment

- *Voskopoja administrative unit*
- *Dardha administrative unit*
- *Çërrava administrative unit*
- *Gora administrative unit*
- *Barmash administrative unit*

2. National private subjects TV “Top-Channel”, TV “Vizion +”, DigitAlb and ADTN did not activated all transmitters, resulting in some areas not being covered with audiovisual signal. More specifically:

- TV “Top Channel”, TV “Klan”, “DigitAlb”, TV “Vizion +”, and “ADTN” do not provide signal coverage to the following administrative units in Berat:

- *Kuçova administrative unit*
- *Polican administrative unit*
- *Çorovoda administrative unit*

- TV “Top Channel”, “DigitAlb”, TV “Vizion +” and “ADTN” do not provide signal coverage to the following in the region of Fier.

- *Divjaka municipality partially*

- TV “Top Channel”, TV “Klan”, “DigitAlb”, TV “Vizion +”, and “ADTN” do not provide signal coverage to the following administrative units in Korça:

- *Erseka administrative unit*
- *Leskovik administrative unit*
- *Voskopoja administrative unit*
- *Dardha administrative unit*

- Çërrava administrative unit
- Mokra administrative unit

Considering the above, AMA has closely cooperated and cooperates with numeric operators, especially the Albanian public operator (RTSH), to identify appropriate and timely solutions to achieve full numeric broadcasting coverage in these regions.

Moreover, special attention was paid to monitoring in Tirana and Durrës, where analog broadcasting was foreseen to be terminated on 10 September 2018. On the same date all analog broadcasting was terminated and most importantly, all illegal numeric broadcasting was terminated as well.

As regards **RTSH analog** broadcasting, monitoring in areas where the process has not been completed yet showed areas that are not covered with signal. More specifically,

- Qukës, Gramsh, Prrerjas (Kotodesh), Labinot, Lunik, Kostenja and Drenovica, Orenja and Stebleva administrative units of Elbasan region
- Selenica, Qeparo, Borsh and Lukova administrative units of Vlora region
- Këlcyra administrative unit of Gjirokastra region
- Vau i Dejës, Razëm administrative units of Shkodra region
- Maqellara, Sllova, Kalaja e Dodës, Kalis administrative units of Dibra region
- Kruja, Cudhi, Maminas administrative units and quarters behind Vila e Zogut of Durrës region

The Authority has actively corresponded with the Albanian Public Operator (RTSH) regarding the above findings. After this correspondence, the situation of analog broadcasting has not completely changed, because RTSH claims that they are making investments in switching to numeric broadcasting and they cannot afford expenses for analog broadcasting as well. As far as RTSH numeric broadcasting is concerned, monitoring showed that RTSH, in addition to areas where the digitalization process has been completed, has activated its transmitters in other areas of the country as well. More specifically, RTSH provides numeric signal coverage to the Tirana-Durrës, Shkodra, Puka, Dibra, Kukës, Vlora, Gjirokastra, Tepelena, Elbasan, Gramsh, Librazhd, Burrel and Lezha regions.

7) Supervision improvement to identify interference from neighboring countries or caused by broadcasting points in the territory of Albania, and measures for their elimination.

In the framework of supervising/monitoring interferences with neighboring countries, AMA intensified monitoring in border areas. More specifically, periodic measurements were taken in Shkodra, Durrës, Korça, Himara, Saranda and Pogradec. This monitoring did not identify harmful interferences to our broadcasting stations.

As regards interferences caused in neighboring countries operators by Albanian audio/audiovisual operators, please be informed that a sensitive issue in 2017 was the interference caused in Montenegro in 790-862 MHz (DD1) band. AMA organized joint coordination and monitoring activities with joint experts of the neighboring country, and the parties kept in continuous contact to identify a prompt solution. Moreover, for purposes of avoiding harmful interferences, AMA has prioritized the vacating of the DD1 band in border areas, within its vacating plan.

These activities resulted in the interference issue being definitively resolved.

Additionally, in October 2018, Radio “Elita” - operating in Montenegro - submitted a

complaint of interference from Albanian audio signals. AMA immediately entered into correspondence with the Albanian operator requesting such interference to be avoided, and the operator took immediate steps to this end.

8) Further monitoring and strengthening of the war against the piracy phenomenon, by increasing coordination with AKEP and other law-enforcement institutions against new Internet piracy forms.

AMA focused particularly on fighting Internet piracy during the second half of the reporting period. Considering continuous technological developments and increase of new Internet piracy forms through portals, websites or applications, several meetings were held at AMA's premises not only with AKEP representatives - as the main institution authorizing and monitoring online activities - but also with other stakeholder representatives, producers and users of television products and rights, such as Digitalb, Tring, Albtelecom and ABCom.

Focusing on the said operators concerns and requests, AMA and AKEP began developing a cooperation agreement, aiming at defining procedures and establishing a constant and intensive cooperative relationship, which would transcend ordinary interinstitutional cooperation. However, despite continuous AMA requests, AKEP was willing to sign this agreement only in January 2019, and the changes and suggestions regarding agreement implementation proposed by AKEP at this time made it unfeasible and inefficient for the purposes previously agreed during the meetings.

Nonetheless, following Parliament's recommendations, AMA verified every complaint from stakeholders (Tring, Digitalb, ABCom and Albtelecom), and forwarded requests to AKEP to shut down at least 150 Internet service providers, which were carrying out unauthorized, pirate audiovisual activities.

Communication with AKEP on putting an end to online piracy started in May and intensified in November and December, with the submission of 5 requests to ban online piracy by Internet audiovisual service providers.

It must be noted that AKEP did not provide specific information on the specific taken measures, but later verifications by AMA specialists identified the shutdown of Internet audiovisual service providers carrying out unauthorized, pirate audiovisual activities.

Concurrently, by means of inspection groups, AMA verified and identified illegal audiovisual activities carried out online by ISP subjects. During the reporting period, the following measures were taken:

- 4 illegal IPTV subjects punished with a citation of ALL 5.000.000each;
- 1 illegal IPTV/OTT subjects punished with audiovisual equipment seizure.

As regards Internet access service provision, AMA requested AKEP to establish joint control groups, aiming at verifying their activities and eventually identifying television piracy, committed through these networks. AKEP expressed their willingness thereof and cooperation has materialized since February 2019 in joint controls.

In 2019, AMA plans to further strengthen the war against this phenomenon, by planning continuous controls throughout the country's territory, in cooperation with AKEP and other institutions, such as the State Police, etc.

9) Further monitoring the execution of 2018 and 2015-2017 financial obligations of authorized/licensed debtor subjects, as well as subjects whose license/authorization was revoked or invalidated, for purposes of collecting forecasted institutional revenue, thus realizing expenses and investments for 2018, in accordance with institution objectives.

Pursuant to Law No. 97/2013, as amended, the 2017-2019 Strategy and Action Plan, AMA Decision No. 220, dated 01.12.2017 *“On Determining the Payments for Licenses/Authorizations and Services Provided by the Audiovisual Media Authority”*, AMA continued executing financial obligations of authorized/licensed subjects during 2018, by way of letters, email and telephone.

As regards audio/audiovisual subjects, whose license/authorization was invalidated due to the regulatory authority decision-making (revocation or invalidation in 2015-2018) and which were debtors to AMA, in the case of authorized subjects, or to AMA and State Budget in the case of licensed subjects, AMA followed procedures with judicial bodies, in order to collect financial obligations.

Upon conclusion of court proceedings, AMA signed contracts with private bailiff services for the execution of executive titles. By late 2018, AMA signed contracts for the collection of financial obligations for 17 audio/audiovisual subjects.

On the other hand, competent courts are reviewing 10 cases of payment of financial obligations to AMA and/or the State Budget.

10) Efficiency improvement in reviewing citizens and institutions' complaints about violation of public interest protection principles, respect of individual dignity, compliance with the Broadcasting Code rules, increase of the number of round-tables as well as hearings with various stakeholder in order to introduce them to the Broadcasting Code content and raise their awareness to uphold it.

For the purposes of this obligation, the Complaint Council of the Audiovisual Media Authority (AMA) organized several round-tables, conferences and meetings regarding the Broadcasting Code and drafted an important document – the Regulation *“On Complaint Addressing Procedures and Exercising the Right of Reply”* - along with the Instruction *“On Procedures for Addressing Complaints from Audiovisual Media Service Providers (AMSP)”*.

On the other hand, the Complaint Council reviewed about 50 complaints submitted by various individuals, organizations and agencies, mainly on Broadcasting Code principles violation in a rigorous, professional, and timely manner.

The Complaint Council organized and contributed to some joint activities with institutional and international partners, such as the OSCE, CoE, etc. It also organized several conferences and round-tables, with the participation and contribution of renowned academia, university, media, public and civil society figures. Important topics of the Broadcasting Code, such as child protection, media education and hate speech were addressed in these activities. The activities aimed at promoting the culture of child protection in audiovisual broadcasting, raising public and stakeholder awareness on sensitive issues, such as child protection and media education, scrutinizing the situation of various television broadcasting aspects, etc.

In addition to these activities, the Complaint Council has held and holds meetings with various civic stakeholders, to explain its role and duties in protecting the basic principles sanctioned by the Broadcasting Code. Such efforts have helped in raising the awareness of the society to address their complaints and concerns, and audiovisual operators to observe

legal and ethical principles and norms.

The Complaint Council developed the bylaws framework, as a requirement of Law No. 97/2013 “On Audiovisual Media in the Republic of Albania”, as amended, regulating the Complaint Council work in relation to Audiovisual Media Service Operators (AMSP). Upon approval of the Regulation “On Complaint Addressing Procedures and Exercising the Right of Reply”, the relevant Instruction “On Procedures for Addressing Complaints by Audiovisual Media Service Providers (AMSP)” was drafted and approved. These two important documents were submitted to AMSPs, which were officially requested to establish Complaint Review Boards, as one of the requirements of Regulation “On Complaint Addressing Procedures and Exercising the Right of Reply”. Thus far, Complaint Review Boards have been established by some audiovisual operators, which are being encouraged by AMA to become an active part of complaint review. The development and follow-up of these acts, and inclusion of AMSPs in the complaint review process has improved this process, as well as the addressing of concerns submitted by various individuals, associations and agencies on audiovisual broadcasting issues.

The Complaint Council reviewed all complaints filed with AMA, the majority of which were submitted by individuals, within defined legal deadlines. Complaints submitted by June 2018 were included in Bulletin No. 4 of the Complaint Council, which is easily accessible on AMA’s website - ama.gov.al. This Bulletin addressed and accepted 14 complaints from citizens and public institutions. Moreover, relevant reviews and measures for these complaints - mostly on violation of dignity, child rights infringement, banned advertisements, etc. - were published. Bulletin No. 5, which is currently being developed, reflects over 30 reviewed complaints during the June to December 2018 period.

11) AMA should further strengthen its independence as a regulator of the media market as well as supervising and decision-making functions in terms of ensuring diversity and pluralism, transparency of state backed advertisement, and promoting better implementation of the legislation guaranteeing freedom of speech and right to information, by cooperating with all actors and institutions in the country to strengthen Albanian journalists social and labor rights, as the European Commission requires.

Main rules of AMA’s functioning in the audiovisual media field are defined by Law No. 97/2013, with Chapter 2 defining AMA’s status, competences, organization and functions, as an independent entity acting as a regulatory authority in the field of audio and audiovisual broadcasting services and other support services in the territory of the Republic of Albania.

AMA has exercised collegial activity as a complete membership body, thus fully achieving the objectives stipulated in the special law, which is reflected in the qualified majority decisions it has made (granting/revoking licenses and/or authorizations, etc.).

AMA has completed the bylaws framework with the adoption of relevant acts, which have a significant impact on audiovisual media activities.

As regards financial independence, the special law regulating audio/audiovisual media activity stipulates AMA’s competence to independently determine the fee amount for networks and programs operators. More specifically, AMA has the competence to determine and periodically review, revenue from payments for licensing and license renewals; revenue from annual license fees; revenue from license application processing.

Moreover, the organic law defines the regulatory authority independence to develop and

adopt the annual draft budget. Such a legal definition has been translated into the authority's financial resources management and flexibility in a profitable manner and in full compliance with institutional objectives and functions.

This legal regulation is a guarantee to ensure and strengthen the regulatory authority's independence.

Protection and strengthening of Albanian journalists social and labor rights

In May 2018, AMA initiated a cooperation agreement with the Committee on Education and Means of Public Information in the Parliament of Albania.

The focus was regulating journalists' work relations in audiovisual media. The driving force were the issues encountered, such as working conditions, newsroom recruitment methods and dismissal, delayed salaries, journalists organizations or non-organization in associations, their functioning, etc.

Last May, AMA and the Committee held a round-table for the first time with all stakeholder representatives, such as journalists and media managers from their associations and organizations, members of parliament, journalism professors, state institutions that cover employment matters, etc.

During the discussion, participants held different positions, however the common denominator was their belief that it is time to take action to ensure media freedom, especially when considering the time since the regime change. Participants stated that in order to have a free and pluralist media, journalists need a safe working environment.

The round-table made the following 5 proposals:

- Individual Employment (open ended) Contract stipulating that when entering into contractual agreements with journalists, AMSPs should always foresee an open ended timeframe for the individual contract pursuant to Article 140, paragraph 2 of the Labor Code, with the exception of cases when there are objective reasons for the temporary nature of journalist's engagement.
- Journalists' professional training should be a requirement for employment, because if they want to improve audio and audiovisual broadcast content variety and quality, when recruiting AMSPs should encourage, support and promote individuals who have the required professional training, and foster motivation as well responsibility to perform duties in and outside their newsroom.
- Journalist's job description, because pursuant to Article 21, paragraph 3, subparagraph c of the Labor Code, job descriptions are an indispensable element to be set forward in Employment Contracts, as it specifically links the work relations between the Employer and journalist with the tasks stipulated in the job description, rather than other additional tasks.
- Journalists' salary, social and health insurance. EU progress reports pay special attention to guaranteeing the proper implementation of labor rights, in particular journalists' right to having a regular employment contract, implying among other things, an actual salary declaration. As regards social and health insurance contributions and personal income tax, the employee should check monthly if their employer regularly makes contributions pursuant legal timeframes.
- The employed journalists list should be transparently posted on the AMSP website, with all AMSPs publishing employed journalists lists along with their relevant duties.

AMA will keep making efforts to continue this process so that concrete results are achieved.

3 MEASURES TAKEN PURSUANT TO RECOMMENDATIONS OF OTHER CONSTITUTIONAL OR INDEPENDENT INSTITUTIONS TO THE AUTHORITY

Throughout the reporting year, AMA was audited by the State Supreme Audit Institution to verify the implementation of tasks assigned during the 2017 audit for 2014-2016, and they continued communicating on the given recommendations.

AMA implemented the recommendations of this constitutional body, by approving the necessary changes to its bylaws framework, initiating court proceedings to collect financial obligations of the subjects, whose license/authorization was revoked/invalidated from 2015-2016 onwards. The institution completed 2 (two) indemnification measures, by involving judicial bodies. On 1 (one) indemnification measure, AMA stated inability to execute it in every letter, since SAI had not determined persons responsible and the respective indemnification measures of the indemnification amount.

Moreover, in its recommendations SAI proposes taking some disciplinary measures against some AMA employees for violations identified by the Audit Group. AMA carried out procedures to implement the recommendation, by establishing the Disciplinary Committee and by reviewing identified violations on a case by case basis. SAI was informed on the Disciplinary Committee decisions.

In 2018, the Public Procurement Agency made Decision No. 23/2018 after it was given competences on the audit report performed by the State Supreme Audit Institution on low value procurement procedures for 2014 – 2016 and communication with AMA. AMA has started issuing citations as well as recommended disciplinary measures.

Following SAI recommendations regarding the Competition Authority, in 2018 AMA maintained communication with the latter. With decision No. 530/2018, the Competition Authority recommended that AMA take measures to avoid abusive behaviors by dominant operators in the market, considering that agreements between the dominant enterprises and audiovisual media service providers should not have restrictive clauses, access for audiovisual media service providers should be equal, reasonable and non-discriminatory, AMSPs access fees to numeric network broadcasting should be cost-oriented, the Competition Authority should be informed on cases when competition restriction signs by dominant enterprises in the market are noted, and information should be provided on the market structure change when all national private numeric companies start their activity.

On the other hand, in accordance with the requirements of the organic law and Action Plan, AMA will approve the regulation on determining procedures for dispute resolution among local, regional and national numeric audio broadcasting licensees and national numeric audiovisual broadcasting licensees as well as audiovisual media service, on numeric network broadcasting access issues and problems.

Moreover, in 2018 the Competition Authority made recommendations for AMA on the improvement of competition during the audiovisual broadcasting digitalization process (Decision No. 548/2018). Based on this decision, AMA continued working on improving the public information campaign, including changing the content of informative spots and notices, and widening the range of communication channels.

4 RECOMMENDATIONS IN THE EU PROGRESS REPORT AND OTHER INTERNATIONAL OBLIGATIONS FOR THE AUTHORITY

With regard to the switching to numeric broadcasting process:

- PROGRESS REPORT

Media and Information Society

“Albania should particularly finalize the delayed switching to numeric broadcasting process, vacate the digital dividend and review the national plan of Broadband Internet service with clear goals and objectives”.

- MEDIA AND INFORMATION SOCIETY SUBCOMMITTEE

“Albania is strongly encouraged to complete the switching to numeric broadcasting process”.

- STABILIZATION AND ASSOCIATION COMMITTEE

“Albania is required to undertake all necessary steps to complete the switching to numeric broadcasting process”.

AMA reported to the European Commission regarding recommendations for the digitalization process and DD1 band vacating, as follows:

Pursuant to Law No. 97/2013 and in fulfillment of duties defined in the strategy on switching from analog to numeric broadcasting, AMA carried out important activities on the digitalization process in our country.

The coordination in the framework of implementing the Albanian public operator (RTSH) two numeric networks and 5 AMA licensed national private operator numeric networks has been central to these activities. Meetings have been held and continuous correspondence has been kept with these operators regarding the compliance with network implementation timeframes according to allotments, on defining conditions and criteria to support local/regional operators on their networks, on the coverage of the territory with quality numeric signal, on logical channel number observance, etc.

AMA coordinated work with local/regional analog operators with regard to meeting timeframes to have their audiovisual programs supported by national numeric networks and finding effective technical solutions to obtain this support.

Moreover, AMA continued with the public information campaign aiming at supporting them until the completion of the digitalization process. The campaign was organized in various forms in order to be as effective as possible and to reach out to the Albanian public (television spots, brochures, leaflets, Call Center, television shows, etc.)

The resulting activities have ensured progress with the numeric network implementation process and analog broadcasting termination across the country.

At present, the national numeric network infrastructure has virtually been installed throughout the territory and analog broadcasting has been terminated in three regions (Berat, Korça, Fier). Approximately 70% of the population can access audiovisual digital broadcasting.

The analog broadcasting termination process is ongoing in Tirana and Durrës, which have the largest population in the country and the deadline of analog broadcasting termination in these regions was 31 July 2018. Meanwhile, on 24 July 2018 a meeting was held by the Committee on Education and Means of Public Information, with the participation of representatives from AMA, RTSH, Radio and Broadcasting Association (RRTL), as well as local/regional operators.

Based on issues put forward during the meeting, analog broadcasting termination deadline was extended to 10 September 2018. On this date, audiovisual operators terminated their analog broadcasting in Tirana and Durrës.

On the day analog broadcasting was terminated, citizens encountered difficulties with accessing and installing DVB-T2 decoders (a technical requirement stipulated by Law No. 97/2013, “On Audiovisual Media in the Republic of Albania” and the Strategy on Switching to Digital Broadcasting). Due to such a situation, AMA decided to extend the deadline to 15 January 2019. Throughout these four months, until 15 January 2019, digital and analog broadcasting will simulcast.

- Vacating of 790-862 MHz band (Digital Dividend)

The digitalization process was accompanied with the vacating of 790-862 MHz process, also known as the 800 MHz (Digital Dividend). Pursuant to DCM No. 277, dated 29.03.2017 “On Approval of National Frequency Plan”, the final date for vacating this band from audiovisual broadcasting was 30.06.2017. After this date this band was supposed to be available for mobile services.

In order to meet the legal timeframe, after a series of activities, such as vacating this band from illegal broadcasting, migration of operators who were using this band frequencies in other frequencies, meetings with audiovisual operators in the framework of accelerating the process and solving encountered issues as well as continuous monitoring to verify the situation onsite, AMA was able to vacate this band from all analog broadcasting audiovisual operators across Albania within the defined deadline (30.06.2017). Meanwhile, there were delays in vacating this band from numeric broadcasting, due to the process of replacing or configuring decoders used by Albanian consumers.

Now, the 800 MHz band is free for use by broadband Internet services (mobile services).

In 2018, reports on Commissioner Hahn recommendations, in the framework of November 2018 REA MAP-Digital Progress Report, have been made. AMA was requested to report by the Ministry of Infrastructure and Energy, which maintains correspondence with the Prime Minister Office regarding these reports.

The first reporting was carried out following Commissioner Hahn's letter to the Prime Minister on 19 October 2018, as follows:

Main measures/product	Actions/activities
Completed	
<p>1. Analog broadcasting was terminated in Berat, Korça and Fier.</p> <p>2. Numeric infrastructure has virtually been installed in the entire country and approximately 70% of the population can access these services.</p> <p>3. The Albanian Public Operator (RTSH) has installed all numeric transmitters across the country.</p> <p>4. Vacating of DD1 (digital dividend) band, aiming at using it for mobile services (LTE).</p>	<p>1. Intensive coordination with local/regional and national private audiovisual operators (management and technical level meetings, continuous correspondence, etc.).</p> <p>2. Continuous coordination with the Albanian Public Operator (RTSH).</p> <p>3. Organization of public awareness raising campaign in different forms (two Call Center numbers, messages and advertising spots, etc.).</p> <p>4. Onsite monitoring to verify numeric signal coverage in Berat, Korça and Fier regions, as well as signal quality verification.</p> <p>5. Cooperation with AKEP in the framework of DD1 band vacating.</p>
To be completed	
<p>1. Analog broadcasting termination process in Tirana and Durrës regions, which have the largest population, is taking place and will be finalized on 15 January 2019.</p> <p>2. Digitalization process finalization within 2019.</p>	<p>1. Coordination with audiovisual operators and all stakeholders will continue.</p> <p>2. Public information campaign will continue through process finalization. Onsite monitoring of all regions will continue where the digitalization process will take place.</p>

Second reporting was carried out following Commissioner Hahn's to the Prime Minister on 19 December 2018. By means of this letter, they requested a reasoned reply related to the following measures as well as foreseen timeframes to address them.

Below you can find the reported information:

Based on switching from analog to digital broadcasting strategy, the digitalization process is foreseen to consist of two stages. Each stage foresees analog broadcasting termination in one allotment (each allotment corresponds to one region of the country, except for the Tirana allotment, covering both Tirana and Durrës regions). So far, the process has been completed in 3 regions, namely Berat, Fier and Korça, and on 15 January 2019, analog broadcasting is foreseen to be terminated in the Tirana and Durrës regions. Measures stipulated for the digitalization process, which have also been previously reported, are as follows:

- Coordination with the Albanian public operator (RTSH) and national/regional/local audiovisual operators in the frame of determining the next region, where the digitalization process can be implemented, solutions to technical issues arising during the process, logical channel number implementation, etc.
- The public awareness raising campaign was carried out in different forms, through advertising spots, information messages on AMA's website, Facebook social network and electronic media, as well as answers to questions asked to the Call Center and questions on AMA's official website info@ama.gov.al or official Facebook page, etc.
- Intensive onsite monitoring to ensure the continuity of audiovisual broadcasting and regional coverage with quality numeric signal, where analog broadcasting will be terminated.

Please be informed that the above-mentioned measures will be undertaken in every region, where the digitalization process will be implemented until its completion. In this framework, a measures plan with definite timeframes cannot be determined. Deadlines can be defined for analog broadcasting termination in the remaining regions, but experience so far has shown that deadlines set by AMA have always been extended due to technical reasons or upon audiovisual operators' request.

The most recent case was the extension of analog broadcasting termination deadline in the Tirana and Durrës regions. The deadline for completing the process in these two regions was 31 July 2018 and AMA had foreseen terminating analog broadcasting in two other regions within 2018. Meanwhile, audiovisual operators requested extending the deadline to the end of year, but AMA deemed that their request was ungrounded since the infrastructure had long been installed in these regions. However, AMA extended the deadline to 10 September 2018. Upon analog broadcasting termination on 10 September 2018, citizens waited in long lines at decoders sales points and the AMA call center received a great number of phone calls, indicating that citizens were confused regarding DVB-T and DVB-T2 technologies. Considering this as an abnormal situation and aiming at mitigating the situation for the citizens, AMA decided to extend the deadline to 15 January 2019.

This was an unforeseen situation for AMA, firstly, because the process had already been completed in 3 regions of the country and no such issues had arisen, and secondly, because AMA started the public awareness raising campaign in 2016, in different forms through brochures, leaflets, advertising spot, public notices/messages, as well as the set-up of a call center, and the possibility to have public questions answered on AMA's Facebook page and info@ama.gov.al website.

Notwithstanding the current deadlines extension directly influencing the digitalization process completion deadline, please be informed that the Albanian public operator (RTSH) has installed the digital infrastructure across the country and private numeric operators have implemented their networks in the majority of the remaining allotments. As a result, as reported by AMA, the forecast that the process will be completed within 2019 is considered feasible.

Note: AMA reporting regarding international institutions recommendations correspond with 2018, hence the exclusion of the deadline extension for analog broadcasting termination in Tirana and Durrës regions from 15 January 2019 to 1 September 2019, which is reported in this document in Chapter 8 "Switching to Numeric Broadcasting".

With regard to other issues

- PROGRESS REPORT

Freedom of speech

“Albania should particularly:

- *Adapt its legislation with the best international practice for state advertisements on transparency increase”.*

- STABILIZATION AND ASSOCIATION COMMITTEE

“Albania is encouraged to include state advertisements in its legislation in line with the best international practice for state advertisements and to improve transparency”.

Following this recommendation, the Authority reported that its Periodic Bulletin will comprise a special chapter on the economic and financial performance of audio and audiovisual operators in the interest of activity transparency. This chapter will provide financing level, investments, revenue, etc. indicators of the main market.

Moreover, AMA in the quality of the monitoring authority of programs broadcast by audio and audiovisual subjects, reports on advertisement volumes, as the main financial resource of audiovisual media services. (in time and number).

Organic law No. 97/2013 “On Audiovisual Media in the Republic of Albania”, as amended, defines political and institutional advertisements, provides for them in Articles 39 and 40 therein. The organic law does not provide for rules or criteria for their procurement methods. For the purposes of competences granted by the organic law, AMA monitors the totality of programs broadcast by audiovisual media service providers, whereas state advertisements procurement procedures that are currently carried out by each public institution, are beyond AMA’s scope of activity.

- JUSTICE, FREEDOM, AND SECURITY SUBCOMMITTEE

“Albania should address deficiencies in media financing national regulation, including legislation on state advertisements”.

AMA bases its activity on Law No. 97/2013 “On Audiovisual Media in the Republic of Albania”, as amended, which regulates audiovisual media activity and their support services, on the basis of the technological neutrality principle in the territory of the Republic of Albania.

Subjects requesting a license/authorization for audio/audiovisual activity, pursuant to provisions stipulated in the organic law, should file the origin and amount of foreseen financing for the license/authorization duration in their application, and during application review, AMA should verify financial resources of applicants as well as subjects economic and financial functioning aspects.

Moreover, AMA in the quality of the monitoring authority of programs broadcast by audio and audiovisual subjects reports on advertisement volumes, as the main financial resource of audiovisual media service (in time and number).

Organic law No. 97/2013 “On Audiovisual Media in the Republic of Albania”, as amended, defines political and institutional advertisements, and provides for them in Articles 39 and 40 therein. The special law does not provide for rules or criteria on their procurement methods. For the purposes of competences granted by the organic law, AMA monitors the totality of broadcast programs by audiovisual media service providers, whereas state advertisements procurement procedures that are currently carried out by each public institution, are beyond AMA’s scope of activity.

5 DATA RELATED TO AUTHORITY ACTIVITY FOR ADMINISTRATIVE INSPECTIONS OR INVESTIGATIONS, CITATION DECISIONS IN RELATION TO THE LAST YEARS

One of AMA's work aspects is programming, financial, technical and organizational activities control of licensees and/or of the authorized parties, as defined by law, as well as supervision of license/authorization conditions observance.

In 2018, AMA imposed 31 citations, as follows:

- Supervision Directorate - 27 citation decisions;
- Legal and Licensing Directorate - 3 citation decisions;
- Internal Services Directorate - 1 citation decision.

Supervision Directorate:

During the reporting year, the Supervision Directorate focused on monitoring the frequencies specter, in the frame of the digitalization process. Additionally, as regards audiovisual piracy, onsite audiovisual activities inspections were performed, along with program monitoring from the Monitoring Studio.

With respect to inspection activities, throughout 2018, the Supervision Directorate inspection groups performed 224 controls of the audiovisual media service providers (AMSP) audiovisual activity.

Upon the completion of controls and review of relevant administrative procedures, the following measures were taken:

- **27** citation decisions against AMSP subjects that violated Law No. 97/2013, out of which:
 - o **22** citations against third-party relay subjects (cable, IPTV, OTT); out of which **11** citations were revoked by the AMA Board, upon administrative complaints, while **5** citations are still under review.
 - o **5** citations against AMSP TV subjects, out of which **4** citations were revoked by the AMA Board, upon administrative complaints.
- **49** cases of reprimand against AMSP subjects.
- As per the above, upon relevant verifications and reviews, AMA seized the broadcasting equipment of **11** subjects, which conducted unlicensed or unauthorized audiovisual activity.

As noted, illegal audiovisual activities without AMA licensing or authorization show a falling trend when compared to previous years.

Below is comparative data with the previous three years:

YEA R	INSPECTIONS	TOTAL CITATIONS (Abrogated)	REPRIMAN D	SEIZURE
2016	257	58 (32)	-	23
2017	488	64 (29)	25	19
2018	224	27 (10)	49	11

As regards monitoring activities, during the reporting period, the Supervision Directorate focused on monitoring programs topics, observance of legal stipulations regarding advertisement broadcasting and identification of advertisement volume in national televisions, as well as monitoring freely available programs in terrestrial numeric platforms.

Legal and Licensing Directorate

In terms of verification of legal obligation fulfillment, licensing authority notification of information changes for obtaining license/authorization, AMA periodically checked the AMSPs ownership structure on the National Business Center official website.

Following controls undertaken in 2018, AMA initiated an administrative investigation against 3 subjects. In 2017, AMA initiated administrative proceedings against 10 entities for the same administrative offense. In 2018, AMA decided to revoke 2 citations from 2018.

AMA has noted greater awareness by audio/audiovisual subjects regarding observance of the legal framework in force on changes notification, because during the reporting period the majority of subjects have notified the Authority on changes in the ownership structure, within the defined deadline in the legal framework - within 30 days from changes taking effect.

Internal Services Directorate

Pursuant to Law No. 97/2013, as amended, considerable improvement in AMSP financial statement filing for 2017 was noted in 2018. Only 1 authorized subject did not file their financial statements for 2017, against which AMA imposed a citation. In 2017, AMA imposed a citation to 14 subjects that did not file their financial statements for 2016. In 2018, AMA decided to uphold the citation decision for 2018.

Financial progress of citations in 2018 (in ALL)

Opening at the beginning of 2018	295,822,801
+ Citation decisions in 2018	55,100,000
+ Late fees in 2018	3,577,453
- Paid obligations after citation decisions (2010 -2018) and late fees	12,977,014
- Citation decisions annulment/reduction/cessation of executive title by the bailiff	30,744,062
Dues at the end of 2018	310,779,178

The amount of the dues deriving from 31 citations in 2018 was estimated in ALL.

The reduction amount of ALL 30,744,062 for “*Citation decisions annulment/reduction/cessation of executive title by the bailiff*”, derives from:

- AMA decision to reduce the amount due for 1 citation in 2018;
- In 2018 AMA decisions revoked 10 citation decisions of 2018; 1 citation decision of 2013; 1 citation decision of 2015 and 5 citation decisions of 2017.
- 2 citation decisions (respectively of 2014 and 2015) were revoked by court decision.

6 AUTHORITY GOVERNANCE

6.1 Decision-making on licenses/authorizations

AMA administrative activity was formalized through decision-making on granting licenses or authorizations for audio/audiovisual media service provision and relay of audio/audiovisual media services, applications review for renewing various subjects AMSP licenses/authorizations, invalidating them, and reviewing administrative complaints, among other things.

One of AMA's main competences is granting licenses and authorizations for media service provision. The legal framework defines that license granting depends on frequency availability, is provided by way of public procurement, whereas authorizations are given on the basis of interested subjects requests and relevant application review.

In early 2018, the procedure for granting national private licenses for analog audio broadcasting - a competition publicly announced in December 2017 - ended. Upon reviewing filed applications following the public announcement, through decision No. 26, dated 21.02.2018, AMA granted the national private analog audio broadcasting license to "Club Muzikor" sh.a. company, consisting of "Club FM Radio" audio program service license and a license for developing and operating the analog network in order to provide signal coverage to the Republic of Albania territory."

Pursuant Law No. 97/2013 "On Audiovisual Media in the Republic of Albania", as amended, and the Regulation "On Procedures and Criteria on Granting Audio Broadcasting License", approved with AMA decision, No. 153, dated 18.07.2016, as amended, throughout 2018, AMA organized 2 competitions for granting analog audio broadcasting licenses.

Initially, with AMA decision No. 29, dated 21.02.2018 "On Opening of the Competition for Granting 16 Local Private Analog Audio Broadcasting Licenses", AMA publicly announced the competition for granting 16 local private analog audio broadcasting licenses, composed of audio program service license and license for developing and operating the analog network. 6 applications were submitted to AMA within the submission deadlines. All applications had deficiencies and AMA rejected them at the meeting of 16 May 2018.

Further, with AMA decision No. 119, dated 16.05.2018 "On Opening of the Competition for Granting 16 Local Private Analog Audio Broadcasting Licenses", AMA announced the competition for granting 7 local private analog audio broadcasting licenses, for service provision areas, which were of interest to the subjects.

11 applications were submitted to AMA within the submission deadlines. Upon reviewing the filed documentation by the applying subjects, AMA decided:

1. To grant a regional analog audio broadcasting license to "Radio Network Albania" sh.p.k., for the "Hit Radio" audio subject, to provide audio signal coverage to the "Tirana and Durrës regions". (Decision No. 157, dated 12.09.2018);
2. To grant local analog audio broadcasting license to the "Emi Advertisement CO" sh.p.k., for the "Radio Fantasy" audio subject, to provide audio signal coverage to "Korça and Devoll municipalities". (Decision No. 158, dated 12.09.2018);
3. To widen the service provision area of "Kiss FM" sh.p.k. Company, licensed for "Kiss FM" audio subject in "Fier and Vlora regions". (Decision No. 159, dated 12.09.2018);

4. To reject the “Media New Vizion” sh.p.k. Company application to widen the service provision area of the “Radio 1” private subject. (Decision No. 160, dated 12.09.2018);
5. To reject the application and not grant a local analog audio broadcasting license to “One Tv Vlora” sh.p.k. company, for the “One Vlora Fm” private analog audio subject. (Decision No. 161, dated 12.09.2018);
6. To reject the application and not grant a regional analog audio broadcasting license to the natural person Olta Paja, for the “Radio Lezha” private analog audio subject. (Decision No. 162, dated 12.09.2018);
7. To reject the application and not grant a regional analog audio broadcasting license to the “Radio Sol” sh.p.k. company, for the “Radio Sol” private analog audio subject. (Decision No. 163, dated 12.09.2018);
8. To reject the application and not grant a regional analog audio broadcasting license to the “Multiscreen” sh.p.k. company, for the “Radio Report” private analog audio subject. (Decision No. 164, dated 12.09.2018);
9. To reject the application and not grant a regional analog audio broadcasting license to the “Super Star” sh.p.k. company, for the “Super Star” private analog audio subject. (Decision No. 165, dated 12.09.2018);
10. To reject the application and not grant a regional analog audio broadcasting license to the “Tema Tv” sh.p.k. company, for the “MCN Radio” private analog audio subject. (Decision No. 166, dated 12.09.2018);
11. To reject the application and not grant a regional analog audio broadcasting license to the “Top VibeZ” sh.p.k. company, for the “Top VibeZ” private analog audio subject. (Decision No. 167, dated 12.09.2018);

The above-mentioned procedures for granting audio licenses will be the first to be implemented after entry into effect of organic law No. 97/2013, as amended, and the Regulation “On Procedures and Criteria on Granting Audio Broadcasting License”, approved with AMA decision, No. 153, dated 18.07.2016. Issues encountered during application documentation review of the subjects that are interested in obtaining an audio broadcasting license or documentation for renewing audio broadcasting licenses, include failure to submit the correct documentation, leading to the need to review the bylaws framework for granting these licenses, aiming and facilitating and helping interested subjects.

Moreover, in 2018, based on and pursuant Law No. 97/2013, as amended and Decision No. 55, dated 04.04.2016, which approved the regulation on license granting for community audio broadcasting, in February 2018, AMA publicly announced the procedure for granting community audio broadcasting licenses in the service provision areas in Elbasan, Fier and Korça regions.

Upon reviewing the documentation submitted by applicants, AMA decided to accept the Autocephalous Orthodox Church of Albania request for the “Radio Ngjallja” subject community audio service provision in the “Fier, Elbasan and Korça regions”, as well as the reduction of the subject service provision area in the “Tirana, Kamza, Vora, Durrës and Shijak municipalities”.

Pursuant to Articles 68 and 69 of the Law providing for regulatory authority competence to revoke license/authorization, AMA also approved decisions for license/authorization revocation, invalidation and non-renewal for subjects that did not meet conditions and criteria provided by law and the approved license/authorization.

One of the most common violations that led to subject license/authorization revocation was failure to pay financial dues to AMA or the State Budget. During the reporting period, there

was an increase of the subjects' number - mainly cable subjects - which waived authorization and requested their invalidation.

As regards new applications for authorization in 2018, subjects' interest to provide services supported by a cable network is the same compared to previous years.

In 2018, AMA decided:

- To grant analog audio broadcasting licenses to 4 subjects, out of which 1 is national, 2 are new subjects, and 1 is related to widening the service provision area.
- To grant authorization to 6 subjects for audio/audiovisual program service provision, and to widen the service provision area for 7 authorized subjects;
- To renew audio broadcasting licenses for 17 subjects, to replace and renew analog audiovisual broadcasting licenses for 4 subjects, to renew authorizations for 9 subjects and to grant audiovisual program licenses for 13 subjects.
- To not grant authorizations for 3 subjects, to revoke or invalidate licenses and/or authorizations for 27 subjects.
- To approve changes to the data provided on the application for obtaining licenses/authorizations for 23 subjects, including the transfer of license/authorization rights (15 subjects)

In the framework of its functional duties, AMA continued following up on procedures for issuing execution orders, for purposes of executing decisions made pursuant Article 132 of its organic law. The Authority's requests have been accepted by the Court, turning AMA's decisions into executive titles. Furthermore, they were executed by way of the private bailiff service, and in 2018 service contracts were signed for the execution of 31 executive titles (out of which 9 executive titles were completely executed). During this same period, titles under contracts signed during the previous year were executed as well.

7 THE AUTHORITY AS A REGULATOR FOR A RESPONSIBLE AUDIOVISUAL MARKET

Topical assessment of broadcast content

In 2018, pursuant to commitments based on Law No. 97/2013 “On Audio and Audiovisual Media Services in the Republic of Albania”, as amended, and other bylaws in force; pursuant to AMA’s 2017-2019 Strategy and Action Plan during; but also in reference to recommendations and tasks assigned to the Authority by the Parliament of Albania following the last annual report, AMA has systematically conducted reviews on content broadcast by AMSPs. Their focus is on child protection in audiovisual broadcasting; advertisements and commercial communications; audiovisual programs with the aim of informing about health and drug use; adhering to standards of spoken and written Albanian; harmful content including violence, pornography or use of narcotic substances in music profile channels, etc. These topics have been assessed in different market segments, such as national AMSPs that have great impact on the public, and in regional or local subjects, through a combination of the review with the review of individual problematic shows, newscasts, etc. When reviews have identified issues, the findings and conclusions have been shared with the AMSPs through detailed explanations of the findings and legal compliance of the broadcast content.

Child protection. Topical assessments in this regard have shown that AMSPs are currently more cautious in complying with legal requirements and the Broadcasting Code applying specific techniques when faces or personal information should not be disclosed. They are also employing warning signs for programs that require parental supervision, or when there is harmful content. Subjects have been reprimanded, regarding cases in which professional and ethical requirements have been avoided or disregarded, with letters concretely identifying the violations in question.

Considering the protection of children in front of the screen, AMA has focused on music broadcasting AMSPs that feature depictions of violence, groups brandishing weapons and various combat materials in their programs, involving the consumption of narcotics or alcohol, as well as bold erotic scenes. While AMA appreciates the engagement of these channels to promote national culture, especially showcasing the creativity and musical performance in Albanian, in the letters sent in October 2018, AMA has called on AMSPs to avoid content that contradicts the requirements of Law No. 97/2013 "On Audiovisual Broadcasting in the Republic of Albania", as amended, and the AMA Broadcasting Code, which does not particularly uphold the rights, interests, and moral and legal requirements for the protection of minors during the viewer entertainment, education and information process.

As stipulated by Article 4, paragraph 1, subparagraph b of the Law, audiovisual broadcasting activities shall especially uphold ‘the moral and legal rights, interests, and requirements for child protection’. Likewise, Article 33, paragraph 1, subparagraph d states that "the audiovisual media service provider shall respect the rules of ethics and public morals...". These legal requirements are emphasized and improved in AMA’s Broadcasting Code. Section 1, paragraphs 1.4 and 1.7, as well as section 5, paragraph 5.29, which state that “AMSPs, in cultural and entertainment programs ... must show due regard to public sensitivity and the effects of such programs on moral, mental and physical development of minors” avoiding such broadcasting at inappropriate hours for them.

Advertisements and commercial communications. AMA's adoption of the Regulation “On commercial Audio and/or Audiovisual Communications of the Forms, Conditions and Time Allowed for the Broadcasting of Commercials” (with Decision No. 42) on 19 March 2018, after a long process of public consultation with the main stakeholders, has served as an impetus in favor of the commitment to avoid AMSPs violations or negligence in this regard. AMA has conducted several topical reviews related to advertisements and commercial communications in 2018. At present, there has been significant improvement and awareness by AMSPs in avoiding hidden advertising, such as broadcasting situations where the program content was heavily impacted by promotion, as an abusive method of prompting and misleading viewers with the information provided on merchandise and services. Identification of advertising space is an aspect that is now taken into account by moderators of entertainment programs. Moreover, AMSPs have responded and positioned themselves positively with regard sponsors or the concept of "product placement". However, there are still overt or camouflaged forms that aim at hidden advertising in advertisements and commercial communications. One of these time slots is the newscast, including "news stories", which are in fact hidden advertisement for actual business activities.

Another aspect of advertisements and commercial communications that has been the focus of AMA in 2018 has been the review of content including information and discussions on health care and pharmaceuticals introduction. The Authority has called on the AMSPs to avoid broadcasting medical services—such as communications of a covert commercial nature—about hospitals, health institutions or the designated personnel working there, which in fact mislead audiovisual program viewers when selecting to purchase services of this nature that are of paramount importance to health.

The attitude of some physicians in audiovisual programs has also been in contradiction with the "Code of Ethics and Medical Deontology", which prohibits the physician from engaging in advertising or publicity of any kind, unless these are for scientific or educational purposes. In such event, the physician must ensure that the publicity is objective and complies with the medical deontology rules. The physician shall not be allowed to make any publicity in favor of his/her personal activity or of a particular institution” (Article 60, paragraph 3). In pharmaceutical product presentation events, audiovisual newsrooms have been repeatedly required to be highly cautious to advertise only pharmaceuticals that are part of the list of over-the-counter drugs, based on the OTC drug list of the Pharmacists Order. In the first meeting of 2019 the AMA Board identified hidden advertisement in newscasts, broadcast content on health care and medication use, as well as child protection as three priorities.

Standard Albanian observance in audiovisual broadcasting. This was another broadcast content review target for 2018. Following the evaluation process of key issues in this regard and the presentation of the monitored AMSPs findings, AMA also undertook a series of information and awareness raising activities for audiovisual newsrooms in Tirana and the regions of Shkodra, Lezha, Vlora, Fier and Korça. During the discourse with journalists, editors and reporters of the AMSPs, in addition to violations found by the AMA reviews, various aspects identified by an independent monitoring of a well-known expert of the Department of Albanian Language at the Faculty of History and Philology, University of Tirana were also discussed.

Reprimands to AMSPs based on topical reviews in 2018

No .	Date	Prot ocol No.	AMSP	Television show	Cause
1	20.02.2018	902	Ora News, News 24, Report TV, Abc News, Top News		On adhering to the norms of literary language
2	13.04.2018	1662	Klan	“Në kurthin e Piter Pan”	Child protection
3	16.04.2018	1700	Klan	“E diela shqiptare”, “Xing me Ermalin”	Advertisemen ts and commercial communications
4	16.04.2018	1701	Top Channel	“Në shtëpinë tone”, “Pasdite në Top Channel”	Advertiseme nts and commercial communicati ons
5	16.04.2018	1702	Vizion Plus	“My living”, “Vizioni i pasdites”	Advertisements and commercial communicati ons
6	16.04.2018	1703	Report Tv		Advertisemen ts and commercial communications
7	16.04.2018	1704	Ora News		Advertisements and commercial communicati ons
8	16.04.2018	1705	News 24		Advertisemen ts and commercial communications
9	16.04.2018	1706	ABC News		Advertisemen ts and commercial communications
10	15.05.2018	2237	Klan	“E diela shqiptare”, “Xing me Ermalin”, “Zonë e lirë”, “Aldo morning show”	Advertiseme nts and commercial communicati ons
11	23.05.2018	2338	Klan	“Xing me Ermalin”	Advertisemen ts and commercial

					communications
12	06.09.2018	3624	Club FM		Lack of Albanian music in broadcasting
13	06.09.2018	3636	Klan	“Stop”	Advertisements and commercial communications
14	07.09.2018	3650	Top Channel, Klan, Vizion Plus		Advertisements and commercial communications
15	17.09.2018	3764	Klan	“Zonë e Lirë”	Child protection
16	17.09.2018	3765	Klan	“Xing me Ermalin”	Child protection
17	09.10.2018	4058	RTSH 1		Advertisements and commercial communications
18	09.10.2018	4059	DigitAlb		Advertisements and commercial communications
19	09.10.2018	4060	Tring		Advertisements and commercial communications
20	16.10.2018	4127	DigitAlb	“Bar Sport Skedina”	Advertisements and commercial communications
21	18.10.2018	4200	Klan	“Dance with me”	Advertisements and commercial communications
22	19.10.2018		Ora News	“Ditë e re”	Child protection
23	26.10.2018	4325	BBF, Supersonik, My Music		Child protection
			TNT,		Child

24	31.10.2018	4372	Klan Music, Click Tv	protection
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Content monitoring

Between January and August 2018, 12 recording computers were operational, while between September and December 2018, 2 recording computers were operational for analogue audio, and audiovisual broadcast monitoring, as well as the monitoring of the ABCom platform from 7am to 4am of the following day (with a reboot at 7am) according to an approved schedule in line with requests from other directorates or third-party complaints.

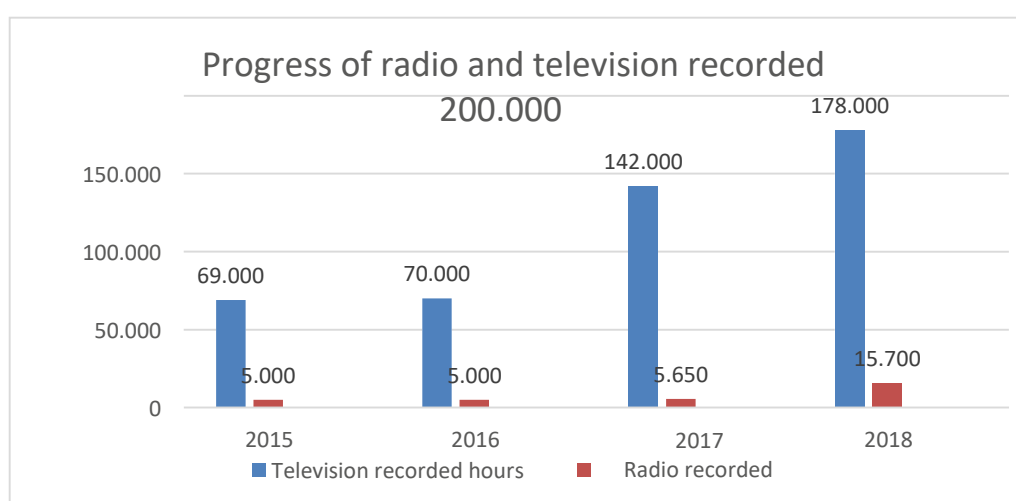
16 recording units (uninterrupted 24 hour recording) were operational for digital broadcast monitoring, where besides audio and audiovisual subjects, satellite and terrestrial Digitalb, as well as satellite and terrestrial Tring platforms are also recorded.

In statistical terms, this year the following has been recorded in total:

- *approximately **50,000** hours of audiovisual broadcasting in analogue broadcasting, **7,200** hours of audio broadcasting of national and audio subjects at the request of third parties.*
- *approximately **128,000** hours of audiovisual broadcasting in digital broadcasting and approximately **8,500** hours of audio broadcasting*

which compared to previous years are as follows:

Year	2015	2016	2017	2018
Recorded television hours	69,000	70,000	142,000	178,000
Recorded radio hours	5,000	5,000	5,650	15,700



In addition to audio and audiovisual broadcasting recordings that are part of the Audiovisual Media Authority Archive, work at the Monitoring Studio focuses on monitoring:

- Advertisements;
- Newscasts;
- Programming obligations;
- Review of public complaints;
- Review of operator complaints;
- Broadcasting rights monitoring;
- Copyrights monitoring;

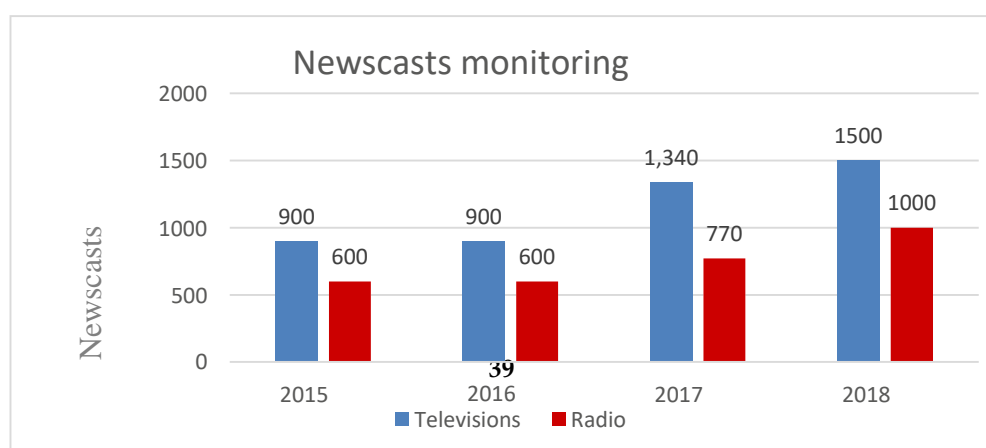
*In 2018, the Archive and Monitoring Studio carried out **92 monitoring** sessions of Audiovisual Media Service Providers (AMSP), while **17(26 days)** AMSP subjects program recordings, which cannot be monitored by the Monitoring Studio, were requested.*

- **2,500 newscasts** (1,500 newscasts of national audiovisual subjects and 1,000 newscasts of national audio subjects) were monitored in national audio and audiovisual subjects.
- A total of **17,500 hours** of advertising have been monitored in national audiovisual subjects.
- Programming monitoring related to broadcasting rights and copyrights:
 - A total of **420 hours of broadcasting** by local subjects,
 - **1,080 hours of broadcasting** (representing 17 requests or 26 days of recording) for local subjects that cannot be recorded in the Monitoring Studio.

The following shows a comparison with previous years:

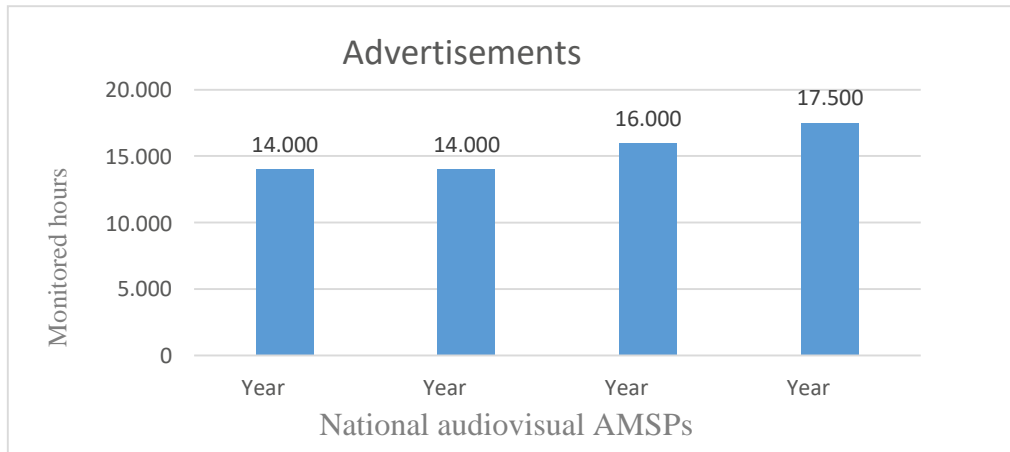
A. Newscasts monitoring

AMSPs category	2015	2016	2017	2018
Televisions	900	900	1,340	1,500
Radios	600	600	770	1,000



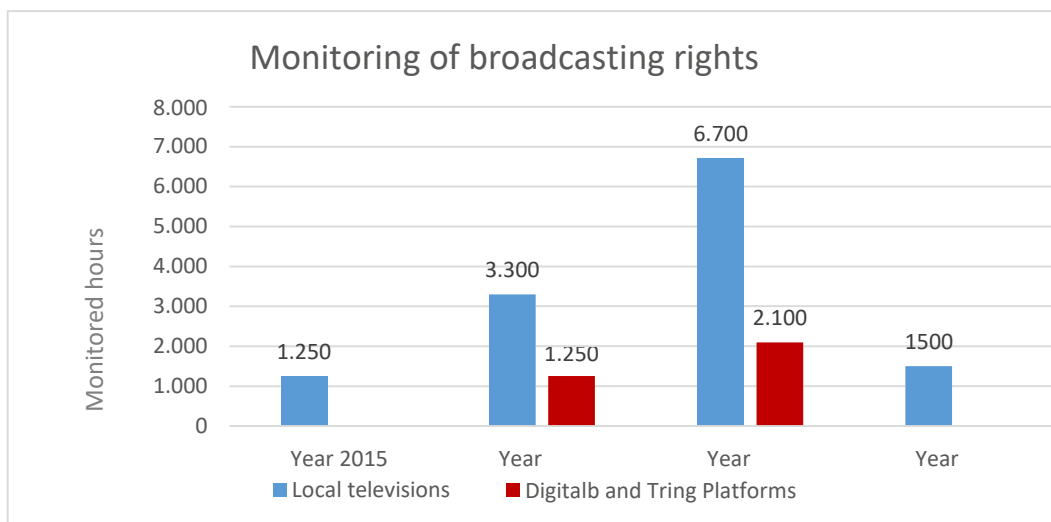
B. Advertisements monitoring

AMSPs category	2015	2016	2017	2018
National audiovisual subjects	14,000	14,000	16,000	17,500



C. Monitoring of broadcasting rights

AMSPs category	2015	2016	2017	2018
Local televisions	1,250	3.300	6.700	1500
Digitalb and Tring Platforms		1.250	2.100	



AMA evaluates one newscast per day considered to represent the editorial line, with regard to the monitoring of main newscasts by national AMSPs. The quantitative data on time proportionality in the main newscasts are regularly published every month on the institution's website, in a separate section. They are likewise included in the AMA Periodic Bulletin editions within a separate section.

An overview for 2018 is provided below.

Total amount of time for political subjects and central institutions
JANUARY 2018

SUBJECTS	TCH		KLAN		RTSH 1		R. TIRANA		TAR		VIZION PLUS	
	time/min	time/%	time/min	time/%	time/min	time/%	time/min	time/%	time/min	time/%	time/min	time/%
Presidency	5,25	3,79%	2,5	1,34%	9,15	3,64%	13,03	6,62%	1,33	1,97%	5 03	1,79%
Prime Minister's Office	1,5,25	11,72%	40,13	21,61%	29,9	11,93%	33,23	19,36%	3,33	12,35%	47,57	16,33%
Government	55,15	25,07%	52,02	27,93%	54,53	21,76%	55,55	23,09%	12,42	13,35%	76,4	27,11%
Parliament	1,733	12,53%	16	3,61%	23,03	9,21%	13,1,7	9,19%	5,53	3,25%	2 5,63	9,11%
Socialist Party	14,45	10,42%	1,6,73	3,03%	26,72	10,65%	9,43	4,30%	6,05	3,94%	233	3,45%
Democratic Party	41,07	29,51%	54,93	29,55%	76,15	30,39%	41,65	21,06%	24,23	35,33%	7 332	27,79%
Socialist Movement for Integration	6,4	4,61%	0	0,00%	21,52	3,59%	16^5	3,27%	7,45	11,01%	14,35	5,09%
Party for Justice, Integration and Unity	0,5	0,43%	0	0,00%	3,43	139%	13?	0,69%	0,25	037%	0	0,00%
Others	1U4	0,31%	3,5	1,33%	6,09	2,44%	0,42	021%	1,93	2,36%	4,42	137%

FEBRUARY 2018

SUBJECTS	TCH		KLAN		RTSH 1		R. TIRANA		TAR		VIZION PLUS	
	time/min	time/%	time/min	time/%	time/min	time/%	time/min	time/%	time/min	time/%	time/min	time/%
Presidency	6,92	5,22%	15,07	3,53%	9,53	5,27%	122	6,13%	3,43	532%	1,5,63	635%
Prime Minister's Office	31,67	23,30%	42,35	24,42%	36,47	20,05%	37,03	13,7 7%	11,62	17,74%	5 4,95	21,90%
Government	32,15	24,26%	45,93	26,77%	53,97	32,43%	64,22	32,50%	15,42	23,55%	66,97	26,69%
Parliament	2233	16,39%	20,07	11,43%	21,33	12,01%	27,45	13,35%	1032	15,76%	50,52	12,1,6%
Socialist Party	4,15	3,13%	4,75	2,71%	5,9	3,24%	52	2,63%	2,95	4,51%	9,43	3,7 3%
Democratic Party	25,65	1936%	42,13	24,01%	39,12	21,51%	393	1939%	16,93	2537%	60,75	24,2 2 %
Socialist Movement for Integration	5,42	4,09%	3,65	2,03%	4,52	2,43%	7,93	4,02%	3,53	5,47%	2,9	1,16%
Party for Justice, Integration and Unity	3,55	2,63%	0	0,00%	5,45	3,00%	13	0,61%	1,17	1,73%	0	0,00%
Others	0,63	0,43%	0	0,00%	0	0,00%	1,73	0,33%	0	0,00%	4,22	1,63%

MARCH 2018

SUBJECTS	TCH		KLAN		RTSH 1		R. TIRANA		TAR		VIZION PLUS		CLUB FM	
	time/min	time/%	time/min	time/%	time/min	time/%	time/min	time/%	time/min	time/%	time/min	time/%	time/min	time/%
Presidency	10,82	7,36%	9,55	5,33%	10,43	4,99%	19,15	9,57%	3,68	4,10%	11,7	4,11%	24	16,93%
Prime Minister's Office	2146	14,32%	37,85	20,89%	37,1	18,10%	43,8	21,89%	13,45	14,96%	62,4	21,92%	24S	19,53%
Government	33,27	23,99%	47,58	26,26%	36,37	27,51%	58,58	29,28%	17,87	19,87%	70,33	24,70%	A1	20,49%
Parliament	1542	10,56%	14,22	7,85%	21,4	10,44%	14,98	7,49%	9,88	10,99%	20,57	7,22%	04S	6,66%
Socialist Party	1342	9,47%	15,8	8,72%	18,67	9,11%	15,02	7,51%	10,45	11,62%	17,38	6,11%	0,42	3,27%
Democratic Party	4-1,43	28,20%	53,05	29,27%	39,83	19,44%	39,35	19,67%	28,48	31,68%	79,47	27,91%	34S	22,23%
Socialist Movement for Integration	544	3,75%	1,35	0,74%	16,03	7,82%	7,95	3,97%	4,45	4,45%	19,02	6,68%	143	10,38%
Party for Justice, Integration and Unity	0	0,00%	0	0,00%	0	0,00%	0	0,00%	0	0,00%	0,97	0,34%	0	0,00%
Others	3,45	2,34%	1,72	0,95%	5,29	2,58%	1,22	0,61%	1,65	1,83%	1,83	0,54%	0	0,00%

APRIL 2018														
SUBJECTS	TCH		KLAN		RTSH 1		R. TIRANA		TAR		VIZION PLUS		CLUB FM	
	time/min	time/%	time/min	time/%	time/min	time/%	time/min	time/%	time/min	time/%	time/min	time/%	time/min	time/%
Presidency	6,07	433%	10,48	5,00%	14,82	7,67%	8,5	4,55%	3,85	7,03%	9,97	3,35%	13	15,15%
Prime Minister's Office	36,83	2630%	47,6	22,72%	34,48	17,84%	35,17	18,84%	11,37	21,65%	47	16,74%	53	32,82%
Government	15,82	1143%	58,58	27,97%	59,58	30,83%	64,67	34,64%	9,33	17,03%	81,63	29,08%	1,35	11,36%
Parliament	9,28	6,63%	12,07	5,76%	9,7	5,02%	15,05	8,06%	5,52	10,07%	15,22	5,42%	0,43	3,65%
Socialist Party	8	5,71%	9,35	4,46%	14,75	7,63%	10,3	5,52%	2,62	4,77%	20,9	7,45%	0	0,00%
Democratic Party	50,33	35,94%	64,3	30,69%	38,57	19,96%	37,98	20,35%	14,75	26,92%	91,63	52,64%	3,13	26,37%
Socialist Movement for Integration	9,83	7,02%	0,87	0,41%	16,48	8,53%	14,03	7,52%	6,07	11,07%	10,38	3,70%	0,98	8,27%
Party for Justice, Integration and Unity	0	0,00%	0	0,00%	0	0,00%	0,35	0,19%	0	0,00%	0	0,00%	0	0,00%
Others	3,18	2,27%	6,24	2,97%	4,87	2,52%	0,63	0,34%	0,8	1,46%	2,03	0,72%	0,28	2,38%

MAY 2018														
SUBJECTS	TCH		KLAN		RTSH 1		R. TIRANA		TAR		VIZION PLUS		CLUB FM	
	time/min	time/%	time/min	time/%	time/min	time/%	time/min	time/%	time/min	time/%	time/min	time/%	time/min	time/%
Presidency	2,88	1,56%	8,15	3,12%	9,12	4,14%	7,22	4,84%	4,2	4,76%	11,13	3,67%	0	0,00%
Prime Minister's Office	39,78	21,46%	5 4,05	22,25%	37	16,79%	23,17	15,53%	15,53	17,62%	58,05	19,15%	542	19,40%
Government	34,17	18,43%	75,02	28,75%	51,85	23,53%	55,63	37,29%	20,07	22,76%	98,15	32,38%	344	19,20%
Parliament	34,42	16,95%	19,43	7,45%	28,02	12,71%	7,42	4,97%	11,55	13,10%	22,05	7,28%	1,57	9,45%
Socialist Party	15,77	8,50%	23,22	8,90%	20,37	9,24%	10,32	6,91%	5,2	5,90%	26,53	8,75%	1,33	8,04%
Democratic Party	54,77	29,54%	75,38	28,89%	57,37	26,03%	35,97	24,11%	26,73	30,33%	78,8	26,00%	4,95	29,85%
Socialist Movement for Integration	2,67	1,44%	0	0,00%	14,82	6,73%	8,4	5,63%	2,82	3,20%	7,77	2,56%	1,6	9,65%
Party for Justice, Integration and Unity	0	0,00%	0	0,00%	0	0,00%	0	0,00%	0	0,00%	0	0,00%	0	0,00%
Others	3,63	1,96%	1,7	0,65%	1,85	0,84%	0	0,00%	2,05	2,33%	0	0,00%	0	0,00%

JUNE 2018														
SUBJECTS	TCH		KLAN		RTSH 1		R. TIRANA		TAR		VIZION PLUS		CLUB FM	
	time/min	time/%	time/min	time/%	time/min	time/%	time/min	time/%	time/min	time/%	time/min	time/%	time/min	time/%
Presidency	2,1	1,74%	4,77	2,72%	2	1,82%	7,25	7,19%	3,78	5,55%	11,63	4,78%	2,17	18,36%
Prime Minister's Office	40,58	333 1%	64,33	36,74%	28,38	25,80%	32,2	3134%	19,6	28,93%	70,38	28,93%	1,97	16,67%
Government	17,25	4147%	40,28	23,01%	11,28	10,26%	27,82	27,60%	11,85	17,38%	71,53	29,41%	1,62	13,70%
Parliament	22,62	13,74%	11,57	6,61%	25,82	23,47%	9,52	9,44%	7,53	11,05%	27,08	11,13%	0,42	3,53%
Socialist Party	8,97	7,42%	9,05	5,17%	7,82	7,10%	3,38	3,36%	7,57	11,10%	9,43	3,88%	2,32	19,63%
Democratic Party	21,62	17,89%	41,22	23,54%	23,95	21,77%	18,18	17,94%	15,92	23,35%	42,75	17,57%	2,88	24,44%
Socialist Movement for Integration	2,98	2,47%	0	0,00%	4,35	3,95%	1,87	1,85%	1,92	2,81%	8,47	3,48%	0,43	3,67%
Party for Justice, Integration and Unity	0	0,00%	0	0,00%	0	0,00%	0,68	0,68%	0	0,00%	1,98	0,82%	0	0,00%
Others	4,73	3,92	0	0	6,42	5,83	0	0	0	0	0	0	0	0,00%

JULY 2018														
SUBJECTS	TCH		KLAN		RTSH 1		R. TIRANA		TAR		VIZION PLUS		CLUB FM	
	time/min	time/%	time/min	time/%	time/min	time/%	time/min	time/%	time/min	time/%	time/min	time/%	time/min	time/%
Presidency	4,58	4,75%	8,77	544%	163	9,01%	6,53	4,76%	1,05	2,16%	11,18	3,39%	1,72	10,16%
Prime Minister's Office	16,07	16,67%	37,97	22,25%	28,28	15,44%	18,05	1345%	10,73	22,11%	52,02	18,57%	3,75	22,19%
Government	21,25	22,04%	44,77	26,24%	46,58	25,43%	46,95	34,40%	8,23	16,96%	94,42	33,63%	2,2	13,02%
Parliament	17,95	18,62%	19,3	11,31%	29,7	16,21%	15,28	11,13%	5,18	10,68%	23,73	8,47%	0	0,00%
Socialist Party	4,85	5,03%	9,58	5,62%	15,28	8,34%	10,6	7,72%	4,23	8,72%	11,47	4,09%	3	17,75%
Democratic Party	29,88	31,00%	44,87	26,30%	38,38	20,96%	35,38	23,78%	15,67	3247%	8,72	29,33%	3,78	22,02%
Socialist Movement for Integration	1,6	1,66%	0	0,00%	5,12	2,79%	3,22	2,34%	3,45	741%	3,7E	1,35%	2,2	13,02%
Party for Justice, Integration and Unity	0	0,00%	0	0,00%	3,08	1,68%	1,25	0,91%	0	0,00%	0	0,00%	0,25	1,48%
Others	0,22	0,22%	5,36	3,15%	0,23	0,13,%	0	0,00%	0	0,00%	0,68	0,24%	0	0,00%

AUGUST 2018

SUBJECTS	TCH		KLAN		RTSH 1		R. TIRANA		TAR		VIZION PLUS		CLUB FM	
	time/min	time/%	time/min	time/%	time/min	time/%	time/min	time/%	time/min	time/%	time/min	time/%	time/min	time/%
Presidency	0,2	0,38%	3,82	3,52%	5,52	6,13%	7,15	6,01%	1,08	4,73%	6,48	5,35%	0,7	6,31%
Prime Minister's Office	13,42	25,1 %	17,4	16,0%	15,4	17,10%	24,37	20,48%	2,82	12,31%	23,52	19,42%	2,17	16,52%
Government	5,4	10,13%	32,7	30,13%	21,37	23,73%	14,68	12,34%	3,9	17,04%	33,77	27,88%	0,7	6,31%
Parliament	0	0,00%	0	0,00%	2,05	2,05%	0,62	0,52%	0	0,00%	0	0,00%	0	0,00%
Socialist Party	4,08	7,66%	9,35	8,61%	7,72	7,72%	13,38	11,25%	1,35	5,90%	5,82	4,80%	0,35	3,15%
Democratic Party	28,55	53,56%	45,27	41,71%	33,13	33,13%	56,68	47,63%	13,43	58,70%	50,38	41,60%	6,75	60,81%
Socialist Movement for Integration	1,65	3,10%	0	0,00%	4,87	4,87%	2,12	1,78%	0,3	1,31%	1,13	0,94%	0,43	3,90%
Party for Justice, Integration and Unity	0	0,00%	0	0,00%	0	0,00%	0	0,00%	0	0,00%	0	0,00%	0	0,00%
Others	0	0,00%	0	0,00%	0	0,00%	0	0,00%	0	0,00%	0	0,00%	0	0,00%

SEPTEMBER 2018

SUBJECTS	TCH		KLAN		RTSH 1		R. TIRANA		TAR		VIZION PLUS		CLUB FM	
	time/min	time/%	time/min	time/%	time/min	time/%	time/min	time/%	time/min	time/%	time/min	time/%	time/min	time/%
Presidency	0,05	0,04%	7,12	3,83%	1,47	0,82%	9,97	5,76%	2,33	3,41%	9	3,15%	3,15	10,13%
Prime Minister's Office	24,07	17,40%	41,37	22,2%	31,98	17,82%	28,27	16,34%	15,72	22,95%	36,32	12,73%	3,57	23,83%
Government	10,25	7,41%	28,55	15,43%	30,12	16,78%	36,03	20,83%	9,02	13,17%	38,22	23,91%	2,97	19,82%
Parliament	15,05	10,88%	18,82	10,13%	30,13	16,79%	16,53	11,29%	5,33	7,79%	20,05	7,03%	0,37	2,45%
Socialist Party	28,57	20,65%	27,05	14,56%	22,62	12,60%	17,03	9,85%	10,62	15,50%	28,78	10,09%	2,07	13,81%
Democratic Party	51,17	36,99%	58,05	31,25%	48,08	26,79%	53,32	30,82%	24,38	35,60%	103,48	36,27%	4,13	27,62%
Socialist Movement for Integration	2,32	1,67%	0	0,00%	1,82	1,01%	4,28	2,48%	0,67	0,97%	14,92	5,23%	0,35	2,34%
Party for Justice, Integration and Unity	3,08	2,23%	0	0,00%	11,38	6,34%	1,6	0,92%	0,42	0,61%	0	0,00%	0	0,00%
Others	3,77	2,72%	4,69	2,53%	1,9	1,06%	0,83	0,48%	0	0,00%	4,57	1,60%	0	0,00%

OCTOBER 2018

SUBJECTS	TCH		KLAN		RTSH 1		R. TIRANA		TAR		VIZION PLUS		CLUB FM	
	time/min	time/%	time/min	time/%	time/min	time/%	time/min	time/%	time/min	time/%	time/min	time/%	time/min	time/%
Presidency	4,8	2,49%	6,38	3,20%	11,07	4,83%	7,57	3,38%	1,17	1,35%	11,75	3,20%	1,92	10,04%
Prime Minister's Office	46,45	24,11%	53,73	26,91%	40,8	17,80%	48	21,45%	16,4	19,01%	54,62	14,90%	4,38	22,97%
Government	24,13	12,52%	35,43	17,74%	54,73	23,88%	51,12	22,85%	11,43	13,25%	89,55	24,42%	2,63	13,80%
Parliament	18,98	9,85%	10,5	5,26%	23,45	10,23%	21,68	9,69%	8,77	10,16%	17,2	4,69%	0,58	3,06%
Socialist Party	30,68	15,92%	28,78	14,41%	30,35	13,24%	22,78	10,18%	16	18,55%	59,62	16,26%	3,28	17,21%
Democratic Party	63,15	32,77%	62,18	31,14%	57,02	24,87%	61,67	27,56%	28,55	33,10%	116,32	31,73%	6,03	31,62%
Socialist Movement for Integration	1,58	0,82%	0	0,00%	7,98	3,48%	6,83	3,05%	2,42	2,80%	7,87	2,15%	0,25	1,31%
Party for Justice, Integration and Unity	0	0,00%	0	0,00%	3,83	1,67%	3,02	1,35%	0	0,00%	0	0,00%	0	0,00%
Others	2,9	1,51%	2,68	1,35%	0	0,00%	0,28	0,13%	1,53	1,78%	9,72	2,65%	0	0,00%

NOVEMBER 2018

SUBJECTS	TCH		KLAN		RTSH 1		R. TIRANA		TAR		VIZION PLUS		CLUB FM	
	time/min	time/%	time/min	time/%	time/min	time/%	time/min	time/%	time/min	time/%	time/min	time/%	time/min	time/%
Presidency	28,5	17,24%	28,13	15,23%	23,28	10,53%	28,37	12,78%	9,53	9,85%	34,23	10,57%	3,67	22,45%
Prime Minister's Office	45,85	27,74%	50,67	27,44%	41,55	18,80%	44,6	20,10%	42,43	43,82%	61,27	18,92%	4,45	27,24%
Government	16,55	11,83%	29,67	16,05%	50,38	22,79%	53,27	24,00%	14,62	15,09%	60,8	18,78%	2,63	16,12%
Parliament	25,07	15,16%	13,32	7,21%	37,55	16,99%	24,27	10,93%	4,25	4,39%	24,05	7,43%	0	0,00%
Socialist Party	5,77	3,49%	13,65	7,39%	18,08	8,18%	10,67	4,81%	4,82	4,97%	33,62	10,38%	2,35	14,39%
Democratic Party	32,97	19,94%	46,32	25,08%	44,43	20,10%	49,33	22,23%	18,83	19,45%	92,68	28,62%	2,87	17,55%
Socialist Movement for Integration	5,35	3,24%	0	0,00%	3,4	1,54%	8,93	4,03%	1,4	1,45%	15,3	4,72%	0,37	2,24%
Party for Justice, Integration and Unity	0	0,00%	0	0,00%	2,08	0,94%	0,77	0,35%	0,62	0,64%	0	0,00%	0	0,00%
Others	2,26	1,35%	0	0,00%	0,28	0,26%	1,05	0,47%	0,33	0,34%	0	0,00%	0	0,00%

DECEMBER 2018

SUBJECTS	TCH		KLAN		RTSH 1		R. TIRANA		TAR		VIZION PLUS		CLUB FM	
	time/min	time/%	time/min	time/%	time/min	time/%	time/min	time/%	time/min	time/%	time/min	time/%	time/min	time/%
Presidency	4,73	3,05%	12,45	6,42%	11,42	5,82%	10,82	6,10%	2,28	3,47%	10,22	3,38%	2,5	15,46%
The Prime Minister's Office	42,17	27,16%	56,55	29,16%	34,25	17,45%	40	22,55%	20	30,40%	63,98	21,18%	5,55	34,33%
Government	16,5	10,63%	30,45	15,70%	32,62	16,62%	40,4	22,77%	5,68	8,64%	54,07	17,90%	1,13	7,01%
Parliament	20,92	13,74%	15,3	7,89%	22,7	11,57%	12,68	7,15%	6,27	9,52%	21,18	7,01%	0	0,00%
Socialist Party	19,8	12,75%	15,72	8,11%	19,78	10,08%	6,08	3,43%	8,87	13,48%	33,87	11,21%	0,73	4,54%

Democratic Party	43,62	28,09%	58,42	30,13%	57,13	29,11%	41,47	23,3%	16,03	24,37%	85,27	28,23%	5,95	36,80%
Socialist Movement for Integration	7,52	4,84%	0	0,00%	14,6	7,44%	20,5	11,56%	6,67	10,13%	22,65	7,50%	0,3	1,86%
Party for Justice, Integration and Unity	0	0,00%	0	0,00%	0	0,00%	0	0,00%	0	0,00%	0	0,00%	0	0,00%
Others	0	0,00%	5,02	2,59%	3,76	1,92%	0	0,00%	0	0,00%	10,2	3,38%	0	0,00%

Approach to the piracy phenomenon in audiovisual broadcasting

During the reporting year, AMA continued monitoring and inspecting audiovisual activities from the monitoring studio, both onsite and remotely.

In terms of inspection activity, AMA has particularly focused on fighting internet piracy. Given the constant technological developments and the emergence of new forms of internet piracy through various online portals, websites or applications, AMA has held a series of meetings at its premises, with AKEP representatives as the main institution that authorizes and monitors activities on the internet, but also with stakeholders, producers and users of television products and rights, such as Digitalb, Tring, Albtelecom and ABCom.

Focusing on the requirements and concerns of the said operators, AMA and AKEP started drafting a cooperation agreement, with the aim of defining procedures and establishing a constant and intensive cooperation relationship that would go beyond ordinary cross-cutting cooperation. However, despite AMA's ongoing requests, AKEP was willing to sign this agreement only in January 2019, and the changes and suggestions regarding agreement implementation proposed by AKEP at this time made it unfeasible and inefficient for the purposes previously agreed during the meetings.

Nonetheless, following Parliament's recommendations, AMA verified every complaint from stakeholders (Tring, Digitalb, ABCom and Albtelecom), and forwarded requests to AKEP to shut down at least 150 Internet service providers, which were carrying out unauthorized, pirate audiovisual activities. Parliament

Communication with AKEP on putting an end to online piracy started in May and intensified in November and December, with the submission of 5 requests to ban online piracy by Internet audiovisual service providers.

It must be noted that AKEP did not provide specific information on the specific taken measures, but later verifications by AMA specialists identified the shutdown of Internet audiovisual service providers carrying out unauthorized, pirate audiovisual activities.

Concurrently, by means of inspection groups, AMA verified and identified illegal audiovisual activities carried out online by ISP subjects. During the reporting period, the following measures were taken:

- 4 illegal IPTV subjects punished with a citation of ALL 5.000.000 each;
- 1 illegal IPTV/OTT subject punished with audiovisual equipment seizure.

Since this type of activity is carried out by ISP subjects authorized by AKEP to provide Internet access service, AMA requested AKEP to established joint control groups, aiming at verifying their activities and eventually identifying television piracy, committed through these networks. AKEP expressed their willingness thereof and cooperation has materialized since February 2019 in joint controls.

In 2019, AMA foresees plans to further strengthening the war against this phenomenon, by

planning continuous controls across throughout the country's territory, in cooperation with AKEP and other institutions, such as the State Police, etc.

In addition to the phenomenon of online piracy, AMA has also supervised the audiovisual activity of its authorized subjects to provide audiovisual services, supported by cable networks. During the reporting period, a significant change in the behavior of these operators in the market for this type of activity was observed.

With Decision No.182, dated 06.09.2016, AMA decided on "Switching to Digital Broadcasting of Subjects Authorized by the Audiovisual Media Authority for Relaying Cable and/or Audiovisual Program Supported by a Cable Network". The deadline for switching was 31.12.2017.

Thus, considering the start of the legal and financial effects of these two decisions, while also considering:

- That switching from analogue to digital cable broadcasting required significant investments in their networks;
- The authorization fee hike to be paid for one year;
- AMA's ongoing requirements to comply with broadcasting rights and, consequently, forbidding free channel broadcasting by cable subjects, therefore eliminating unfair competition;

in 2018, there was a decrease in the number of cable subjects. Accordingly, while by the end 2017 there was a total of 88 cable subjects, 72 were still operational by the end of 2018. In 2018, AMA issued 4 new authorizations, bringing the number of cable subjects to 76 by the end of 2018.

Compared to 2017, during which AMA approved the revocation of authorizations for 13 cable subjects, in 2018 AMA revoked 16 authorizations.

However, it is worth noting that the 13 authorization revocation decisions in 2017 are disaggregated as follows:

- 2 decisions to not renew authorization due to the continuous subject piracy penalties;
- 2 decisions to revoke authorizations due to failure to pay taxes due to AMA;
- 2 decisions due to the waiver of authorization by the subjects themselves;
- 1 decision due to the transfer of rights from one subject to another;
- 6 decisions due to merging with other subjects to cover the authorization area.

Nevertheless, in 2018, the phenomenon of waiver of authorization and merging with other subjects to cover the authorization area has significantly increased. Hence, the 16 decisions for the waiver of authorization this year are disaggregated as follows:

- 1 decision on waiver of authorization due to failure to pay taxes due to AMA;
- 2 decisions due to the transfer of rights from one subject to another;
- 1 decision due to the waiver of authorization by the subject itself;
- 12 decisions due to merging with other subjects to cover the authorization area.

Finally, we would note that, despite the decline in the number of cable providers, none of the areas covered by the subjects whose authorization has been revoked, have been covered by one or more other subjects.

8 COMPLAINT COUNCIL

Complaints review

Throughout 2018, for purposes of the assigned duties, commitments and objectives, the Complaint council continued monitoring the implementation of the Broadcasting Code and regulations adopted by AMA, as well as rigorously and professionally reviewing the complaints addressed to AMA.

The Complaint council addressed and proposed appropriate measures for dozens of complaints from citizens, institutions and organizations over problems identified in audiovisual content. The focus of the majority of concerns and complaints addressed was child rights infringements. Yet, a significant number of complaints were related to dignity violation in audiovisual broadcasting. Generally speaking, the Complaint council reviewed 50 complaints in 2018, the majority of which were submitted to the Authority by individuals.

Over the reporting year, following the monitoring and observation of audiovisual content in relation to legal and ethical norms, some cases have been initiated primarily by the Complaint council. The major identified infringements – which legal measures were proposed for – mainly relate to the infringement of Broadcasting Code principles in news stories with and about children, as well as their interviewing; human rights and dignity violations; broadcasting of banned and hidden advertisements, broadcasting of inappropriate content, etc.

Approval of guideline on review of complaints

The entire bylaw framework required by Law No. 97/2013 “On Audiovisual Media in the Republic of Albania”, as amended, concerning the work of the Complaint council, was finalized in 2018. By the end of 2017, with the approval of the Regulation “On Complaints Addressing Procedures and Exercising the Right of Reply”, in May 2018, the Instruction “On Procedures for Addressing Complaints by Audiovisual Media Service Providers (AMSP)” was also adopted. The approval of the instruction followed the fulfillment of tasks provided for in the Albanian Parliament Resolution “On the Evaluation of the Activity of Audiovisual Media Authority (AMA) for 2017”.

In Paragraph 10 of this Resolution, Parliament urges and requires that the Audiovisual Media Authority, “improve efficiency in reviewing complaints received by citizens and institutions on infringement of public interest protection principles, observance of individuals' dignity and the rules provided for in the Broadcasting Code, as well as organizing more topical roundtables and hearings with various stakeholders in order to introduce them to the content of the Broadcasting Code, as well as to raise their awareness of its compliance” in 2018.

Upon the entry into force of the instruction, the Complaint council formally requested all AMSPs to set up Complaint Review Boards. At the same time, it is closely monitoring the respective Boards establishment process, and the relevant Boards were called to a roundtable, supported by the Council of Europe Office in Tirana.

Currently, national and regional televisions have established Complaint Review Boards, and the Complaint council encouraged the established Boards to become an active part of complaints review. Some of the Boards have been established and are reviewing complaints from various citizens, organizations or institutions. The start seems promising, but the Complaint council shall continue to closely monitor this important process in the future.

It should be noted that the finalization and follow-up of these acts has improved addressing of

complaints, from a procedural and professional perspective. The involvement of the AMSPs in this process and presentation of claims regarding complaints against them has helped the entire complaints review process, and has also contributed to raise AMSPs' awareness on the implementation of legal and ethical requirements and norms.

Roundtables and conferences

In the framework of certain objectives, in addition to daily duties of receiving and addressing complaints, pursuant to the Communication Strategy as one of the priorities and tasks assigned by the Albanian Parliament, the Complaint council has been an actor and has contributed to joint activities with institutional and international partners, such as the OSCE, the CoE, etc.

The Complaint council organized several conferences and round-tables, with the participation and contribution of renowned academia, university, media, public and civil society figures. These conferences addressed both important and concerning topics in audiovisual broadcasting, such as child protection, media education and hate speech.

In January 2018, the Complaint council held a Roundtable on "Child Protection in Audiovisual Media Services - Challenges towards the future".

Representatives of televisions, Parliamentary Committee on Education and Means of Public Information, Ministry of Education, Sport and Youth, Ministry of Health and Social Protection, Department of Journalism and Communication, international organizations, the Albanian Media Institute, students of journalism, etc., participated in this roundtable.

This roundtable—which was organized shortly after the review of the Broadcasting Code—aimed at promoting the spirit of child rights protection in audiovisual broadcasting, as well as raising the awareness of the public and all stakeholders on this matter. The roundtable recommendations were forwarded to newsrooms, journalists and editors in order to comply with ethical rules and, in turn, to provide continuous training for journalists on child rights laws and ethical norms or principles.

The Roundtable on "Media Education - Coordination and Synergies amongst the Parties for Ethical and Responsible Communication" was organized by the Complaint council in May 2018.

Members of the Parliamentary Committee on Education and Means of Public Information, Ministry of Education, Sport and Youth, Ministry of Health and Social Protection, Department of Journalism and Communication, international organizations, the Albanian Media Institute, students of journalism, etc., took part in this discussion.

The aim of this event was to raise the awareness of the general public on the essence and benefits of media education. Promotion of various initiatives to educate the public on the fake news phenomenon, as well as the need to include Media Education as a separate subject in school curricula, were considered an urgent need by the participants that could fairly and professionally regulate the media impact on society and especially on children.

In November 2018, the Complaint council held the conference "Hate Speech in Audiovisual Media". The conference, among others, enjoyed the contribution of 6 renowned media experts, who presented their research and findings on this phenomenon in the Albanian media and society.

The conference aimed at scanning the situation through presentations by researchers and field experts, who shared their analytical views on hate speech in audiovisual media, a topic that has attracted the attention of multiple departments. The presentations and studies of this conference will be published throughout the year in a brochure, like the Fake News Magazine

was published in 2018, summarizing the conference organized by AMA on the same topic.

In addition to these events, the Complaint council has continued to organize meetings with various civic stakeholders, to explain its role and duties in protecting the basic principles sanctioned by the Broadcasting Code. These meetings and efforts have helped in raising the awareness of the society to address their complaints and concerns, and audiovisual operators to observe norms and laws sanctioned by law.

In 2018, the Complaint council participated in several roundtables organized by various civil society organizations working on media freedom, anti-discrimination or ethics. Members of the Complaint council participated in meetings held by the Albanian Media Institute and the Media Council to discuss the Code of Ethics.

Sign language in audiovisual broadcasting

The Complaint council has made a request to all national operators to fulfill the legal requirement for information in sign language. In addition to the national public operator, the remaining 3 national operators have yet to meet this legal obligation for having a newscast broadcast in sign language for "communities with special sensory needs" ("Partial or complete visual or hearing loss community, whose ability to perceive audio or audiovisual signals is limited to the extent that it is impossible for them to enjoy the right of information"- Law No. 97/2013 "On the Audiovisual Media in the Republic of Albania", as amended, "Definitions" chapter, paragraph 10). The Complaint council is continuously pursuing the implementation of this legal norm.

Complaints Bulletin

During the reporting period, the Complaint council developed and published Bulletin No.4 containing complaints received by June 2018, while the process of developing and publishing Bulletin No.5, which reflects all cases reviewed for the July to December 2018period, will soon be concluded. Bulletin No.4 consists of 14 addressed and approved complaints from citizens and public institutions, whereas over 30 complaints reviewed and some of them rejected by the Complaint council will be included in Bulletin No.5.

Reviews and relevant measures on complaints submitted to AMA, mainly for dignity and child rights infringement, banned advertisements, etc., are published in Bulletin No.4, which is available on AMA's website (ama.gov.al). We believe that this Bulletin and others serve as a guide for any future AMSP that may face similar cases in the future.

The Complaint council considers that the publication of any complaint addressed has raised the awareness of the AMSPs to improve standards for the implementation of the Broadcasting Code, as well as the standards of various individuals, agencies, institutions and organizations in referring alleged violations of Law No. 97/2013 "On Audiovisual Media in the Republic of Albania", as amended, and of the Broadcasting Code to AMA.

9 THE AUTHORITY AND COMPLIANCE WITH APPLICABLE LEGISLATION

Legal references which the activity of the institution is based on

The primary legal framework regulating audiovisual media activity and their support services, both public and private, in the Republic of Albanian, is based on Law No.97/2013 on “Audiovisual Media in the Republic of Albanian”, as amended, as well as bylaws adopted in accordance with and pursuant to it. This law is fully approximated with Directive 2010/13/EU of the European Parliament and of the Council of 10 March 2010 “On the coordination of certain provisions laid down by law, regulation or administrative act in the Member States concerning the provision of audiovisual media services”, as well as with European and international standards. Its scope of application covers both linear and non-linear broadcasting and it is in accordance with directives on electronic communications networks, new program services, and protected services as well.

AMA manages financial sources based on Law No.97/2013, as amended; Law No.9975, dated 28.07.2008 “*On National Taxes in the Republic of Albania*”, as amended; Law No.10 296, dated 08.07.2010, as amended “*On Financial Management and Control*”; Law No.9643, dated 20.11.2006 “*On Public Procurement*”, as amended; Law No.7703 dated 11.05.1993 “*On Social Insurance in the Republic of Albania*”, as amended; Law No.10 142, dated 15.05.2009 “*On supplementary social security of servicemen of the Armed Forces, State Police, the Republican Guard, State Intelligence Service, Prisons Police, Police of Rescue and Fire Protection and Personnel of Domestic Service Control in the Republic of Albania*”, as amended, and bylaws adopted in accordance with and pursuant to it.

The AMA administration employment criteria are defined by Law No. 152/2013 “On the Civil Servant”, as amended, and bylaws pursuant to this Law.

The legal basis for the frequency administration and planning for audio/audiovisual services, in addition to the organic law, is as follows:

- Law No.9851, dated 26.12.2007 “On the Ratification of the Final Acts of the Regional Radiocommunications Conference for Planning of the Digital Terrestrial Broadcasting Service in parts of Regions 1 and 3, in the Frequency Bands 174-230 MHz and 470-862 MHz (RRC 06)” and the “Final Acts of the Regional Radiocommunications Conference for the Revision of the Stockholm 1961 Agreement (RRC-06 Rev. ST 61)”, held in Geneva, on 15May - 16June, 2006”.
- National Frequency Plan, approved by the Decision of the Council of Ministers No.277, dated 29.03.2017 “On the Approval of the National Frequency Plan”.

Another act that defines and regulates the digitalization process steps is Decision of the Council of Ministers No.292, dated 02.05.2012 “On the Approval of the Strategy on Switching from Analog to Numeric Broadcasting”.

Concurrently, DCM No.480, dated 03.06.2015 “On the Approval of Technical Rules for Television Receivers to be Introduced in the Market”, outlines detailed requirements/specifications for the introducing in the market, providing free movement and putting into service television receivers in the Republic of Albania.

Completing the necessary bylaw framework for the exercise of ASMP activity.

In the context of AMA's competence as a regulator of the media market in drafting bylaws pursuant to the law, special attention has been paid to drafting or amending regulations in order to support and facilitate the subjects activity within the legal framework. Bylaws have been completed within the approved deadlines in AMA's Strategic Document Action Plan. In 2018, 4 bylaws were adopted, out of which 3 are regulations and 1 is an instruction.

Upon their development, draft acts were subjected to public consultation, an obligation under Article 48 of the Organic Law, according to which: *"AMA, in the process of developing regulatory documents, as required by this law, and prior to making any decisions that have a significant impact on the provision of audio and audiovisual services, shall be obliged to obtain and evaluate the opinion of stakeholders through public consultation"*.

In addition to complying with a legal norm, this public consultation process aimed at collecting stakeholders' opinions and suggestions in order to improve the content of regulatory documents.

The organic law underlying the administrative activity of the reporting authority has not been subject to any amendments or addenda in 2018. During this period, bylaws supplemented the legal framework with regulatory acts aimed at creating a regulatory environment, which facilitates the development of the audiovisual broadcasting sector.

Acts that have been adopted and have become part of the current legal framework are as follows:

- *Regulation "On Audio and/or Audiovisual Communications of Commercial Nature. The types, conditions and air time allowed for broadcasting"*, approved by AMA decision No. 42, dated 19.03.2018. AMA's approval of the regulation came after a long process of work and consultations with experts from the OSCE Representative on Freedom of the Media and concurrently obtaining the opinions of field subjects. This act, in terms of the importance of advertisements in the activity of audio/audiovisual subjects, has a major impact on their commercial activity. It lays out conditions and requirements for consumer protection, in particular child protection, the observance of ethical rules in the content and manner of broadcasting advertisements and commercial communications.
- *Regulation "On the Criteria of Protected Services Provision"*, approved with AMA Decision No.68, dated 20.04.2018. The object of this regulation is to set forth rules for the provision of conditional access services, to ensure the provision of quality, fair, reasonable, and nondiscriminatory protected services to subscribers.
- *Instruction "On Program Format and Category for Recording and Archiving by Audiovisual Media Service Providers (AMSP)"*, approved with AMA Decision No.121, dated 08.06.2018. This act determines the procedures and rules to be followed for recording and archiving programs broadcast by the audiovisual media service provider.
- *The regulation "On Frequency Specter Monitoring"* approved upon AMA Decision No. 41, dated 12.03.2018. This bylaw aims at determining the frequency specter monitoring procedures, in order for it to be used only by approved users, thus creating a suitable environment, without harmful interference.

Another bylaw—the adoption of which is recommended by the State Supreme Audit

Institution—is the decision for the approval of some amendments to AMA's Decision No. 209, dated 16.09.2016 “On Approving the Audiovisual Media Authority Regulation” (Decision No.120, dated 08.06.2018). This Act sets forward the applicable principles and rules by the Authority in cases of reviewing administrative complaints by subjects punished with sanctions.

The need for amendments to the legal framework regulating the activity of the institution.

In the frame of its functional duties, AMA identified regulations in the legal framework in force in the Republic of Albania, regulating other areas of activity and imposing obligations on audiovisual subjects, highlighting the need for legislative amendments.

Thus, due to social and economic issues, AMA proposed and suggested amendments to Law No.155/2015 “On Games of Chance in the Republic of Albania”, as amended. In addition to regulating the conditions and criteria of the allowed games of chance categories, this legal act provides for rules on games of chance publicity/advertising, both on electronic and audiovisual media.

With its letter Protocol No. 4097, dated 12.10.2018, AMA proposed that the conditions of games of chance publicity/advertising be included in the provisions of Law No. 97/2013, setting out restrictions on their broadcasting, as well as relevant administrative measures. Referring to the legal regulation in force regarding games of chance advertising, AMA has no concrete competences, even though AMSPs (audio, audiovisual, internet TV) are licensed/authorized by this Authority and their activity is monitored by AMA, resulting in a void/gap in the exercise of AMA's functions in this area, but also in the fulfillment of obligations of radio and television broadcasters or other audiovisual subjects.

Likewise, via letter with Protocol No.2063, dated 03.05.2018, AMA requested the Albanian Parliament to amend Article 5 of Law No. 9584, dated 17.07.2006 “*On the Salaries, Bonuses and Structures of Independent Constitutional Institutions and Other Independent Institutions established by law*”, Law No.9584/2006 regarding the bonus values of the collegial body members, considering that this legal definition with reference to the bonus value of the Council members is not in line with the functions and purposes of the AMA activity, therefore requiring their review. AMA proposed that its members' bonus value be changed from 20% to 50% of the AMA Chairperson's salary, considering that it is in favor of increased financial independence and resource availability. The aim of the proposed change is to strengthen AMA's supervisory and regulatory role by enhancing financial independence. In response to our request, the Ministry of Finance and Economy points out that the percentage of the proposed bonus value should be discussed while also taking into account the respective value of other collegial bodies of the same nature, leaving this initiative at a proposal stage.

Directive 2010/13/EU of the European Parliament and of the Council of 10 March 2010 "On the Coordination of Certain Provisions Laid Down by Law, Regulation or Administrative Action in Member States Concerning the Provision of Audiovisual Media Services", has been subject to amendments in 2018. These amendments include, among other things, several new regulations with the aim of improving the protection of minors; changes to the rules of commercial communications, new rules for online platforms, promotion of European affairs, etc.

In the framework of the commitments deriving from the Stabilization and Association Agreement, the approximation of audiovisual legislation with the “*acquis communautaire*” is mandatory for Albania. Under such conditions, the next priority shall be the transposition of

the adopted amendments to the domestic legislation in order to approximate the domestic legislation with the EU acquis. Additionally, with the transposition of Directive 2010/13/EU into the domestic legal framework, considering that it has been 5 years since the entry into force of Law No.97/2013 “On the Audiovisual Media in the Republic of Albania”, legal amendments shall be proposed to meet the regulatory objectives of the Authority, thus resolving several issues encountered during the implementation of the law.

Supervision of the frequency specter use

In 2018, AMA has periodically monitored the 174 -230 MHz and the 470 -862 MHz frequency specter for audiovisual services and the 88 -108 MHz for audio services at all broadcasting points across the Republic of Albania.

The monitoring process was performed daily at the Fushë-Dajt broadcasting point, by the AMA permanent monitoring center.

The monitoring process has verified whether:

- Licensed subjects are broadcasting.
- Subjects whose license was revoked have discontinued broadcasting.
- Subjects broadcast illegally.
- Subjects have experienced broadcasting interruption for longer than 30 days.
- Subjects have unlawfully extended the licensed area.
- Subjects provide signal coverage to their licensed area.

In 2018, monitoring has shown that:

- All subjects licensed by AMA are broadcasting, except for a few subjects that operate in areas where the digitalization process has been completed. These subjects appear to have not been ported to any of the licensed numeric networks (both public and private).
TV subjects "JUG", TV "Apollon", TV "Margit" and TV "Kombi" have not been ported to any of the licensed numeric networks (both public and private) **in the Fier region**.
TV subject "Globe" has not been ported to any of the licensed numeric networks (both public and private) **in the Berat region**.
TV subject “Lobi” has not been ported to any of the licensed numeric networks (both public and private) **in the Korça region**.
- Broadcasting for those subjects whose licenses have been revoked, respectively Radio Vintage, Radio Albania and World Family Radio, has been promptly discontinued.
- Subjects that unlawfully broadcast were the audiovisual subject "Adriamed" (analogue), which broadcasts in Tirana, as well as the subjects “Shijak”, “RTSH”, “Tring TV”, “Ora News”, “Top Channel” and “ News 24” TV, which provide numeric broadcasting from the Fushë-Dajt broadcasting point. Unlawful broadcasting of these subjects altogether was discontinued on 10 September 2018. The monitoring carried out in the Gjirokastra region in February showed that "Alpo" TV had also started broadcasting numerically without AMA’s authorization. Upon this finding, AMA interrupted broadcasting and seized the subject’s broadcasting equipment.
- No subjects have been found to have illegally extended their license area.
- Regarding the audiovisual subjects that do not cover the area which they are licensed for, we emphasize that the Albanian Public Operator (RTSH) does not cover the

following areas with analogue signal:

- Qukës, Gramsh, Prenjas (Kotodesh), Labinot, Lunik, Kostenja & Drenovica, Orenja and Stebleva administrative units of the Elbasan region.
- Selenica, Qeparo, Borsh and Lukova administrative units of the Vlora region.
- Këlcyra administrative unit of the Gjirokastra region.
- Vau i Dejës, Razëm administrative units of the Shkodra region.
- Maqellara, Sillova, Kalaja e Dodës, Kalis administrative units of the Dibra region.
- Kruja, Cudhi, Maminas and quarters behind Vila e Zogut in the Durrës region.

Meanwhile, certain areas in, the Berat Fier and Korça regions, where the digitalization process by RTSH and national private numeric operators has been completed ("Klan", "Top Channel", "Digital", "Vision +" and "ADTN" TV), are not provided digital signal coverage. Further detailed information can be found in the "Digitalization" chapter.

The above-cited subjects have been officially notified of taking prompt measures to obtain coverage under the license. In particular, successive letters were sent to the public service broadcaster - RTSH, which AMA has received written complaints from citizens in various areas against. After this correspondence, the situation of analog broadcasting has not completely changed, because RTSH claims that they are making investments in switching to numeric broadcasting and they cannot afford double expenses for analog broadcasting as well. As far as RTSH numeric broadcasting is concerned, monitoring showed that RTSH, in addition to areas where the digitalization process has been completed, has activated its transmitters in other areas of the country as well. More specifically, RTSH provides numeric signal coverage to the Tirana-Durrës, Shkodra, Puka, Dibra, Kukës, Vlora, Gjirokastra, Tepelena, Elbasan, Gramsh, Librazhd, Burrel and Lezha regions.

10 THE AUTHORITY AS AUDIOVISUAL SECTOR DEVELOPMENT PROMOTER

Engagement of the Authority in the audiovisual market technological developments

Promotion and encouragement of new technologies introduction, while respecting equal chances and competition for all stakeholders, is one of AMA's functional tasks. An indicator of that this task was fulfilled is the media market itself, providing new innovative services.

On one hand, AMA has encouraged and supported market operators, and on the other hand, it has set the stage to facilitate the introduction of new services, by approving regulatory acts providing facilitating procedures to all stakeholders.

Pursuant to Law, the regulation “On the Criteria of Protected Services Provision” was approved with AMA decision No. 68, dated 20.04.2018, paving the way for similar services, such as Video on Demand, Catch-up, Shift, etc.

As reported on the AMA activity for 2017, AMA started the complete switching to digital audiovisual broadcast technology, supported by the cable network with Decision No. 182, dated 06.09.2016, allowing the subjects to switch to the new technology within 31.12.2017.

During the reporting year, AMA supervised the migration process of existing cable operators to new digital technology through ongoing audits and notices. It bears mentioning that out of all applications for authorization granting or renewal, rights transfer or area widening, AMA accepted and approved only the ones that clearly reflected the technology switching from analogue to digital.

The contribution of the Authority to scientific research

AMA has developed a tradition of collaboration with the Department of Journalism and Communication at the Faculty of History and Philology, in the University of Tirana since 2015, when an international scientific conference on the digitalization process was held for the first time. Following this scientific event—the essence of which was research and analysis of the audiovisual market in Albania, as well as a presentation of several EU and regional countries experiences—AMA has maintained synergy with the Department in question as a unique opportunity to assess the current and future prognosis of audiovisual services flow in the country, conducted by a certified research center in this field.

In 2018, the Authority supported the project “Albanian Television Broadcasters Program Offer”, which aimed at conducting a scientific research and analysis on several aspects of content broadcast by audiovisual subjects in Albania, which served as a baseline for the scientific conference, with the participation of lecturers, researchers, field experts, journalism and communication PhD candidates, etc. This product combination was deemed as broadening of researchers’ perspectives and analyses to go beyond the current audiovisual broadcasting situation, and to introduce market trends in the short and long term future.

A field public survey with a sample with 500 respondents and qualitative interviews were performed, in the frame of “Albanian Television Broadcasters Program Offer” project. All data collected were processed to become functional, as part of the several chapter final research, focusing on operators and issues with broadcast content - a material that was readily available during an open public discussion at the scientific conference that took place at the Faculty of History and Philology in early December 2018.

The scientific conference "Programming Strategies and Challenges of Television Broadcasting in Albania" was organized in two working sessions, focusing on issues, such as programming in RTSH and its features in the reform process; informative television programming policy; programming under the pressure of financial resources; advertising impact on informative television programming; the timeslot policy of Vizion Plus television programming and the distribution of various shows; newscast cost on national and topical generalist television; the impact of foreign donors on television programming in the electoral context; repurposing of economic information and consumer protection programs as ways to attract fragmented audiences; thematic convergence of topical news in weekly entertainment programs; business news or business with news; community social problems under the local television programming lenses, etc. During the conference, participants asked questions, made comments and remarks on the researches and presentations, and they assessed findings and conclusions of the Department's research.

Cooperation in audiovisual market regulation

In 2018, AMA maintained its partnership with organizations and institutions working in the media field to implement projects that improve reporting in audiovisual newsrooms, in terms of child protection, gender equality, fake news, media education or adaptation of new applications to audiovisual newsrooms. A novelty in 2018 was the commitment to enrich Albanian language literature in audiovisual media, by translating titles from the international library fund. Collaboration with our partners enabled the publication of UNESCO books: "Media and Information Literacy: Reinforcing Human Rights, Countering Radicalization and Extremism", and "Privacy, Free Expression and Transparency: Redefining their New Boundaries in the Digital Age".

These publications provide information on and analyze two important issues of media engagement, faced with the danger of not only religious radical extremist phenomena involving hate speech, but also the development of a balance between the demand for 'privacy' and the need for transparency and freedom of speech as one of the basic principles of democracy.

Other publications that were translated to Albanian in 2018 include "L'explosion du journalisme, des médias de masse de media"; "From Prime Time to Day Time"; "Sociologie de la Télévision" and "Television and Youth Culture", which consist of descriptive content and analysis of phenomena and trends in the audiovisual media sector, featuring research and findings for various periods of time - including indicators and characteristic phenomena in the conditions of rapid technological, managerial, sociological and ethical changes.

The project "Observance and Protection of Child Rights and Freedoms in Audiovisual Content Broadcasting" project was implemented not only with the involvement of journalists, editors and reporters from the CSOs in the capital, but also in other regions, such as Fier, Pogradec, Lushnja, Lezha and Durrës, to address the requirements of Law No. 97/2013, as amended, and AMA's Broadcasting Code. The qualification process was based on in-house training sessions, where trainers and experts were present in the journalists' workplaces, jointly managing the daily agenda, from the planning to the publishing of the audiovisual product. One of the topics that the regulatory authorities in the EU Member States, or aspiring countries, are significantly engaging with is media education. For the second year, one of the partner projects focused on this topic. This project, entitled "Media literacy, citizen media education and fair use of youth-focused audiovisual content", created a forum for discussion and reflection among youth related to their perceptions and ratings of content broadcast in audiovisual media. Its main aim was to influence the younger generation, pupils and students,

to take a critical look at the audiovisual broadcast content, to distinguish between facts and distortions in the flow of information generated by newsrooms, as well as to understand the convergence process of traditional media with the new ones.

Improving women's representation and portrayal in the electronic media was another project based on a UNESCO publication titled: "Getting the Balance Right: Gender Equality in Journalism". A research of the audiovisual market findings and trends on gender issues was discussed in stakeholder panels, and was also provided in a booklet, both in hard and electronic formats, for audiovisual newsrooms, aiming at influencing the improvement of journalists' reporting skills regarding gender issues and, particularly, against domestic violence.

Journalists' adaptation to the conditions of rapid technological developments and the use of smart devices, was a project that provided young journalists with courses on digital training, advanced audio products, television studio, ethics in news writing, etc. Meanwhile, the project "Fake News and the Challenges of Reporting in Audiovisual Media" as a way to align qualification with the awareness of the young journalists in audiovisual media, aiming to avoid fake news, but also to adapt them to technological developments and the wide spread of Internet, or the competition stemming from new media and social networks, etc., was implemented in the Shkodra, Vlora, Korça, Gjirokastra, Tirana and Elbasan regions.

11 SWITCHING TO NUMERIC BROADCASTING

In 2018, AMA has been highly committed and has undertaken a series of activities related to the digitalization process of audiovisual broadcasting in compliance with AMA's duties and functions specified in Law No. 97/2013, the Strategy on Switching from Analogue to Numeric Broadcasting, the AMA Strategic Document Action Plan, and the fulfillment of the European Union and the Albanian Parliament recommendations.

Ongoing coordination within the frame of implementing two numeric networks of the Albanian Public Operator (RTSH) and 5 digital networks of national private operators licensed by AMA has been of utmost importance in these activities. Meetings have been held and continuous correspondence has been kept with these operators regarding the compliance with network implementation timeframes according to allotments, on defining conditions and criteria to support local/regional operators on their networks, on the coverage of the territory with quality numeric signal, on logical channel number observance, etc.

In the meantime, AMA coordinated work with local/regional analog operators with regard to meeting timeframes to have their audiovisual programs supported by national numeric networks and finding effective technical solutions to obtain this support.

Pursuant to the regulatory framework, the Authority should ensure the continuity of television broadcasting by existing analogue operators in the respective coverage areas. The transitional provisions of Law No.97/2013 "On Audiovisual Media in the Republic of Albania", as amended, define the validity of the existing licenses in order to align subjects' rights and obligations with the provisions of the law, following the termination of analogue broadcasting.

One of the possibilities provided by law for this category of subjects is support for existing local analogue programs on the public television numeric network or other numeric networks. Substitution of broadcasting licenses supported by analogue networks with a service audiovisual license depends on the date of analogue broadcasting termination in the regions where these subjects operate.

Upon filing support contracts and initiating service provision in numeric technology, AMA has replaced licenses for 13 audiovisual subjects. Pursuant to Article 74 of Law No.97/2013, as amended, the audiovisual program service licenses have been granted for an eight-year term.

Activities under the digitalization process have led to progress with the process of implementing numeric networks, as well as in the process of terminating analogue broadcasting across the country.

Please be informed that the Albanian Public Operator (RTSH) has installed digital infrastructure across the country and private numeric operators have implemented their networks in most of the remaining allotments. By now, approximately 70% of the population has access to digital audiovisual broadcasting.

As regards the termination of analogue broadcasting, please be informed that based on the strategy for switching from analogue to digital broadcasting, the digitalization process comprises several stages. Each stage consists of analogue broadcasting termination in one allotment (each allotment corresponds to a region of the country, except for the Tirana allotment, which includes both the Tirana and Durrës regions). So far, the process has been completed in 3 regions, namely Berat, Fier and Korça, respectively on 15 August 2017, 8 January and 31 March 2018. In these regions, local/regional operators have been mainly supported by the RTSH numeric network.

In the meantime, with the aim of terminating analogue broadcasting in two other regions of the country within 2018, AMA has decided to terminate analogue broadcasting in Tirana and Durrës regions on July 31, 2018.

Meanwhile, on 24 July 2018 a meeting was held by the Committee on Education and Means of Public Information, with the participation of representatives from AMA, RTSH, Radio and Broadcasting Association (RRTL), as well as local/regional operators. Audiovisual operators dwelt upon a number of issues, among which they also requested extending the deadline for terminating analogue broadcasting in Tirana, Durrës to the end of the year. AMA deemed that their request was ungrounded since the infrastructure had long been installed in these regions and consequently decided to extend the deadline by only one and a half month to 10 September 2018. Upon analog broadcasting termination on 10 September 2018, citizens waited in long lines at decoders sales points and the AMA call center received a great number of phone calls, indicating that citizens were confused regarding DVB-T and DVB-T2 technologies and there were no sufficient decoders in the market. Considering this as an abnormal situation and aiming at mitigating the situation for the citizens, AMA decided to extend the deadline to 15 January 2019.

This was an unforeseen situation for AMA, firstly, because the process had already been completed in 3 regions of the country and no such issues had arisen, and secondly, because AMA started the public awareness raising campaign in 2016, in different forms through brochures, leaflets, advertising spot, public notices/messages, as well as the set-up of a call center, and the possibility to have public questions answered on AMA' Facebook page and info@ama.gov.al website.

Taking into account the situation on 10 September 2018, with its letter of 4 January 2019, AMA requested that some of the commercial operators provide information on the number of TV sets and DVB-T2 system decoders, imported during the last quarter of 2018 as well as standing stock. Information was requested also from the General Customs Directorate.

Since Tirana and Durrës regions have the largest population and considering the information provided by economic commercial operators and the General Customs Directorate, the conclusion was that the **sufficient DVB-T2 decoders' quantity had not been provided.**

The switching to numeric broadcasting strategy provides the following: *In order to fulfill the plan above for the complete switching to numeric broadcasting in addition to developing networks, the supply of the audience with receivers and decoders enabling the use of existing analogue receivers and the reception of numeric signals should be planned. The decoders to be provided are of the DVB-T2/MPEG 4 compression system type. Eventually, in planning the decoder needs, supply for 100% of the households should be taken into account”.*

Moreover, referring to the situation on 10 September 2018 and after monitoring the market at some decoder sales points, the Competition Authority concluded that this situation was caused by lack of public information about the ability of the electronic equipment market to meet their demand. With its Decision No. 547, dated 24.09.2018 “On Giving Recommendations for Improved Competition during the Audiovisual Broadcasting Digitalization Process”, this Authority recommended that AMA raise public awareness by way of information campaigns, by informing the public that DVB-T2 decoder sales market is an open market and the decoders can be obtained at any electronic equipment sales point.

In this context, based on the abovementioned Competition Authority decision, and with the aim of switching from analog to numeric broadcasting in the Tirana and Durrës region, where 1/3 of the Albanian population lives, in the most efficient way possible, while avoiding the issues encountered so far, and allowing citizens to properly understand the information and the necessary details, particularly technical ones directly affecting the use of the required home equipment or accessories to obtain numeric signal and eventually enjoy digital channels, and for the purposes of improving the public information campaign, AMA contracted an external expert to change the content of informative spots and notices, to extend communication channels, etc., so that the analog programs (channels) termination process and the switching to numeric broadcasting is clear and comprehensible for citizens.

Based on the Communication Strategy for switching to numeric broadcasting campaign developed by the contracting expert, administrative procedures for the implementation of new information spots on the digitalization process have already been initiated.

As per the above, AMA postponed the analog broadcasting termination in Tirana and Durrës to 1 September 2019, as a result of the unavailability of sufficient decoders in the market and for purposes of improving the public information campaign, so that the process is carried to term without interruptions of the audiovisual signal for the general public and the September 2018 situation is not repeated. Analog broadcasting will be terminated in Vlora region within this time frame.

Meanwhile, we would like to clarify that in the Tirana, Durrës and Vlora regions both analogue and digital broadcasting will be provided until 1 September 2019, which ensures freely available and high-quality TV programs.

In addition, AMA continues to call for market operators to secure sufficient decoder units to complete the digitalization process in the Tirana and Durrës regions.

As regards the digitalization process, we would like to inform you that the structures defined by DCM No. 292, dated 02.05.2012 “On the Approval of the Strategy on Switching from Analog to Numeric Broadcasting”, to monitor this process implementation, are currently not functional. More specifically, the Interinstitutional Committee established with Order of the Prime Minister No. 144, dated 07.04.2014, for monitoring the implementation of the switch to numeric broadcasting Strategy, as well as the Technical Secretariat, a support structure to the Interinstitutional Committee have not been functional since September 2017. In such conditions, in close cooperation with market audiovisual operators, as well as in order to fulfill the legal obligations and recommendations set forth by Parliament, AMA made decisions on this process progress as well as decisions on determining the following region and deadline subject to termination of analog broadcasting, and other issues.

Moreover, DCM No. 480, dated 03.06.2015 “On the Approval of Technical Rules for Television Receivers to be Introduced in the Market”, set forward the structures responsible for the decoder types introduced in the Albanian market, and we would like to clarify that one of these structures is the General Customs Directorate, which is obliged not to allow the entry of decoders other than those stipulated by DCM No. 480 (the type of decoder to be introduced to the market is DVB-T2/MPEG-4).

DVB-T2 TECHNOLOGY

The switching to numeric broadcasting strategy has determined the use of DVB-T2/MPEG 4 technology for the provision of numeric broadcasting in our country.

This technology was chosen because it offers a wider range of programming and a higher quality compared to DVB-T technology.

Also, the selection of this technology is based on the Albanian market and international audiovisual market research. Since our country is characterized by a large number of operators and there has been constant demand to provide numeric broadcasting from existing operators in the market, the only option to meet these requirements was the DVB-T2 technology. Presently, other EU countries are also implementing this technology.

Meanwhile, DVB-T technology has been installed in our country since 2004 and the process of switching to new DVB-T2 technology has undergone significant challenges for both AMA and market operators.

AMA has a legal obligation to protect and inform the public on the equipment (decoders or TVs) to be purchased in order to access numeric broadcasting. In this context, it has developed an ongoing information campaign to update the public on the new technology and the need to have a DVB-T2 or a TV with this technology built in. During these campaigns, AMA informed the public that the DVB-T2 decoder sales market is an open market and the decoders can be purchased at any electronic equipment sales point (selling televisions, antennas, etc.). This means that the decoders or television sales market has never been a monopoly market. There are certain companies in the Albanian market that provide them and at certain points in time– especially during the end of the year holiday season –have made sales.

The complete switching to DVB-T2 technology resulted in the termination of all illegal broadcasting in our country, which was provided via DVB-T technology. This was the result of the close cooperation with market operators, who are highly committed to replacing or reconfiguring users' devices.

The Albanian territory coverage with numeric broadcasting is shown in the map below.

Meanwhile, in Annex 1 of this report, you can find maps of the Albanian territory with numeric broadcasting by the Albanian Public Operator (RTSH) and national private digital operators.

Albanian territory coverage with numeric broadcasting



LEGEND

- Numeric signal presence
- In digitalization process, to be completed in 1 September 2019
- Digitalization process is completed

Vacating of the Digital Dividend band

Pursuant to the applicable legal framework regarding the 800 MHz band vacating process, AMA officially notified in February 2018, the Electronic and Postal Communications Authority and the Ministry of Infrastructure and Energy regarding the complete vacating of this band. Hence, damaging interference caused by Albanian audiovisual broadcasting to neighboring countries, mainly in Montenegro, was eventually avoided and at the same time this band was made available for mobile services (LTE) in our country.

Meanwhile, in the context of recent developments on the use of the audiovisual band, where another part of this 694-790 MHz band (DD2 band) will be used for broadband services, the Ministry of Infrastructure and Energy, AKEP and AMA organized in 2018 several meetings to discuss the steps necessary for the development of specter policy in our country, as well as the process of vacating this band (700 MHz band).

Acknowledging the current situation of the use of this band in our country, AMA has concluded the following:

- In the current situation in our country, with the digitalization process yet to be completed, vacating the DD2 band in the short term would lead to a failure to meet an international obligation (digitalization of audiovisual services), which should have been completed by 17.06.2015.
- All institutions involved in this process should have undertaken detailed studies and analysis, regarding the demand in the audiovisual media market and the electronic communications market (mobile operators) for the use of 700 MHz band.
- In their decision-making, the institutions and parties involved in this process should take into account the guarantee and protection of audiovisual services in the context of protecting cultural and national values transmitted to the public over the years by audiovisual media.
- In their decision-making, the institutions and parties involved in this process should take into account guaranteeing and protecting investments made by audiovisual media operators in the process of networks/services digitalization.
- Since this process is to have a significant impact on the audiovisual media market, consultation with audiovisual operators is of great importance and should take time necessary to discuss and analyze a range of issues related to this process. Activities organized in the frame of consultations should be well coordinated, with clear objectives and based on applicable strategies.

AMA has also proposed the establishment of a technical task force to follow up on the vacating of the DD2 band process until its full completion, which will be led and coordinated by the Ministry of Infrastructure and Energy.

Monitoring carried out in the framework of the audiovisual media broadcasting digitalization process.

In the framework of switching from analog to numeric broadcasting, intensive monitoring was carried out across Albania. Monitoring was carried out in regions where the digitalization process was completed in order to ensure the continuity of audiovisual broadcasting during and after the transitory period of switching to numeric broadcasting, and to ensure quality signal coverage of the regions where the digitalization process was completed by the Albanian Public Operator and national private numeric operators.

The monitoring in these areas focused on terminating analog broadcasting, porting local/regional operators to national networks and national numeric operators meeting license requirements/conditions (numeric signal coverage, signal quality, logical channel number observance, etc.).

The monitoring carried out in Berat, Fier and Korça regions, where analogue broadcasting has already been terminated on 15 August 2017, 8 January and 11 March 2018, indicated that RTSH and national private numeric operators do not cover the followings areas with numeric signal:

1. See below for RTSH subject (paragraph 11.3)

2. Since national private subjects such as “Top-Channel”, “Vizion +”, “Digitalb” and “ADTN” TV did not activate all transmitters, resulting in some areas not being covered with audiovisual signal, as follows:

- **“Top Channel”, “Klan”, “Digitalb”, “Vizion +” and “ADTN” TV do not provide signal coverage to the following administrative units in Berat.**
 - Kuçova administrative unit
 - Poliçan administrative unit.
 - Çorovoda administrative unit
- **“Top Channel”, “Klan”, “Digitalb”, “Vizion +” and “ADTN” TV do not provide signal coverage to the following in the region of Fier.**
 - Partially Divjaka municipality
- **“Top Channel”, “Klan”, “Digitalb”, “Vizion +” and “ADTN” TV do not provide signal coverage to the following administrative units in Korça:**
 - Erseka administrative unit
 - Leskovik administrative unit
 - Voskopoja administrative unit
 - Dardha administrative unit
 - Çërrava administrative unit
 - Mokra administrative unit

Considering the above, AMA has closely cooperated and cooperates with numeric operators, especially the Albanian public operator (RTSH), to identify appropriate and timely solutions to achieve full numeric broadcasting coverage in these regions.

Moreover, special attention was paid to monitoring in Tirana and Durrës, where analog broadcasting was foreseen to be terminated on 10 September 2018. On the same date all analog broadcasting was terminated and most importantly, all illegal numeric broadcasting was terminated as well.

Despite the progress of the digitalization process in Tirana and Durrës, where the shutdown date for analogue broadcasting was postponed to 1 September 2019, it should be noted that there is no longer unlicensed numeric and analogue broadcasting in the country. Regarding the RTSH programs, verifications found that RTSH has also introduced new programs. The total number of RTSH programs and the channel number are as follows:

- RTSH 1 HD—LCN-1
- RTSH 2 HD—LCN-2
- RTSH 3 HD—LCN-3
- RTSH KUVEND—LCN-34
- RTSH 24—LCN-33
- RTSH FILM—LCN-41
- RTSH SPORT HD—LCN-42
- RTSH SHQIP—LCN-43
- RTSH MUZIKE—LCN-44
- RTSH PLUS—LCN-31
- RTSH FEMIJE — LCN-32
- KORÇA TV —LCN 36
- GJIROKASTRA RTV —LCN 35

We emphasize that RTSH programs respect the channel number assigned by AMA.

Public information campaign on the digital broadcasting process

The Strategy on Switching from Analog to Numeric Broadcasting designates AMA as the responsible authority for the public information campaign organization. Since the switching from analog to numeric broadcasting process is not only a priority process for all the European countries, regardless of whether they are EU Member States, but is first and foremost a process with broad impact on the entire Albanian society, since April 2016 and during 2017 and 2018, AMA made available the (04-410-44-55 and 04-410-44-56) Call Center numbers.

These two numbers are available for any questions that citizens or operators might have from 09:00 to 21:00, Monday to Saturday.

In addition, during the reporting year, in the “Digitalization” section on its official website, AMA has continued to post announcements and to inform stakeholders in real time on the regulatory framework, the numeric frequency plan, general information, the brochure and leaflet developed by AMA for the digitalization process, the Call Center contact information, the link to AMA’s Facebook page, advertisements and all the special show interviews on the audiovisual broadcasting digitalization given by AMA’s staff.

Various citizen questions on the broadcasting digitalization are addressed to the Authority's official email address info@ama.gov.al. According to the question specifications, the AMA staff has tried to assist and answer them in real time.

As part of its information campaign, AMA has continued updating the public through its Facebook account "Audiovisual Media Authority - Digitalization", where all process information is published about both the legal framework and practical concerns.

In addition, in accordance with the digital broadcast coverage plan, AMA provides information television spots on the process and the measures to be taken by audiovisual media users in order to continue watching audiovisual broadcasting.

We would like to stress that AMA will continue to inform the public on the process and relevant developments until digital broadcasting has been deployed throughout the Albanian territory.

Nearly 4,600 calls have been received by the Call Center during 2018. The

most frequently asked questions were:

1. When does digitalization begin?
2. Where can I find a decoder? How much does it cost?
3. How can I tell if the TV has a built-in decoder?
4. How can I perform automatic channel search?

Most of the calls came from Berat, Durrës, Elbasan, Fier, Fushë-Kruja, Kavaja, Kuçova, Pogradec, Shkodra, Tirana,

Most of the calls were placed by men.

We would like to stress that AMA will continue to inform the public on the process and relevant developments until digital broadcasting has been deployed throughout the Albanian territory.

As we have previously informed, referring to the situation of 10 September 2018, with Decision No.547, dated 24.09.2018 "On Recommendations for Increasing Competition in the Digitalization Process of Audiovisual Broadcasting", the Competition Authority recommended that AMA raise the awareness of the public opinion.

In this context, in order to improve the public information campaign so that the processes of analogue program termination and switching to numeric broadcasting are as clear and comprehensible as possible for citizens, AMA contracted an external expert to change the content of informative spots and notices, to extend communication channels, etc.

Based on the Communication Strategy for switching to digital broadcasting campaign drafted by the contracted expert, new spot broadcasting has already started in February 2019.

The AMA - RTSH Contract

During 2018, AMA performed two assessments of the RTSH program basket development, based on the requirements of Law No.97/2013 “On Audiovisual Media in the Republic of Albania”, as amended, in the Public Broadcasting Service Contract approved upon AMA Decision No.18, dated 02.03.2017 in addition to the recommendation on this aspect of the Albanian Parliament Resolution on AMA last year. According to AMA’s standard, the two 2018 assessments have been submitted to RTSH leadership and Steering Council members. Information on the RTSH program basket development has been accompanied by information on the Public Broadcasting signal coverage across the country.

AMA's review of the RTSH basket development has identified the broadcasting of five generalist programs (channels): RTSH 1, RTSH 2, RTSH 3, RTSH GJIROKASTRA and RTSH KORÇA), as well as 8 topical ones: RTSH FËMIJË, RTSH PLUS, RTSH MUZIKË, RTSH SPORT, RTSH FILM, RTSH SHQIP, RTSH 24, RTSH KUVENDI.

The comparison of the quantity and variety of current RTSH programs with the Programs Catalog foreseen in the Contract showed that, in general, the obligation for the quantity of programs and the deadlines stipulated in the Public Broadcasting Service Contract has been complied with.

Comparing the findings of the April evaluation with the one carried out 6 months later, it was evident that there were additional programs in the basket, namely, RTSH FËMIJË, RTSH PLUS, RTSH GJIROKASTRA, RTSH KORÇA. But as far as children's channels are concerned, the contractual objective of a second channel for children has yet to be met.

RTSH 24 has started broadcasting as a news-channel, foreseen in the Contract as a RTSH News thematic program (a news-channel), but no newscasts are being broadcast yet. The topical channel RTSH JETË with programs dedicated to lifestyle, travel, tourism, cuisine, clothing, health and the body, has yet to start broadcasting. It should be noted that the Public Broadcaster has the RTSH PLUS channel, but the content and nature of its programs do not comply with the concept provided in the Contract for RTSH JETË.

Following the second evaluation for 2018, it was noticed that the news channel RTSH 2 regularly broadcasting newscasts and audiovisual content, such as documentaries, reportage and music, in Greek, Macedonian, Serbian, Roma and Vlach minorities languages. The duration of the daily package for each of the above languages is a total of 3 hours daily, Monday to Friday, and 2 hours on Saturday and Sunday. At this rate, it turns out that the channel provides minorities with 19 hours a week, or about 570 hours a month (about 6,840 hours a year) of broadcasting. Considering RTSH 2 as a generalist channel, the Public Broadcaster should also consider maintaining the proportionality of the issues it addresses, thereby respecting those spaces dedicated to content from "customs, traditions as a mark of identity, recognition of the monuments of our culture, the handling of various issues faced by compatriots, immigrants...), historical, geographical, artistic”, as defined in the Service Contract itself, Article 7, paragraph 4. This helps to create and provide a fair ratio for the followers of this channel on the topics covered, while retaining the plural and inclusive character to which the Public Broadcaster has committed in the currently applicable Service Contract.

Based on these assessments, RTSH must also meet the requirements of Law No.76/2014 on some addenda and amendments to Law No.9636, dated 06.11.2006, "On Health Protection from Tobacco Products", as amended. As we noted in a letter addressed to RTSH in April 2018, Article 1 of the abovementioned Law highlights that RTSH "shall broadcast educational programs on health protection from tobacco products every month, pursuant the Law on Audiovisual Media in the Republic of Albania. These educational programs shall be 90 minutes long and shall be broadcast between 8am and 10pm. One of these programs, of 30 minutes, must be broadcast between 5pm and 10pm.

The following clarification is provided regarding the signal coverage of the RTSH public operator:

The monitoring carried out in Berat, Fier and Korça regions, where analogue broadcasting has already been terminated, showed that RTSH does not cover the following areas with numeric signal:

- **Berat Allotment**
 - *Neighborhoods behind Berat castle*
 - *Roshnik administrative unit*
 - *Sinja administrative unit*
 - *Potom administrative unit*
 - *Çepan administrative unit*
- **Korça Allotment**
 - *Voskopoja administrative unit*
 - *Dardha administrative unit*
 - *Çërrava administrative unit*
 - *Gora administrative unit*
 - *Barmash administrative unit*

Regarding RTSH analog broadcasting, monitoring in areas where the process has not been completed yet showed areas that are not covered with signal. More specifically,

- Qukës, Gramsh, Prenjas (Kotodesh), Labinot, Lunik, Kostenjë e Drenovica, Orenja and Stebleva administrative units of Elbasan region
- Selenica, Qeparo, Borsh and Lukova administrative units of Vlora region
- Këlcyra administrative unit of Gjirokastra region
- Vau i Dejës, Razëm administrative units of Shkodra region.
- Maqellara, Sillova, Kalaja e Dodës, Kalis administrative units of Dibra region.
- Kruja, Cudhi, Maminas and quarters behind Vila e Zogut of Durrës region.

The Authority has actively corresponded with the Albanian Public Operator (RTSH) regarding the above findings. After this correspondence, the situation of analog broadcasting has not completely changed, because RTSH claims that they are making investments in switching to numeric broadcasting and they cannot afford expenses for analog broadcasting as well.

As far as RTSH numeric broadcasting is concerned, monitoring showed that RTSH, in addition to areas where the digitalization process has been completed, has activated its transmitters in other areas of the country as well. More specifically, RTSH provides numeric signal coverage to the Tirana-Durrës, Shkodra, Puka, Dibra, Kukës, Vlora, Gjirokastra, Tepelena, Elbasan, Gramsh, Librazhd, Burrel and Lezha regions.

Frequency specter planning and administration

The frequency specter, being a finite natural resource, must be prudently managed to ensure its efficient use. The use of this specter also takes into account the avoidance of harmful interference that may be caused to and by audio/audiovisual broadcasting.

In 2018, in the framework of using the necessary tools to better manage and plan frequency use, AMA, in cooperation with the Council of Europe, implemented a project related to updating the professional software currently used for this purpose (ICS Telecom), as well as providing staff training for the use of this software.

The software update was carried out by ATDI, which is also the company that developed the software, and the staff training was carried out at the AMA premises by the ATDI Technical Director. AMA is provided with maintenance and assistance by this company for one year from the date of this software update.

In this context, in addition to enhancing human capacity, AMA already has a software that incorporates the latest technologies and methodologies for specter management.

In its 2019 budget, AMA has also foreseen the purchase of the ICS Manager software, which is an additional module needed to perform the international coordination process, as well as to conduct in-depth analysis.

Audiovisual service frequency planning

The status of audiovisual band usage remained unchanged even during 2018. The majority of this band is used by RTSH and national private numeric operators. Meanwhile, the remaining frequencies are still vacant.

Currently, given the recent developments regarding the vacating of the 700 MHz band, the process of deploying free channels is suspended until a final decision on finding technical solutions on the use of the remaining band (470-694 MHz) is made.

It is estimated that 30.9% of the frequency channels defined by AMA for 5 national private UHF networks are in the DD2 band.

Channels assigned for licensing national private operators and those experienced in numeric broadcasting

Network number	Allot. SHK	Allot. KU	Allot. DI	Allot. LE	Allot. TR	Allot. EL	Allot. FR	Allot. BR	Allot. KO	Allot. GJR	Allot. VL
MUX-3	34	50	55	33	41	42	35	32	51	44	46
MUX-4	59	40	30	46	53	48	28	36	55	29	57
MUX-5	45	42	25	29	59	49	22	54	57	50	43
MUX-6	22	36	54	-	57	46	29	24	21	48	-
MUX-7	51	52	60	-	39	40	45	47	27	35	51(D D2)

Meanwhile, based on the Numeric Plan of UHF band channels that are vacant in some allotments of the country and are foreseen for licensing to local/regional operators, belong to almost all DD2 band, excluding only 2 of them (out of 12 in total).

Channels assigned for licensing numeric networks of local and regional private operators

Allot. SHK	Allot. KU	Allot. DI	Allot. LE	Allot. TR	Allot. EL	Allot. FR	Allot. BR	Allot. KO	Allot. GJR	Allot. VL
	56 (DD2)				56 (DD2)		52 (DD2)	28	38	
					58 (DD2)			59 (DD2)	53 (DD2)	
									56 (DD2)	
									58 (DD2)	
									60 (DD2)	

As per the above, the vacating of the DD2 band will result in a decrease in the number of audiovisual operators and a reduction in broadcasting capacity. Lowering the number of operators will have a negative impact on the entire media market, as a smaller technical capacity will reduce the number of audiovisual programs offered, and will violate the principle of competition in the event that the number of AMSPs decreases. Chances for program services pluralism will be low.

In this context, AMA is collaborating with MIE and AKEP to find favorable solutions for audiovisual operators on the one hand and the general public on the other.

Audiovisual band frequency coordination

During 2018, as defined by AMA 2017-2019 Strategic Document Action Plan, where one of the planned activities is the coordination with the signatory countries of the GE06 Agreement on the frequency reorganization of the relevant frequency plans for identifying broadcasting capacity optimization and increase, AMA has continued the process of coordination with neighboring countries.

Based on the requests for coordination from neighboring countries, AMA has carried out technical studies and verified the compliance of the proposals submitted by the countries of the region with the definitions in the GE06 Plan. Administrations of Montenegro, Macedonia, Greece and Bulgaria have requested AMA approval on frequency assignment, according to which Albania has been subject to the changes to this Plan.

These requirements indicate that these states have begun vacating the DD2 band, changing their allotments and frequency assignments.

Audio service frequency planning

Regarding the 87.5-108 MHz audio specter planning and administration, AMA has periodically assessed the vacant audio frequency capacities, and has updated the Frequency Use Plan for these services.

The areas identified as areas of concern related to frequency availability are the Tirana, Durrës and Fier regions, while the rest of the areas do have the necessary resources. During 2018, in order to identify vacant frequencies and increase the number of end user frequency sources, especially for high density audio operator service areas, a study was conducted on the use of the FM audio frequency band.

In order to increase competitiveness, variety of cultural, economic, and social programming, especially in those areas where there is no local/regional analogue private operator, AMA has launched two (2) competitions for granting analog audio broadcasting licenses:

- Decision No.29, dated 21.02.2018 “On Opening the Procedure for Granting 16 licenses for Private Analog Audio Broadcasting”.
- Decision No.119, dated 16.05.2018 “On Opening of the Competition for Granting Licenses for Private Analog Audio Broadcasting”.

Based on these procedures, two (2) new subjects won and were awarded licenses for the provision of FM audio services, one subject being licensed for the "Tirana and Durrës regions" service area, and the other one for the "Korça and Devoll Municipalities" service area.

For purposes of its functions, AMA has also conducted studies on the requests raised by audio subjects for changing the technical broadcasting features(such as Radio Val e Kaltër, Radio Saranda, Radio Maria, etc.). Studies consist in performing technical calculations on the service area signal coverage and avoiding various interferences in-country and beyond its borders.

Moreover, coordination procedures were performed in 2018 in accordance with the final acts of the GE-75 Regional Conference "On Audio Broadcasting on LF/MF (Region 1 and 3) Frequency Bands", pursuant to incoming notifications, mainly from the administration of Italy.

Addressing interference caused by audio/audiovisual operators

In the framework of improving the identification of interference coming from neighboring countries and that caused by the broadcasting points in the territory of Albania, and taking measures for their elimination, in 2018 frequent monitoring was carried out in the border areas. More specifically, periodic surveys were conducted in the areas of Shkodra, Durrës, Korça, Himara, Saranda and Pogradec. Signals from neighboring countries' FM Radio stations were detected in these areas. In general, the interference had no effect, as the broadcasting was not on the same frequencies.

An exception is the case identified in October in Korça, where the audio subject Radio "Fantasy" (91.1 Mhz) had interference from a signal broadcast by a Greek station. It bears mentioning that during the summer, the signal values measured by neighboring countries' FM Radio stations are high, especially in the Western Lowlands area.

1. Addressing interference caused domestically

With regard to the interference caused domestically, audio and audiovisual subjects did not identify or report any interference in 2018.

2. Addressing interference caused to neighboring countries

There have been cases of our radio stations interfering in neighboring countries' stations. More specifically, in October Radio "Elita" of Montenegro made a complaint about interference in its signal by Radio "Eagle" radio subject, which broadcasts on 94 Mhz from Fushë-Dajt. AMA took the necessary measures regarding this subject and eventually the interference was eliminated.

Such complaints have been prioritized by AMA, promptly addressing them.

12 THE AUTHORITY'S COMPLIANCE WITH TRANSPARENCY PRINCIPLES AND ENHANCEMENT OF THE INSTITUTIONAL IMAGE

Internal Organization of the Institution

In 2018, as a result of the yearly analysis on the actual structure of the institution, pursuant to Article 15, paragraph 2 of Law No. 97/2013 "On Audiovisual Media in the Republic of Albania", which defines the legal competence of the Albanian Parliament to approve proposals for AMA's organizational structure, AMA submitted to the Parliament the request for the amendment of Decision No. 19/2016 "On the Approval of the Structure, Organization and Categorization of Job Positions in the Audiovisual Media Authority (AMA)".

The request for changes to the current structure and organization came as a reorganization need for the addition of new functions in two of AMA organizational units, thus enabling better functioning and obligations fulfillment by these Directorates.

The change to the structure was reflected in:

- The addition of two supporting job positions to the Archive and Monitoring Studio in the Supervision Directorate, which will make possible the 24-hour content recording of national audio and audiovisual subjects by making use of the full available technical and technological capacity of AMA.
- The recruitment of a new employee to the Archive-Protocol Office in the Directorate of Human Resources and External Affairs, in order to better address the needs and workload of this office, due to the volume of the incoming and outgoing documents in AMA.

Taking into consideration the proposals submitted by AMA, these changes were approved with the Parliament of the Republic of Albania's Decision No. 77/2018 "On the Amendment of Decision No. 19/2016 "On the Approval of the Structure, Organization and Categorization of Job Positions in the Audiovisual Media Authority (AMA)" with the total number of employees amounting to 61 employees. Please find attached to this report the structure and organization chart of AMA as Annex No.2.

The drafting of instructions on the internal rules

In the framework of the Strategic Action Plan 2017-2019, on the implementation of new and comprehensive internal rules, the following bylaws were approved in 2018:

- Instruction "On Rules, Conduct and Communication in the Internal Work Environment".
- Instruction "On the General Principles and Rules on the Management of Assets in the Audiovisual Media Authority".
- AMA's Communication Strategy.

The approval and entry into force of the above-stated bylaws has resulted in the effective implementation of employee conduct rules, who are responsible for contributing to the progress of the institution, in order to successfully implement AMA's mission.

Transparency program

As an independent public institution, AMA operates in accordance with the transparency standard, ensuring the rigorous implementation of obligations deriving from Law No. 119/2014 "On the Right to Information" and its bylaws.

In 2018, pursuant to Article 5 of Law No. 119/2014, AMA reviewed and made the necessary changes to the Transparency Program approved with Order No. 131, dated 24.04.2015.

The review procedure entailed the assessment of all the issues stemming from the approval and first publication of the transparency program, including the Commissioner's suggestions on the design and implementation of programs, as well as international good practices approved with similar Public Authorities, aiming at its overall improvement.

When preparing to review the Transparency Program, the public's best interest was kept in mind, with the goal of reducing the need for individual information requests, and in particular:

- Ensuring maximum information accessibility;
- Providing as much information as possible without request, in order to reduce the need for individual information requests;
- Presenting models approved for the public authority categories by the Commissioner on the Right to Information and the Protection of Personal Data.

An essential role to AMA's activity has been played by the increase of transparency and accountability, in particular by ensuring the efficient and transparent functioning of the public procurement system, management of public finances, legislation, monitoring mechanisms, AMA's organizational structure, functionaries' declarations, who are responsible for assets declaration.

In the framework of the implementation of Law No. 119/2014 and the proactive approach to information that promotes the specific public interest in information, AMA has approved the instruction "On Procedures for Coordination of Work with the Coordinator of the Right to Information in the Audiovisual Media Authority, pursuant to Law No. 119/2014. This instruction clearly defines specific operational procedures related to the competencies and responsibilities of the coordinators of the Right to Information and the concrete processes for the fulfillment of coordinators obligations, including their obligations and responsibilities along with those of the rest of the institution.

At the service of public and for purposes of administrative procedures improvement, the digital complaint/application forms will also be part of the transparency, thus simplifying the procedures of public service provision.

In the reporting year, approximately 159 (one hundred and fifty nine) requests were submitted to AMA, which are included in the registry of requests and responses on the official site of the authority, www.ama.gov.al under the Activity/Transparency Section.

Complaints to the court, as a right of legal entity recognized by law, have made AMA a party in court proceedings in the capacity of both the defendant and the plaintiff.

Administrative Decisions objected in court are generally related to the approval of administrative sanctions (citations), non-granting/non-renewal of licenses/authorizations, their revocation or invalidation, etc. AMA, as a public legal person, followed proceedings with judicial bodies in several cases, by filing lawsuits against audiovisual subjects that are debtors to AMA or State Budget. In 2018, 34 lawsuits/requests for issuing execution orders against debtor subjects, whose license/authorization has been revoked by AMA Decision, have been submitted to Tirana First Instance Administrative Court.

The adjudication of court cases in administrative courts has led to the prompt conclusion of these processes.

During this period, in addition to being part of court proceedings initiated during the reporting year, AMA has continued to partake in court proceedings started before 2018, which due to complaints and recourses by litigants are under trial at the Appeals Court or the High Court.

A summary of the court cases under trial, at the three instances of the judiciary, is presented in Annex No. 3, attached.

Authority Activities

Even in 2018, AMA has continued its activities with groups of interest regarding important matters which affect the audiovisual media.

Meetings for the amendment of Law on AMA

- The Audiovisual Media Authority (AMA) and the Electronic and Postal Communication's Authority (AKEP) organized four discussion forums within a month (December 2018 - January 2019), a period of public consultation on amendments to Law No. 97/2013 "On Audiovisual Media in the Republic of Albania", as amended, and in Law No. 9918, dated 19.5.2008 "On Electronic Communications in the Republic of Albania", as amended.

These draft laws focus on creating a legal framework to regulate the information content provided online by electronic publication service providers, with the purpose of guaranteeing the right to information, the right to reply as well as protection of dignity and fundamental human rights and freedoms. At a time when online media is increasingly occupying the Albanian media space, it is necessary for their activity to be regulated by law.

At the end of each discussion forum, AMA has forwarded all the discussions and participant positions in each meeting to the Ministry of Justice.

Hate speech in audiovisual media

- In November, the Complaint Council at AMA organized a roundtable titled "Hate-speech in Audiovisual Media". The objective of this roundtable was to examine the situation through presentations by researchers and experts in the field, who shared their analytical views regarding hate speech in audiovisual media.
- In June, with the support of the Council of Europe, AMA organized the roundtable titled "Reporting Improvement in the Audiovisual Media to Stop Discrimination and the Use of Hate speech". Representatives of AMSPs, Department of Journalism and Communication in the University of Tirana, media associations and organizations, etc., were invited.

Legal regulation in journalists' employment relation in audiovisual broadcasting

- The Committee on Education and Means of Public Information of the Albanian Parliament and AMA held the roundtable "Legal Regulation in the Work Relationships of Journalists in Audiovisual Broadcasting"

Problems with this matter have long been known, such as the journalists' work conditions, newsroom recruitment methods and dismissal, salary delays, journalists organization or non-organization in associations, their functioning, etc.

Thus, in May, AMA and the Committee, sat at a roundtable for the first time with all stakeholder representatives: journalists, media managers from their associations and organizations, members of Parliament, journalism professors, state institutions that cover employment matters, etc. During the discussion, participants held different positions, however the common denominator was their belief that it is now time to take action to ensure media freedom, especially when considering the time since the regime change. They were conscious of the fact that in order to have a free and pluralist media, journalists need a safe working environment. The roundtable made the following 5 proposals:

- *Individual Employment (open ended) Contract* stipulating that when entering into contractual agreements with journalists, ASMPs should always foresee an open ended timeframe for the individual contract, pursuant to Article 140, paragraph 2 of the Labor Code, with the exception of cases when there are objective reasons for the temporary nature of journalist's engagement.

- *Journalist's professional training* as a requirement for employment, because if they want to improve audio and audiovisual broadcast content variety and quality, when recruiting, ASMPs should encourage, support and promote individuals who have the required professional training, and foster motivation as well as responsibility to perform duties in and outside their newsroom.

- *Journalist's job description*, because pursuant to Article 21, paragraph 3, subparagraph c of the Labor Code, job descriptions are an indispensable element to be set

forward in Employment Contracts, as it specifically links the employment relations between the Employer and journalist with the tasks stipulated in the job description, rather than other additional tasks.

- *Journalists' salary, social and health insurance*, EU progress reports pay special attention to guaranteeing the proper implementation of labor rights, in particular journalists' right to having a regular employment contract, implying among other things, an actual salary declaration. As regards social and health insurance contributions and personal income tax, the employee should check monthly if their employer regularly makes contributions pursuant to legal timeframes.

- *The employed journalists list should be transparently posted*, on the AMSP website, with all AMSPs publishing employed journalists lists along with their relevant duties.

Measures against television piracy

- In May, AMA organized a meeting with the Electronic and Postal Communications Authority (AKEP), in the presence of private operators, on the phenomenon of television piracy. The objective of the meeting was undertaking definite steps to enhance the cooperation between the two authorities, audiovisual operators and internet service providers, in order to increase the efficiency against television piracy through a comprehensive coordination and a well-regulated process, which guarantees concrete results in fighting this phenomenon.

Media literacy

- In May, the Complaint Council at AMA organized a roundtable titled "Media Education: "Meeting of Experts Group - Coordination and Synergies amongst the Parties for an Ethical and Responsible Communication"". The objective of this roundtable was the public awareness of the media education concept.

Adhering to standard Albanian language in audiovisual broadcasting

AMA held a roundtable in April titled "Adhering to Standard of Albanian Language in Audiovisual Broadcasting". This topic was discussed in relation to the adherence to spoken and written standard of Albanian language in audiovisual contents.

Discussions during the meeting consisted of issues encountered by AMA in the adherence to norms of standard Albanian language by national and informative televisions, which have an important impact on the audience.

In this framework, AMA has also held:

The roundtable: "Adhering to Standard Albanian Language in Audiovisual Broadcasting", in June. In this roundtable participants came from ASMPs of Shkodra, Korça and Vlora.

Packaging of news, alternatives and strategies in the digital times

In February, AMA organized the activity "Packaging of News, Alternatives and Strategies in the Digital Times", in an auditorium of news professionals. This discussion goes along with AMA's objective to improve the professional standards in the departments of information by the ASMPs. Meanwhile, this discussion follows AMA's campaign on the implementation of the Broadcasting Code.

Audience measurement

In February, AMA organized the first consulting meeting on regulating audience measurement in Albania. Television audience measurement is a very important aspect of regulating the market and is part of the group of activities organized, supported and promoted by AMA, pursuant to the provisions of Law No. 97/2013 "On Audiovisual Media in the Republic of Albania", Articles 19 (paragraph 2, subparagraph c) and 23 (paragraph 1, subparagraph ç). The roundtable organized by the Media Authority was attended by all stakeholders, national and regional televisions, communication associations and agencies, advertisement companies and audience measurement companies. Following this meeting, AMA has required the assistance of the Council of Europe to provide an expert in this field, who will present AMA the best methods for conducting audience measurements in countries of Europe and the region, as well as recommend 2-3 models relevant to Albanian reality by providing AMA with the necessary expertise to fulfill its role in this process. The Council of Europe has approved AMA's request, and in the first trimester of 2019, the expert contracted by the Council of Europe is expected to reach his/her conclusions.

Roundtable - Child protection in audiovisual media

- In January 2018, the Complaint Council at AMA, organized a roundtable titled "Child Protection in Audiovisual Media Services - Challenges towards the future". The roundtable was aimed at promoting the culture of protecting children's rights in audiovisual broadcasting, as well as to increase the awareness of the public and all the stakeholders on this matter.

AMA contributes to the enrichment of the orbital forest

- In February, AMA joined the Municipality of Tirana's action to green up the city by donating 100 trees. The trees donated by AMA were planted near the Farka Lake, as part of the Orbital Forest project.

AMA joins the Red Cross program on voluntary blood donation

- In February, AMA partook in the enrichment of the blood bank, a program of Red Cross Albania, for the purpose of ensuring safe and sustainable blood in the country.

AMA has organized and held good relations with the regulation authorities in the region throughout 2018. It bears mentioning the visit of the Greek authority, the Greek National Council for Radio and Television (NCRTV) to Tirana, in June.

The visit of the Kosovar Authority, the Independent Media Commission of Kosovo (IMCK) in Tirana, in September, as well as the visit of the Macedonian Authority, the Agency for Audio and Audiovisual Media Services, in March.

These meetings consisted of discussions on the challenges of the audiovisual market in a reality increasingly similar to the new context created by the technology.

AMA representatives have continuously kept in touch with their counterparts, in the framework of their participation in the European or regional organizations of audiovisual media, such as EPRA, ERGA, BRAF, MNRA etc. The focus of the international meetings' discussion has been as follows: the transposition of the European Directives to the national legislation on audiovisual field, the broadcast content review and the proceedings with the complaints on law violations, the effective methodologies on audience measurement, the protection of children in audiovisual content, advertisements, hate and discriminatory speech, approach to European works, etc.

Authority Publications

In 2018, AMA has published the upcoming Periodic Bulletin issue, namely No.3 and No.4 with data on the audiovisual market dynamic in the Republic of Albania.

In 2018, the Complaint Bulletin issues No.4 and No.5 were also published. These documents are a summary of the complaints submitted to AMA regarding audiovisual content.

Likewise, AMA's Complaint Council's magazine, "Fakenews" was also published. This magazine is a summary of the conference held by AMA on the same topic.

In 2018, AMA periodic Magazine issues No.4 and No.5 were published. AMA's magazines are a summary of its entire yearly activities or topical assessments of interest to the public.

The "Broadcasting Code" was published as one of the key documents in addressing matters concerning the morals and ethics of program materials, in particular the showcasing of violent and sexual behaviors, which should be done in a careful manner due to the public's sensitivity and the effects of such programs to the moral, mental and physical development of minors, as well as the ASMPs. The new Broadcasting Code is also accessible on AMA's site.

The online version of periodic publications by AMA can be found on the official AMA website. www.ama.gov.al

AMA in cooperation with partners

AMA, in cooperation with the Human Studies Political Institution, has made possible the publication of several books in the field of communication sciences and media, the *Medusa Collection*, which consists of the following:

- "TELEVISION SOCIOLOGY", by Brigitte Le Grignou. The political economy tradition considers television a cultural industry, an economic sector of activities the actors, innovations and strategies on market termination and audience dismissal of which should be understood. Some of the topics discussed in the book include how

the relations and forces among channels, distributors and producers, and distribution platforms are structured.

- "THE EXPLOSION OF JOURNALISM", by Ignacio Ramonet. This book includes all the events of the past 30 years relevant to the title. The meanings even overlap, because the explosion of journalism also implies the capitulation of a model and the rise of new journalism in the conditions of the social-cultural explosion.
- "TELEVISION AND YOUTH CULTURE", by Jan Jagodzinski. The focus of the book is on the youth series, present everywhere in television, seemingly harmless, but constantly invading our homes and daily lives.
- "THE HISTORY OF AMERICAN TELEVISION PROGRAMS", by James Roman. American television has also been a protagonist of changes and a trendsetter. The television economy is an important area of study as well. The creative process involved in the production of television programs is another interesting aspect regarding who decides on the order of topics and program content.

In collaboration with the Albanian Media Institute the following were published:

- "THE PORTRAYAL OF WOMEN AND GIRLS IN ELECTRONIC MEDIA" authored by Valbona Sulçe Kolgeci. This valuable book in the field of journalism and communication is directed at an audience that is related to products of journalism in Albania, with the purpose of increasing the broadcasting and publishing quality of news. The book was deemed necessary for the adaptation of western journalism methods and experience in Albania.
- "PRIVACY, FREEDOM OF SPEECH AND TRANSPARENCY", by a group of authors.
The book addresses the spread of Internet and the facilitation of connections among individuals and different parts of the world. Furthermore, it also addresses the new context created by this speed in communication and the virtual world created by this new form of communication, which in some aspects is just as important as the traditional world.
- "LITERACY IN THE MEDIA AND INFORMATION", by a group of authors.
This book addresses the ever more complex picture of the media and information, which plays a primary role in our daily lives, but which rapidly changes. It is constantly changing the way we communicate, it provides and challenges human rights, freedom of speech, universal access to information, strengthening of peace, sustainable development and intercultural dialogue.

Cooperation Agreements

In the framework of increasing the cooperation amongst other public institutions, AMA has undertaken several initiatives to conclude cooperation agreements, in order to create spaces and enhance forms of cooperation.

The initiative to conclude cooperation agreements among institutions follows the request of the Albanian Parliament to create spaces and enhance forms of cooperation among legally

established bodies, such as Albanian institutions.

As per the above, as well as considering that cooperation and coordination of activities between AMA and these institutions will improve the standards and conditions for a free and effective audiovisual market, by European standards, AMA, within the reporting period, has proposed entering into cooperation agreements, by preparing draft-agreements, the object of which is to define the areas and forms of cooperation to ensure the establishment and implementation of Law No. 97/2013 "On Audiovisual Media in the Republic of Albania", as amended.

More concretely, in 2018, AMA proposed and entered into cooperation agreements with the following institutions:

1. Audiovisual Media Authority and Competition Authority

The objective of this cooperation agreement is to determine areas and forms of cooperation to establish and guarantee the implementation of regulations for a free and effective competition in the area of audiovisual media.

2. Audiovisual Media Authority and General Directorate of State Police

The objective of this cooperation agreement is to regulate relations and modalities between the GDSP and AMA, in the area of prevention, discovery and investigation of people who engage in illegal activity in the area of audio/audiovisual media by blocking or discontinuing the functioning of audiovisual broadcasting equipment.

3. Audiovisual Media Authority and General Directorate for the Prevention of Money Laundering

The objective of this memorandum of understanding is the establishment of a mutual cooperation, through the exchange of non-confidential and fruitful information, in the context of the activities of these two institutions for the strengthening of the legal state in the area of money laundering prevention and guaranteeing the right to information and freedom of speech.

4. Audiovisual Media Authority and Copyrights Directorate

The objective of this agreement is to define the modalities and methods of cooperation for information exchange between the parties, in the framework of observing to legal definitions and relevant legislation, regulating the area of audiovisual broadcasting and that of the copyright protection, in order to bring under control the entire intellectual property market in the areas of art, culture and science, with the purpose of guaranteeing and respecting the copyright and other relevant rights.

Furthermore, in 2018, AMA committed to entering into cooperation agreements with other institutions as well, which, for subjective reasons unrelated to the Audiovisual Media Authority, have yet to be finalized.

Here we can mention:

1. Electronic and Postal Communications Authority (AKEP)
2. General Tax Directorate (GTD)
3. General Prosecution Office (GPO)
4. Consumer Protection Commission (Ministry of Finance and Economy)

Publication of the AMA Periodic Bulletin

AMA Periodic Bulletin is a set of indicators on the performance of the audiovisual market in the Republic of Albania. In the first two years, respectively 2016 and 2017, the Bulletin was published in both hard and electronic copy form every 6 months. As regards 2018 onwards, it will be published annually, due to the character and the dynamics of the audio and audiovisual activity in our country. The data included in the first 4 editions of the Periodic Bulletin (economic and financial indicators, property, broadcast content, engaged human resources, level of signal coverage, etc.) were and are referenced on several presentations regarding the different aspects of the audio/audiovisual market in our country, in course assignments or diplomas of all levels of university studies, or in the approach of different organizations, associations and institutions in the country. Thus far published editions of the Bulletin have been of interest to international organizations and institutions, which have been accredited in Albania and focus on the development and problems of the Albanian media, namely the OSCE, CoE, representatives of diplomatic corps, etc.

Management of human resources performance

AMA, in accordance with the objectives defined in the Strategic Action Plan 2017-2019, this year, too, has focused on institutional capacity building and strengthening, by increasing qualifications and training level, improving human resources management, increasing transparency and accountability in all decision-making levels, in order to establish a functional and efficient administration, capable of fulfilling the institution's mission and objectives.

The Directorate of Human Resources and External Affairs, in pursuance of its functional duties, this year has focused on increasing AMA's staff quality and professionalism, by prioritizing the process of professional development and training of its employees. The main activity is oriented in the management of an efficient training process, by clearly defining AMA's employees' training needs, in accordance with the issues found during the daily work of the responsible structures.

In the framework of skills development, the improvement and increase of work effectiveness and following the analysis calendar of the needs for training, in 2018 9 (nine) trainings were organized at AMA for all civil servants. These trainings were conducted in the form of roundtables amongst civil servants of all levels from different directorates, targeting:

- Skill, knowledge and professional development of the staff;
- Introduction of new employees to the institution;
- Focus on improving weaknesses;
- Preparation of the staff for promotions and professional growth in accordance with the gained skills;

Trainings carried out in 2018:

- *"Civil Service and Ethics in the Public Administration"*. The main objective of this training, aside from introducing the new employees to the public administration, was to provide public administration employees basic knowledge of civil service legislation, public administration organization as well as code of conduct.
- Law No. 97/2013 *"On Audiovisual Media in the Republic of Albania"*, as amended. Equipping employees with knowledge of audiovisual media legislation and updating, as a factor closely linked to the performance of each employee.
- *"Digitalization"*. Considering the progress of digitalization as a complex process, AMA employees were introduced to the current phase of this process, challenges, digital broadcasting, expectations and role of AMA.
- *"Broadcasting Code for Audiovisual Media"*. This training addressed the recently approved legal amendments, basic principles of broadcasting, principles and regulations on informative programs, the protection of minors from programs of all kinds, against extreme violence on screen, different commercial communications, respect to dignity, protection of personal data and persons with disabilities, etc.
- *"Manual of the Regimen of Circulation, Processing and Administration of Paperwork"*. This manual is a reference for each employee in their daily work, to be introduced to the manner of paperwork circulation, processing and administration within the institution and the well-defined and approved regulations and procedures, in order to increase work efficiency and to rigorously respect the legal basis in this regard.
- *"Principles and Regulations on the Management of Assets in AMA"*. The main objective of this training is to get each employee of AMA introduced to their obligation to effectively and economically use assets in AMA, by avoiding misuse and theft.
- Regulation *"On Audio and/or Audiovisual Communications of Commercial Nature. Types, Conditions and Air Time Allowed for Advertisement Broadcasting"*. The objective was to gain knowledge on types of advertisements, broadcasting, conditions and air time allowed for advertisement broadcasting, which should meet the standards of Law No. 97/2013.
- *"Inspection of the Audiovisual Activity of ASMPs, Understanding and Implementation of the Inspection Regulations"*. This training served to introduce the staff to the legal regulations on the implementation and compliance to license and/or authorization condition and to get additional information on the inspection procedure of the licensee/authorized person's activity.
- *"AMA Communication Strategy"*. Through this training, AMA's staff was introduced to AMA's communication strategy, focusing on its objectives and methodology, communication objectives, stakeholders, communication channels and the Communication Plan, which aims to inform and promote to stakeholders and to the general public the objectives, initiatives, progress, impact and achievements of AMA's activity in the area of audiovisual media.

In the framework of employees' professional development, AMA deems important the participation of representatives in several international trainings, with the purpose of employees' professional and personal development, and growth. We would like to mention the participation of an AMA employee in the 1-month training provided by Radio China, in the framework of the training plan for developing countries, titled: *"Technology of digital television in developing countries"*, in Beijing.

The furthering of additional knowledge, with the purpose of professional growth and the qualification of people responsible for procurement in the Contracting Authorities, in the public procurement area, has been the focus of the trainings calendar. Thanks to the cooperation with the Albanian School of Public Administration, the in-depth vocational training of two employees of AMA was made possible.

The commitment of AMA's staff to fulfill the obligations deriving from the integration process in the European Union, regarding the audiovisual policies area, has been continuous and of the highest priority. In this framework, AMA has assessed the participation and training of several institution employees in trainings that aimed to improve the professional knowledge and skills of employees engaged in the matters of the EU related to issues covered by the Membership Negotiations. Namely:

- The continuous cooperation with the Regional School of Public Administration (RSPA), the mission of which is the betterment of regional cooperation, encouragement of joint learning and the support of public administration development in the region's countries, thus supporting EU integration as well. Following this cooperation, a 5-day training was organized, titled: *"On European Union Acceptance Negotiations (Chapters 23 and 24)"*, held on 2 - 6 July 2018, in Danilovgrad, Montenegro. This training aimed to improve the professional knowledge and skills of the employees engaged in the matters of the EU related to issues covered by the Membership Negotiations for Chapter 23 (*The Judiciary and Fundamental Rights*) and 24 (*Justice, Freedom and Security*) with the possibility of networking amongst regional colleagues.
- The training provided by "Cullen International" titled: *"Mastering European Audiovisual Regulation"*. This training focused on the historical perspective and the key instruments that make up the audiovisual regulator of the EU, the international legislative frame of the EU, with a special focus on the AVMSD directive.
- In the framework of a twinning process with Hungary, supported by the International Telecommunications Union, Ministry of Infrastructure, AKEP and AMA representatives conducted a study visit on 24 to 26 September 2018 in Hungary, focused on the development of spectral policies and the specter administration. Participants of the ministry and two regulatory bodies had the opportunity to discuss and exchange information on different aspects of the specter policy and the specter administration in the Hungarian regulatory authority NMHH, including the policies on 5G, cross-border coordination and harmonization agreements in Europe, digital radio broadcasting, specter monitoring and other technical aspects.

Considering it an effective and efficient training method, which helps in developing skills and gaining experience, creating and exchanging knowledge by simultaneously teaching and learning from others, two additional staff-retreat trainings were organized during this year.

- In the framework of cooperation and experience combination through the Audiovisual Media Authority (AMA), Tirana, and the Independent Media Commission (IMC), Prishtina, based on the Cooperation Agreement between these two institutions, AMA's staff, on 27 April 2018, invited by the Independent Media Commission, participated in a joint activity on mutual experience exchange regarding practical consultations on the functioning regulations of the respective institutions and the focus on work practices in some aspects of daily activity. This activity was accompanied by a study visit in the work environment of the Independent Media Commission of Kosovo. The joint meeting served to increase efficiency development and the betterment of cooperation and mutual help, regarding the Audiovisual Media Authority's mission to regulate and manage audiovisual services.
- The participation of AMA's employees in the training activity titled *"Audiovisual Broadcasting, Everybody's Role in the Identification and Signaling of Problems and the Cooperation with AMA Organization Units, pursuant to the Broadcasting Code"*. This training activity for the employees was held in Struga, Macedonia.

Trainings and activities in the form of staff-retreat encourage communication and exchange of information, ideas and mutual experiences amongst employees.

AMA has prioritized staff training and development in different areas of knowledge and skills accordingly, as is required by the function and work of each employee in the wide framework of this institution's activity. Since 2016, AMA has approved the Code of Conduct for its members.

This bylaw sanctions the obligations for the impartial and objective fulfillment of official duties by acting in a politically-independent manner, by only keeping public interest in mind, without acting arbitrarily and by avoiding conflict of interests, by protecting information confidentiality and integrity in performing public services.

In 2018, the work for the responsible implementation of obligations deriving from this Code and the requirements of Law No. 9367, dated 7.04.2005 *"On Avoiding Conflict of Interests in Exercising Public Functions"*, as amended. Pursuant to this legislation, and with the cooperation of the High Inspectorate for the Declaration and Audit of Assets and Conflict of Interest and the head of AMA, the Responsible Authority in this institution has exercised its function by initiating, performing and coordinating necessary actions in compliance with the obligations sanctioned in the Code of Conduct of AMA Members, as well as the requests and deadlines on the fulfillment of defined obligations and the bylaws and instructions approved with HIDAACI.

In the reporting year, members of the Audiovisual Media Authority have held 12 meetings, 9 of which with the participation of all members, whereas in one of them a member was absent, Mr. Zylyftar Bregu (meeting of 13.07.2018) and in two of the meetings, Mr. Agron Gjekmarkaj was absent (meetings of 5.11.2018 and of 24.12.2018).

Information and Knowledge Infrastructure

The increase in communication and processing capacities in the Information Technology area

In 2018, in the framework of increasing work effectiveness, communication and information processing capacities in AMA institution were improved. This increase has brought about a higher performance in the exercising of functional duties and the addition of security elements on information storage.

The increase in communication and processing capacities, as well as the increase of security elements of information in AMA, consist as follows:

- The computer communication network has been updated with contemporary parameters, bringing about faster communication and no interruption of AMA's employees' work.
- The addition of technical element Router Cisco provides security, control and increased communication speed for AMA's employees' functional duties in the network.
- The increased efficiency of the central AMA Backup Server, providing an increase in security elements of communication and processing information in AMA.
- Providing employees with state-of-the-art computers in the program monitoring studio, which considerably increases the processing of media information and its safe storage.
- Providing state-of-the-art computers to employees whose computers were outdated and inadequate to exercise their functional duties.
- Securing two independent internet lines for the internal communication of employees, by ensuring work continuity in case of faults.
- Restructuring AMA's website with a detailed information view on the activities performed by the institution.

13 FINANCIAL INDICATORS AND RESOURCE MANAGEMENT

Financial Resources Management

As a self-funding institution, the Audiovisual Media Authority generates revenue in order to fulfill its functions. In this regard, , the improvement of financial indicators of Authority's activities, as well as the increased effectiveness of resource use, has been one of the goals achieved in AMA's strategy and the 3-year Action Plan in 2018.

Based on Article 24 of Law No. 97/2013, the financial resources of AMA include:

- a) revenue from the payments on the receipt and renewal of licenses and/or authorizations;
- b) revenue from annual payments on licenses and/or authorizations;
- c) revenue from the administrative processing of requests for application;
- ç) revenue from the fees on broadcasting services set forth in fiscal laws, in the role of the tax agent;
- d) funding by state budget;
- dh) other legal sources.

Through Decision No. 229, dated 11.12.2017, AMA approved the annual budget for 2018 on "**Total Revenue**" (Current expected revenue; Revenue from prior year debtors; Revenue retained from the previous year; Possible funding by the State Budget and other legal Funding (foreign) and "**Total Expenses**" (Contractual obligations; Salaries, contributions and bonuses; Goods and services; Expenses to be paid through State Budget funds to "Media+" sh.a Company ; Necessary expenses to be covered by other legal sources (foreign)).

Financial resources realization in 2018

Self-funding sources collection progress (a+b+c+ç)

No.	Name	Foreseen Revenue in 2018	Financial obligations of the licensed/authorized ASMPs in 2018	Total revenues realized in 2018	Realization in % (as per the annual budget)	Realization in % (as per the fact)
		1	2	3	4=3/1*100%	5=3/2*100
I.	Current period revenue					
1	- revenue from licenses/authorizations + from the payments on the renewal of licenses and/or authorizations:	183.590	190.052	177.352	97	93
	<i>a) Payments made by national private analog television subjects and numeric networks</i>		65.245	59.571		

	<i>b) Payments made by subjects authorized by AMA (AMSP)</i>		43.273	40.233		
	<i>c) Payments made by national private analog radio subjects</i>		18.246	16.704		
	<i>d) Payments made by subjects authorized by AMA (cable)</i>		63.288	60.844		
2	Revenue as tax agent (5% of revenue for fees on radio-television services) from licensed/authorized subjects	1.016	930	895	88	96
3	Revenue from administrative processing	1.370		3.690	269	
4	Other revenue (issued DVD + material photocopies)	40		66	166	
5	Revenue from bank interests	250		116	46	
II.	Revenue from previous year debtors:	15.227		6.362	42	
	- late fees	2.069		2.036		
	- citations (20% of citations paid to AMA)	2.400		2.595		
	- previous years licensed/authorized debtors	10.758		4.209		
III	Revenue from debtors with revoked/invalid licenses/authorizations:			1.731		
	- annual payments			1.719		
	- RTV service fee			12		
	Total Revenue	201.494	190.982	188.482		

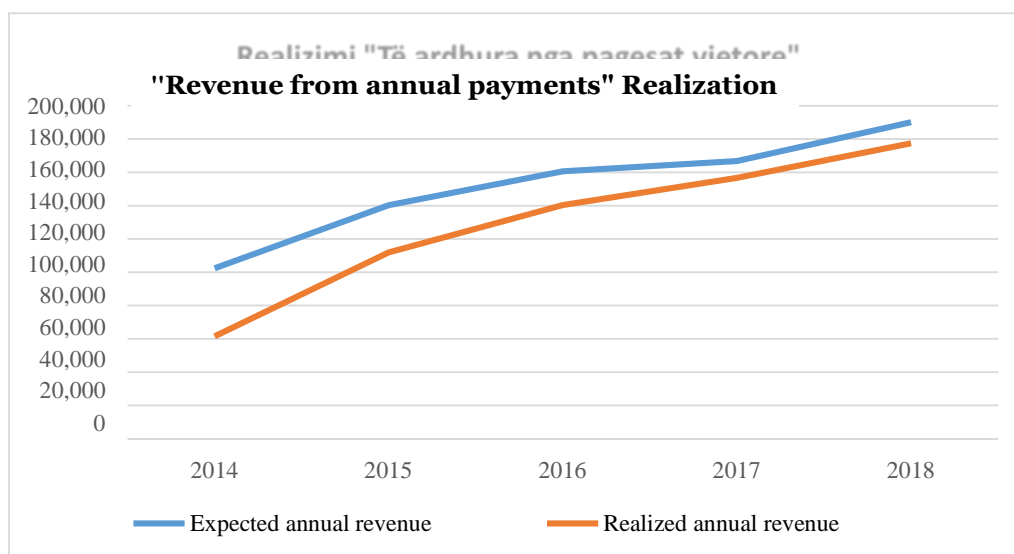
Pursuant to one of the objectives in its Strategy and Action Plan for 2017-2019, along with paragraph 9 of the Resolution *"On Assessing the Activity of the Audiovisual Media Authority (AMA) in 2017"*, AMA had an increase in revenue collections by following up with the payments of financial obligations incurred in 2018 by licensed/authorized subjects, in writing, electronic post and telephone communication. During the reporting year, AMA has followed proceedings with the judicial bodies for collecting financial obligations owed to AMA and State Budget by subjects with revoked/invalid licenses/authorizations between 2015 and 2018.

The main source of AMA's self-funding is **"Revenue from Annual Payments on License/Authorization"**. These payments make up 98% of AMA's revenue source.

In 2018, AMA has continued increasing its funding sources collection trend, mainly the **"Revenue from Obligations for Annual License/Authorization Fees"** item for the 2014 to 2018 period, as follows:

000 ALL

Years	Expected annual revenue	Realized annual revenue	Realization in %
2014	102.413	61.526	60%
2015	140.278	111.769	80%
2016	160.610	140.242	87%
2017	166.773	156.661	94%
2018	190.052	177.352	93%



"Revenue from Citations", based on paragraph 13 of Article 113, Law No. 97/2013, which stipulates that: *"Citation shall be an executive title to be executed by the bailiff service and 80% of it shall be deposited in the State Budget and 20% in AMA's budget"*, was foreseen in the amount of **ALL 2.400.000** deposited to AMA ($ALL\ 12.000.000 \times 20\% = ALL\ 2.400.000$).

At the end of 2018, as a result of the signed contracts with private judicial bailiffs, AMA collected ALL 12.977.014, out of which ALL 2.595.403 belong to the institution's revenue, thus realizing more than the prediction for this item.

The progress of the executive titles' implementation on Citations between 2014 and 2018 for realized collections and revenue, which belong to the institution, is as follows:

000 ALL

Executive titles sanctioned with citations/year	2014	2015	2016	2017	2018
Total collections (100%)	929	5.431	4.085	11.326	12.977
AMA revenue (20%)	186	1.086	817	2.265	2.595

Financial obligations of AMSPs

a. AMSPs licensed/authorized in 2018

The summary overview of the licensed/authorized AMSPs which have unpaid financial obligations to AMA and the State Budget, until the end of 2018, is as follows:

000 ALL

Subject categorization	License/authorization	Fee of radio-television RTV broadcasting services	Late fees	Total
Analog televisions	1.304	2.266	599	4.169
National terrestrial and satellite numeric networks	4.536	0	4.801	9.337
Program providers/relayers based on the internet (IPTV/OTT)	3.079	0	1.365	4.444
Analog radio	1.528	211	539	2.278
Program repeaters based on cable network	2.678	0	1.922	4.600
Total sum	13.125	2.477	9.226	24.828

Pursuant to Decision No.220, dated 01.12.2017 "On Determining the Payments for License/Authorization and the Services Provided by the Audiovisual Media Authority", , AMA has calculated the relevant late fees for subjects that have yet to pay off annual payments, and subjects that have paid them for licenses/authorizations after the first trimester of 2018. The remaining amount of late fees accumulated in 2018 is ALL 9.226.050 at the end of the year.

b. AMSPs with revoked/invalid licenses/authorizations, between 2015 and 2018

In 2018, AMA continued issuing decisions on revoking/invalidating licenses/authorizations of several AMSPs.

In 2018, AMA continued following proceedings with the judiciary bodies for collecting financial obligations of subjects with revoked/invalid licenses/authorizations between 2015 and 2018. The overview of financial obligations is as follows:

000 ALL

Subject categorization/year	Analog Television		Program repeater		Program provider		Analog Radio	
	Subject No.	Financial obligation amount	Subject No.	Financial obligation amount	Subject No.	Financial obligation amount	Subject No.	Financial obligation amount
2015	-	-	5	10.405	-	-	-	-
2016	4	5.388	14	59.077	2	25.042	4	1.939
2017	3	415	9	2.813	1	162	3	1.105
2018	7	3.227	10	1.040	-	-	1	106
TOTAL	110.719							

Funding by the State Budget

Pursuant to Decision of the Appeals Court of Tirana No. 2819, dated 22.12.2011 and following the annual budget for 2018 approved with Decision No. 229, dated 11.12.2017, AMA submitted a written request for funding to the State Budget for the obligation incurred towards "Media +" sh.a Company (TV Shijak) in the remaining amount of **ALL 81.951.292**, pursuant to Decision of the Appeals Court of Tirana No. 2819, dated 22.12.2011. The State Budget did not allocate funds in 2018 for the fulfillment of this obligation.

In 2018, based on DCM No. 292, dated 02.05.2012 *"On the Approval of the Strategy on Switching from Analog to Numeric Broadcasting"*, the State Budget granted AMA two funds amounting to a total of ALL 120.000.000, to continue raising public awareness of the digitalization process campaign.

Financial resources use in 2018

During the reporting year, AMA has managed financial sources based on the annual budget for 2018, in the Public Procurement Projections Register, as amended, and the funds allocated by the State Budget.

Expenses and investments covered by self-funding

000 ALL

No.	Expense/Investment name	Plan	Fact	% of realization
1	Contractual obligations:			
	- Contractual obligations incurred for conducting works	9.495	9.495	100
	- Obligations incurred towards "Media+" sh.a Company	-	15.000	
2	Current expenses (a+b)	142.935	104.242	73
	a) Salaries, contribution to social and health insurance, bonuses	83.396	76.938	
	b) Expenses for goods and services	59.539	27.304	
	Investment expenses (a+b+c)			
	a) Intangible fixed assets	10.000	9.037	90
	- Studies and research	10.000	9.037	
	b) Tangible fixed assets	26.267	13.372	51
	- Books and professional publications	181	123	
	- Purchased electronic devices (Server, computers, printers, photocopiers)	6.181	5.904	
	- Other office/technical supplies	2.645	1.729	
	- Operational devices for detecting the audio and audiovisual signal direction	5.700	5.616	
	- Centralized monitoring and recording system of the audio FM specter utilization	10.000	-	
	- System purchase of 8 IP cameras with NVP and 16 ports and internal telephone system	1.560	-	
	c) Expenses for increasing fixed assets	25.243	658	3

- <i>Projects</i>	120	50	
- <i>Supervisions, Commissioning</i>	120	23	
- <i>Ensuring diversity and pluralism, as well as facilitating the provision of a wide range of audiovisual contents by broadcasting services and ensuring pluralism in broadcasting.</i>	24.120	-	
- <i>Basement aspiration</i>	883	585	

Referring to the table above, there are:

1. Contractual obligations:

- The complete fulfillment of contractual obligations incurred in 2017 (obligations for 5% warranty of the work done in the new AMA facility and part of it for the remaining obligation to be liquidated as per the contract with the contractor).
- As a result of not receiving funds by the State Budget, AMA managed to sign the Agreement Act with Protocol No. 1831/2, dated 24.02.2018 with the "Media +" sh.a Company, in order to prevent the blocking of the institution's bank accounts by the bailiff company and the immediate execution of the obligation. With this Agreement Act – valid until 01.01.2019 – AMA reduced the obligation amount with ALL 19.649.651 (ALL 15.000.000 liquidated from AMA's revenue and the mutual compensation of the annual obligations for license and service fees for radio and television broadcasting between August 2013 and December 2018) in the amount of ALL 4.649.651.
(*The amount of 4.649.651 ALL is reflected in the "Overview of Revenue and Expenses" in the "Revenue from License/Authorization" item).*

2. Through Self-funding, AMA realized expenses for salaries, bonuses and contributions to social and health insurance as per the organization structure, as well as the necessary expenses for goods and services requested by its directorates/units.

3. Investment Progress:

- In the "Intangible Fixed Assets" item (part of Current Investments), "Studies and Research" was realized. This item realized funding for several projects in the area of media, in the framework of fulfilling AMA's functions, pursuant to Article 19, paragraph 2/dh, "...AMA shall undertake, encourage and look after the research and relevant activities, which relate to the role of media, by including the cooperation with the rest of broadcasters and subjects of this area".
- In the "Tangible fixed assets" item the expenses for "Books and Professional Publication"; "Purchase of Electronic/Computer Devices"; "Other Office/Technical supplies"; "Operational Devices for Discovering the Audio and Audiovisual Signal Direction" were realized. Due to the cancellation of the procurement procedures, wherein the economic operators do not fulfill the qualifying criteria, "Centralized Monitoring and Recording System of the Audio FM Specter Utilization" and "System Purchase of 8 IP Cameras with NVR and 16 Ports and Internal Telephone System" were not realized.
- In the "Expenses for Increasing Fixed Assets" item the project, supervision and basement aspiration items were realized. " Ensuring diversity and pluralism, as well as the facilitation of providing a wide range of audiovisual contents by broadcasting services and the ensuring of pluralism in broadcasting" was not realized.

Expenses with State Budget Funds

With the fund allocated in April 2018, in the amount of ALL 80.000.000, the public information campaign was carried out in 19 June 2018 - 15 December 2018.

With the fund allocated in October 2018, in the amount of ALL 40.000.000, the public information campaign was carried out in 18 December 2018 - 17 March 2019.

Financial Statements

Revenue and Expenses Statements on December 31st, 2017 and December 31st 2018

ALL

No.	Name	2018	2017
A	Current revenue of period	218.439.969	177.255.338
1	Revenue from license/authorization	195.389.004	151.702.955
2	Revenue as tax agent	925.224	2.498.611
4	Revenue from administrative processing	3.840.000	1.670.000
5	Revenue from bank interests	161.020	95.043
6	Other revenue from citations, late fees on licenses/authorizations/citations	18.124.721	21.288.729
B	Operational Expenses	96.609.777	95.389.415
1	Office supplies	3.966.390	2.610.825
2	Salaries, bonuses and other personnel expenses	81.070.733	79.385.814
3	Building maintenance expenses	518.764	1.392.900
4	Electronic device maintenance expenses	-	110.272
5	Supply services expenses	6.129.449	5.794.261
6	Transportation and vehicle maintenance expenses	3.763.047	3.925.639
7	Local Taxes	15.000	1.149.258
8	Court, legal expenses	1.146.394	1.020.446
C	AMA's Functional Activity Expenses	7.900.686	10.942.603
1	Consulting, training, market study	1.946.999	1.040.186
2	Representation expenses	5.953.687	6.534.592
3	Digitalization expenses	-	3.367.825
D	Expenses from the allocated fund by the MF for the Public information Campaign	119.959.801	37.846.801
E	Annual losses	5.765.168	2.034.225
	Cancellation of citations	2.784.000	1.780.000
	License/authorization revocation, adjustments	2.981.168	254.225
F	Amortization and depreciation of tangible assets	-1.819.663	7.958.991
G	Transfers from/to foreign organizations/state budget	120.000.000	40.000.000
H	Projected risk fund/previous years adjustments	-	-55.715.145
TOTAL		110.024.200	118.798.448

Statement of the assets and liabilities for 2017-2018

ALL

No.	Name	2018	2017
A.	Short-term assets (I - IV)	561.685.013	488.784.447
I.	Detailed inventory situation	4.186.718	2.367.054
II.	Request for collection to third parties (1 - 4)	450.116.978	420.778.406
1	- Clients for license (Collectibles from clients)	121.138.198 15.848.447	114.032.821 9.117.208
2	(Clients with revoked licenses) - Clients for radio and TV services fee (Collectibles from clients) (Clients with revoked licenses)	105.289.751 8.976.192 3.546.151 5.430.041	104.915.613 8.422.857 4.305.057 4.117.800
3	- Fined clients	287.935.081	272.152.989
4	- Late fee clients (Late fee clients for authorizations) (Late fee clients for citations)	32.067.507 9.223.410 22.844.097	26.169.739 2.507.927 23.661.812
III.	Other requests to third parties	2.994.408	2.351.354
	- Advances	-	145.210
	- Differences from state for taxation	6.283	11.372
	- Advance payment to third parties, personal citations, etc.	2.988.125	2.194.772
IV.	Coffers and Bank	104.386.909	63.287.633
B.	Long-term assets (I - II)	158.828.847	151.313.459
I.	Studies and research	18.621.365	10.705.689
II.	Net sustainable assets	140.207.482	140.607.770
	- Economic inventory	14.803.107	18.568.656
	- Technical installations, equipment, work tools	23.973.869	18.259.522
	- Transport vehicles	4.118.636	4.264.528
	- Expenses for administrative facilities	97.311.870	99.515.064
C.	Liabilities(I-IV)	720.513.769	640.097.906
I.	Own funds	137.820.934	35.253.150
II.	MoF allocation for Public Information Campaign on Digitalization	105.000.000	105.000.000
III.	Annual financial result	110.024.200	118.798.448
IV.	Short-term obligations to third parties (1 - 6)	367.668.635	381.046.308
1	-Staff, deficits and citations	425.000	259.334
2	-Obligations to clients, to state for taxation, citations and late fees	302.720.224	284.843.291
3	-Obligations to suppliers	698.712	7.700.096
4	-Obligations to state for taxation and contributions	1.292.308	819.322
5	-Creditors from previous years (litigations with bailiff)	62.532.391	82.893.542
6	-Creditors for layaway means (as guarantee)	-	4.530.723
ASSETS - LIABILITIES ((A+B)-C)		-	-

**Numeric broadcasting coverage of the Albanian territory by
the Albanian Public Operator (RTSH)**



LEGEND



Presence of analog and numeric signal
Digitalization process completed

In the regions where the process is completed, the following administrative

units are not covered with signal:

- Quarter behind the castle of Berat
- Roshnik administrative unit
- Sinja administrative unit
- Potom administrative unit
- Çepan administrative unit
- Voskopja administrative unit
- Dardha administrative unit
- Çerrava administrative unit
- Gora administrative unit
- Barmash administrative unit

**Numeric broadcasting coverage of the Albanian territory by
Operator "TV Klan"**



LEGEND

- Presence of analog and numeric signal
- Presence of analog signal
- Digitalization process completed

In the regions where the process is completed, the following administrative units are not covered with signal:

- Kuçova administrative unit
- Poliçan administrative unit
- Çorovoda administrative unit
- Erseka administrative unit
- Leskovik administrative unit
- Voskopojë administrative unit
- Dardha administrative unit
- Çerravë administrative unit
- Mokra administrative unit

**Numeric broadcasting coverage of the Albanian territory by
National Private Numeric Operator "Top Channel"**



LEGEND

■ Presence of analog and numeric signal

■ Presence of analog signal

■ Digitalization process completed

In the regions where the process is completed, the following administrative units are not covered with signal:

Kuçova administrative unit
 Poliçan administrative unit
 Çorovoda administrative unit
 Divjaka administrative unit
 Erseka administrative unit
 Leskovik administrative unit
 Voskopojë administrative unit
 Dardha administrative unit
 Çerrava administrative unit
 Mokra administrative unit

**Numeric broadcasting coverage of the Albanian territory by
National Private Numeric Operator "Vizion+"**



LEGEND

- Presence of analog and numeric signal
- Presence of analog signal
- Digitalization process completed

In the regions where the process is completed, the following administrative units are not covered with signal:

Kuçova administrative unit
 Poliçan administrative unit
 Çorovoda administrative unit
 Divjaka administrative unit
 Erseka administrative unit
 Leskovik administrative unit
 Voskopoja administrative unit
 Dardha administrative unit
 Çerrava administrative unit
 Mokra administrative unit

**Numeric broadcasting coverage of the Albanian territory by
National Private Numeric Operator "ADTN"**



- LEGEND**
- Presence of analog and numeric signal
 - Presence of analog signal
 - Digitalization process completed

In the regions where the process is completed, the following administrative units are not covered with signal:

Kuçovë administrative unit
 Poliqan administrative unit
 Çorovodë administrative unit
 Divjaka administrative unit
 Ersekë administrative unit
 Leskovik administrative unit
 Voskopojë administrative unit
 Dardhë administrative unit
 Çerravë administrative unit
 Mokra administrative unit

**Numeric broadcasting coverage of the Albanian territory by
National Private Numeric Operator "Digitalb"**



LEGEND

- Presence of analog and numeric signal
- Presence of analog signal
- Digitalization process completed

In the regions where the process is completed, the following administrative units are not covered with signal:

Kuçova administrative unit
 Poliçan administrative unit
 Çorovoda administrative unit
 Divjaka administrative unit
 Erseka administrative unit
 Leskovik administrative unit
 Voskopoja administrative unit
 Dardha administrative unit
 Çerrava administrative unit
 Mokra administrative unit



**REPUBLIC OF ALBANIA
PARLIAMENT
SECRETARY GENERAL**

Protocol No. 1562/5

Tirana on 25.06.2018

Subject: *Decision Notice*

To:

AUDIOVISUAL MEDIA AUTHORITY (AMA)

TIRANA

Please find attached Notice:

Decision No. 77/2018 "On the Amendment of the Parliament Decision No. 19/2016 "On the Approval of the Structure, Organization and Categorization of Job Positions in the Audiovisual Media Authority (AMA)".

Thank you for your cooperation,

SECRETARY GENERAL





**REPUBLIC OF ALBANIA
PARLIAMENT**

DECISION

No. 77/2018

**ON AMENDING THE PARLIAMENT DECISION NO. 19/2016 "ON THE APPROVAL OF
THE STRUCTURE, ORGANIZATION AND CATEGORIZATION OF JOB POSITIONS IN
THE AUDIOVISUAL MEDIA AUTHORITY (AMA)"**

Pursuant to Article 78 of the Constitution, Articles 9 and 10 of Law No. 9584, dated 17.07.2006, "On Salaries, Bonuses and Structures of Independent Constitutional Institutions and Other Legally Established Independent Institutions", as amended, as well as Articles 15, paragraph 2, and 19, paragraph 17 of Law No. 97/2013 "On Audiovisual Media in the Republic of Albania", upon the proposal of the Audiovisual Media Authority,

**THE PARLIAMENT
OF THE REPUBLIC OF ALBANIA**

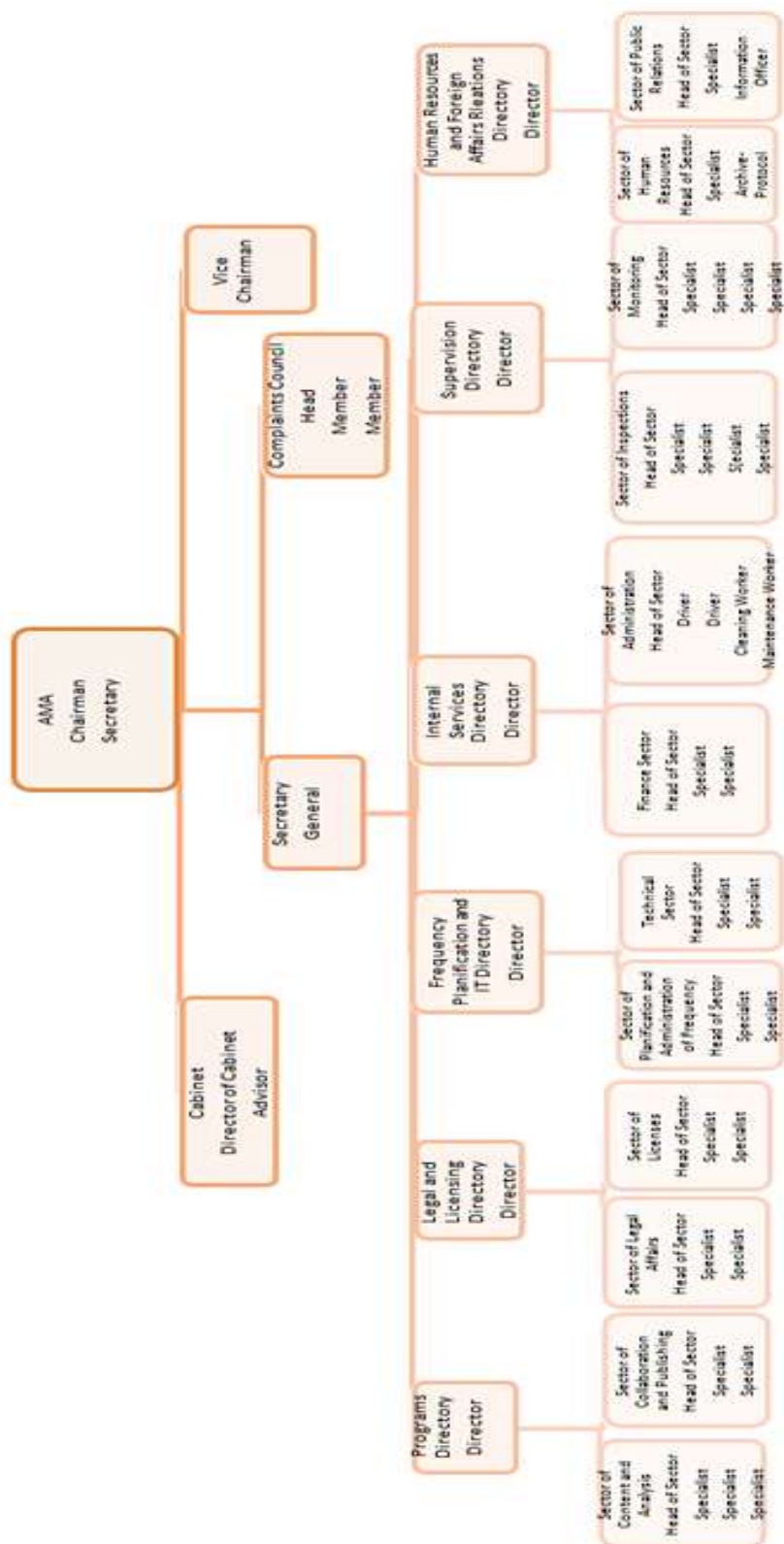
DECIDED:

- I. Attachment No. 2, addressing the organization and categorization of employee salaries of the Audiovisual Media Authority, part of the Parliament Decision No. 19/2016 "On the Approval of the Structure, Organization and Categorization of Job Positions in the Audiovisual Media Authority (AMA)", is amended pursuant to Attachment No. 2 attached to this Decision.
- II. This Decision shall immediately enter into force.

SPEAKER

Approved on 21.6.2018





ORGANIZATION AND CATEGORIZATION OF JOB POSITIONS IN THE AUDIOVISUAL MEDIA AUTHORITY

No.	FUNCTION	NUMBER OF EMPLOYEES	CLASS/CATEGORY
1	Chairman	1	GROUP D
	Secretary	1	DCM No. 545, DATED 11.8.2011
2	Cabinet	2	
	Cabinet director	1	LL-A
	Councilor	1	LL-B
3	Vice chairman	1	GROUP F
4	Secretary general	1	L-B
5	Complaint council	3	
	Head	1	LL-B
	Member	1	LLL-A
	Member	1	LLL-A
6	Programs directorate	8	
	Director	1	LL-B
	Sector of content and analysis		
	Head of sector	1	LLL-A
	Specialist	1	LLL-B
	Specialist	1	LLL-B
	Specialist	1	LLL-B
	Sector of collaboration and publishing		
	Head of sector	1	LLL-A
	Specialist	1	LLL-B
	Specialist	1	LLL-B
7	Frequency pacification and IT directorate	7	
	Director	1	II-b
	Sector of pacification and administration of frequency		
	Head of sector	1	III-a
	Specialist	1	LLL-B
	Specialist	1	III-b
	Technical sector		
	Head of sector		

	Specialist		
	Specialist		
8	Legal and licensing directorate	7	
	Director	1	II-b
	Sector of legal affairs		
	Head of sector	1	III-a
	Specialist	1	III-b
	Specialist	1	III-b
	Sector of licenses		
	Head of sector	1	LLL-A
	Specialist	1	III-b
	Specialist	1	III-b
9	Internal services directorate	9	
	Director	1	LL-B
	Finance sector		
	Head of sector	1	LLL-A
	Specialist	1	LLL-B
	Specialist	1	LLL-B
	Sector of administration		
	Head of sector	1	LLL-A/1
	Driver	1	CLASS IV
	Driver	1	CLASS IV
	Maintenance worker	1	CLASS 1
	Cleaning worker	1	CLASS 1
10	Human resources and foreign affairs relations directorate	8	
	Director	1	LL-B
	Sector of human resources		
	Head of sector	1	LLL-A
	Specialist	1	LLL-B
	Archive- protocol specialist	1	IV-B
	Recorder	1	CLASS VII
	Sector of public relations		
	Head of sector	1	LLL-A
	Specialist	1	LLL-B

	Information officer	1	CLASS III
11	Supervision directorate	13	
	Director	1	LL-B
	Sector of inspection		
	Head of sector	1	LLL-A
	Specialist	1	LLL-B
	Specialist	1	LLL-B
	Specialist	1	LLL-B
	Specialist	1	LLL-B
	Sector of monitoring and archive		
	Head of monitoring sector	1	LLL-A
	Specialist	1	LLL-B
	Specialist	1	LLL-B
	Specialist	1	LLL-B
	Specialist	1	LLL-B
	Technician	1	CLASS VI
	Technician	1	CLASS VI
	TOTAL	61	

COURT PROCEEDINGS UNDER TRIAL AT FIRST INSTANCE COURTS				
No.	Plaintiff/Defendant	Object	Judicial phase of the process	Won/Lost in the current phase
1	"Media Nord" sh.a Company	Objection to bailiff actions from the executive title for the citation No. 41, dated 27.04.2017	Shkodra Administrative Court of First Instance	Trial Suspended (until conclusion of adjudication on the merits)
2	"Radion +3" sh.p.k Company	Partial invalidation of executive title Decision No. 76, dated 10.05.2017 of the Audiovisual Media Authority regarding the charge on the plaintiff in the amount of ALL 191.330	Tirana Administrative Court of First Instance	Under trial
3	"Teknomedia" sh.p.k. Company	Cancellation of Decision No. 91, dated 16.05.2018 "On Reviewing the Application of the "Teknomedia" sh.p.k Company for the renewal of the local private audiovisual subject "Nesër TV"'s license as an act in violation of the law"	Tirana Administrative Court of First Instance	Under trial
4	Lartment Mato, unauthorized	Cancellation of Decision No. 10, amount sanctioned ALL 5.000.000, dated 29.05.2018	Tirana Administrative Court of First Instance	Under trial
5	Spiro Zguri, TV Magic Channel	Title invalidation for financial obligations	Tirana Administrative Court of First Instance	Under trial
6	"Media New Vizion" sh.p.k. Company	Cancellation of Decision No. 160, dated 12.09.2018 on dismissing the request for widening the area of licensing of "Radio 1"	Tirana Administrative Court of First Instance	Under trial

7	“Tring” sh.a. Company	Objection to bailiff actions and cancellation of Order "On Seizure", of "Tirana Execution Office" (TEO) sh.p.k Bailiff Company	Tirana Administrative Court of First Instance	Under trial
8	“AVN” sh.p.k. Company	Complete cancellation of AMA Decision No. 169, dated 12.09.2018	Tirana Administrative Court of First Instance	Under trial
9	“Ora” sh.a. Company	Absolute invalidation of Revocation Decision No. 286, dated 29.12.2016. AMA's obligation to cancel revocation Decision No. 286, dated 29.12.2016	Tirana Administrative Court of First Instance	Trial Suspended (until conclusion of adjudication on the merits)
10	Private subject Geront Dervishi	Ordering the defendant to pay financial obligations owed to AMA in the amount of ALL 149.910	Tirana Administrative Court of First Instance	Under trial
11	“Alba_Tra_Net Scu” shpk Company	Ordering the defendant to pay financial obligations owed to AMA in the amount of ALL 1.000.000	Shkodra Administrative Court of First Instance	Under trial
12	“Veleçiku” sh.p.k. Company	Ordering the defendant to pay financial obligations owed to AMA in the amount of ALL 513.400	Shkodra Administrative Court of First Instance	Under trial
13	Gazmir Marku, ex-partner in “TV Vora-S3” shpk Company	Ordering the defendant to pay financial obligations owed to AMA in the amount of ALL 400.000	Tirana Administrative Court of First Instance	Under trial

14	Erisa Bakalli, TV Durrës	Ordering the defendant to pay financial obligations owed to AMA in the amount of ALL 161.545	Durrës Administrative Court of First Instance	Under trial
15	“Vraniger Communication” shpk Company	Ordering the defendant to pay financial obligations owed to AMA in the amount of ALL 62.500	Tirana Administrative Court of First Instance	Under trial
16	Natural person Josif Shegani, for subject TV Kabllor LIN	Ordering the defendant to pay financial obligations owed to AMA in the amount of ALL 41.765	Tirana Administrative Court of First Instance	Under trial
17	Sulejman Leshi, TV Lushnja	Ordering the defendant to pay financial obligations owed to AMA in the amount of ALL 396.000	Tirana Administrative Court of First Instance	Under trial
COURT PROCEEDINGS UNDER TRIAL AT THE APPEALS COURT				
No	Plaintiff/Defendant	Object	Judicial phase of the process	Won/Lost in the current phase
1	“UTV Education” sh.p.k. Company	Cancellation of Decision No.157, dated 04.09.2017, which upheld Citation Decision No. 51, dated 11.05.2017	Tirana Administrative Appeals Court, complaint filed by AMA	Lost
2	“Media +” sh.a. Company	Objection to bailiff actions notified through letter No. 405/1, dated 24.04.2013	Tirana Administrative Appeals Court, complaint filed by the plaintiff	Won
3	“Media Nord” sh.a. Company	Invalidation of executive title due to lack of obligation, for executive title on sanctioning No. 41, dated 27.04.2017	Tirana Administrative Appeals Court, complaint filed by the plaintiff	Won

4	Private subject Fredi Hasa, for subject “TV Kabllor Pirg”	Cancellation of administrative act "Decision No.32, dated 21.03.2017". Cancellation of administrative act "Decision No. 116, dated 12.07.2017"	Tirana Administrative Appeals Court, complaint filed by the plaintiff	Won
5	Private subject Abedin Fraholli, for subject “TV Kabllor Fraholli”	Contractual damage based on contract dated 01.01.2016, signed between Tring TV and TV Kabllor Fraholli	Tirana Civil Appeals Court, complaint filed by the plaintiff	Won
6	Private subject Sevi Mediu, for subject “TV Kabllor Anfab”	Cancellation of administrative act (AMA's Decision No. 74, dated 02.08.2017 on imposing a citation)	Tirana Administrative Appeals Court, complaint filed by the plaintiff	Won
7	Private subject Fred Hasa, for subject “TV Kabllor Pirg”	Complete cancellation of administrative act AMA Decision No.178, dated 04.09.2017	Tirana Administrative Appeals Court, complaint filed by the plaintiff	Won
8	“4 Plus Media Group” sh.p.k. Company, for subject “TV 4+”	Invalidation of executive title "Citation Decision" No.44, dated 27.04.2017 of AMA, imposed on the "4 Plus Media Group" sh.p.k Company	Tirana Administrative Appeals Court, complaint filed by the plaintiff	Won
9	Private subject Fred Hasa, for subject “TV Kabllor Pirg”	Cancellation of administrative act Decision No.63, dated 19.07.2017 and cancellation of Decision No.171, dated 04.09.2017	Tirana Administrative Appeals Court , complaint filed by the plaintiff	Won
10	“ACN” sh.p.k. Company	Cancellation of administrative act (relative invalidity)	Tirana Administrative Appeals Court , complaint filed by the plaintiff	Won

11	“Radio Link” sh.p.k. Company, for subject “Radio DJ 96.1”	Cancellation of AMA Decision No.83, dated 09.08.2017 and Cancellation of Decision No.210, dated 25.10.2017	Tirana Administrative Appeals Court , complaint filed by the plaintiff	Won
12	“Arlibon” sh.p.k. Company, for subject “TV Kabllor Fieri”	Absolute invalidation of authorization revocation, AMA Decision No. 147, dated 04.09.2017	Tirana Administrative Appeals Court, complaint filed by the plaintiff	Won
13	Private person Fred Hasa, for subject “TV Kabllor Pirq”	Absolute invalidation of AMA Decision No. 206, dated 25.10.2017	Tirana Administrative Appeals Court, complaint filed by the plaintiff	Won
14	“Epiri- 2011” sh.p.k., Company	Ordering the defendant to pay financial obligations owed to AMA in the amount of ALL 3.050.000.	Tirana Administrative Appeals Court, complaint filed by AMA	Lost
15	“EGNATIA - RADIO TV KABËLL” shpk Company	Ordering the defendant to pay financial obligations owed to AMA in the amount of ALL 4.055.000	Tirana Administrative Appeals Court, complaint filed by AMA.	Lost
16	Shpresa Shaqiri, "TV Kabllor Ordea"	Ordering the defendant to pay financial obligations owed to AMA in the amount of ALL 850.000	Tirana Administrative Appeals Court, complaint filed by the plaintiff	Won
17	“Radio Albania News” Company	Ordering the defendant to pay financial obligations owed to AMA in the amount of ALL 911.500	Tirana Administrative Appeals Court, complaint filed by the State Advocacy	Lost
18	“Ora” sh.a. Company	Cancellation of administrative act "Decision No.283, dated 29.12.2016 on license non-granting "	Under trial at the Administrative Appeals Court, complaint filed by the plaintiff	Won

19	“Tring Tv” sh.a. Company	Amendment of Administrative Act, Decision No.285, dated 29.12.2016 of Audiovisual Media Authority, by deciding to qualify and grant the local private audiovisual license to “Tring Tv” sh.a company	Under trial at the Administrative Appeals Court, complaint filed by the plaintiff	Won
20	Alfred Bej	Ordering the defendant to return the amount of ALL 1.995.656	Under trial at the Administrative Appeals Court, complaint filed by the defendant	Won
21	Anila Hajnaj	Ordering the defendant to return the amount of ALL 1.631.500	Under trial at the Appeals Court, complaint filed by the defendant	Won
22	Sevada Guço	Absolute invalidation of Evaluation No.7, dated 12.06.2017 of the Disciplinary Commission regarding measure "Removal from Civil Service"	Under trial at the Administrative Appeals Court, complaint filed by the defendant, AMA	Lost
23	Endirë Bushati	Cancellation of Decision of the Parliament of the Republic of Albania No. 94/2014 "On Electing the Chairman of the Audiovisual Media Authority". Regulation of financial relations between the plaintiff and Audiovisual Media Authority, by ordering AMA to pay salary to the plaintiff until her leave on 21.07.2016	Under trial at the Administrative Appeals Court, complaint filed by the defendant, AMA	Lost

24	Sevada Guço	Correcting the work misunderstanding, through the cancellation of Decision with Protocol No. 1010/2, dated 28.12.2015 of the direct superior, and dismissing disciplinary measure "Reprimand"	Under trial at the Administrative Appeals Court, complaint filed by the defendant, AMA	Lost
25	Fitnete Hajdari	Reinstatement of Fitnete Hajdari (Xhajku), the plaintiff, to her previous job position, because the termination of the employment contract (open ended) was done unreasonably and one-sidedly by the defendant, and it is still valid	Under trial at the Administrative Appeals Court, complaint filed by the plaintiff	Won
26	Sevada Guço	Objection to work results assessment	Under trial at the Administrative Appeals Court, complaint filed by the plaintiff	Won
27	"Tring TV" sh.a. Company	Cancellation of administrative acts: Decision No.14, dated 22.05.2015 and Decision No.62, dated 10.07.2015	Under trial at the Administrative Appeals Court, complaint filed by the plaintiff	Won
28	Bilbil Hajdini, for subject "TV Kabllor Fieri"	Partial cancellation of Decision No. 42, dated 11.05.2015 of AMA and complete cancellation of Citation No.4, dated 27.03.2015 of the Inspectors Group	Under trial at the Administrative Appeals Court, complaint filed by the plaintiff	Won

29	Dritan Xhaçi, for subject "TV Kabllor Xhaçi"	Absolute invalidation of executive title, "Citation Decision" No.25, dated 26.05.2015, and Decision No.46, dated 11.05.2015 of AMA	Under trial at the Administrative Appeals Court, complaint filed by the defendant, AMA	Lost
30	Dritan Memushi, for subject "TV Kabllor Tepelena Sat"	Cancellation of Decision No.115, dated 09.12.2015 regarding Citation No.15/1, dated 22.09.2015	Under trial at the Administrative Appeals Court, complaint filed by the plaintiff	Won
31	"Top Channel" sh.a. Company, for subject "TV Top Channel"	Absolute invalidation of administrative act "Citation" No.54, dated 07.12.2015	Under trial at the Administrative Appeals Court, complaint filed by the defendant, AMA	Lost
32	TV Johaniter	Cancellation of NCRT's Decision No. 660/2007 (license revocation)	Under trial at the Administrative Appeals Court, complaint filed by the defendant, AMA	Lost
33	TV Ca. Ura Vajgurore	Invalidation of executive title "Citation Decision" No.9, dated 07.03.2014, which has been cancelled due to having exceeded the prescription deadline	Under trial at the Administrative Appeals Court, complaint filed by the defendant, AMA	Lost
34	Cable TV Apollon	Cancellation of NCRT's Decision No. 63/2011	Under trial at the Administrative Appeals Court, complaint filed by the plaintiff	Won
35	Dritan Xhaçi, for subject "TV Kabllor Xhaçi"	Cancellation of Citation Decision No.49, dated 24.11.2015 and Decision No.20, dated 27.01.2016 of the Audiovisual Media Authority, which upheld the Citation Decision	Under trial at the Administrative Appeals Court, complaint filed by the defendant, AMA	Lost
36	Dritan Xhaçi, for subject "TV Kabllor Xhaçi"	Cancellation of Citation No.6, dated 10.02.2016. Cancellation of Decision No.69, dated 04.04.2016	Under trial at the Administrative Appeals Court, complaint filed by the defendant, AMA	Lost

37	Dritan Xhaçi, for subject "TV Kabllor Xhaçi"	Cancellation of Decision No. 234, dated 03.11.2016,	Under trial at the Administrative Appeals Court, complaint filed by the plaintiff	Won
38	"Media Vizion" sh.a. Company	Cancellation of administrative acts: Decision No. 55, dated 07.12.2015 and Decision No. 12, dated 27.01.2015	Under trial at the Administrative Appeals Court complaint filed by the plaintiff	Won
39	"Tring TV" sh.a. Company	Cancellation of administrative acts: Decision No. 65 dated 01.12.2016 and Decision No. 114 dated 12.07.2017 of AMA	Under trial at the Administrative Appeals Court, complaint filed by the defendant, AMA	Lost
40	"Tring TV" sh.a. Company	Cancellation of administrative acts: Decision No. 59, dated 22.11.2016 and Decision No. 113 dated 12.07.2017 of AMA	Under trial at the Administrative Appeals Court, complaint filed by the defendant, AMA	Lost
41	"Intel Media" shpk Company	Complete cancellation of Decision No. 7, dated 27.01.2017 and Decision "On Citation" No. 58, dated 22.11.2016	Under trial at the Administrative Appeals Court, complaint filed by the plaintiff	Won
42	"Beqaj Kabllorë 2014" sh.p.k. Company	Cancellation of Decision No. 169, dated 04.09.2017 and Citation Decision No. 60, dated 14.06.2017	Under trial at the Administrative Appeals Court, complaint filed by the plaintiff	Won
43	Private subject Eduard Azizolli, for subject "TV me Kabëll Iliria"	Cancellation of paragraph 2 of AMA Decision No. 48, dated 12.04.2017.	Under trial at the Administrative Appeals Court, complaint filed by the plaintiff	Won
44	Private subject Fred Stakaj, for subject "TV Lezha Kabëll"	Invalidation of executive title Citation Decision No. 9, dated 17.03.2016, and objection to bailiff actions.	Under trial at the Administrative Appeals Court, complaint filed by the plaintiff	Won

45	Private subject Edmond Sulejmani, for subject “TV Kabllor Jug”	Objection to bailiff actions; Suspension of bailiff actions	Under trial at the Administrative Appeals Court, complaint filed by the plaintiff	Won
46	“Reçi KGM” sh.p.k. Company, for subject “TV Kabllor Lissus”	Complete cancellation of administrative act No. 62, dated 15.12.2015 and Decision No. 26, dated 27.01.2016 of AMA	Under trial at the Administrative Appeals Court, complaint filed by the plaintiff	Won
47	Private subject Dritan Xhaçi, for subject “TV Kabllor Xhaçi”	Cancellation of Citation No. 5, dated 10.02.2016; Cancellation of Decision No. 68, dated 04.04.2016	Under trial at the Administrative Appeals Court, complaint filed by the plaintiff	Won
48	Private subject Dritan Xhaçi, for subject “TV Kabllor Xhaçi”	Cancellation of Citation No. 6, dated 10.02.2016; Cancellation of Decision No. 69, dated 04.04.2016.	Under trial at the Administrative Appeals Court, complaint filed by the defendant, AMA	Lost
49	“Tring TV” sh.a. Company	Cancellation of administrative acts: Decision No. 12, dated 11.04.2016 and Decision No. 150, dated 13.06.2016 of AMA	Under trial at the Administrative Appeals Court, complaint filed by the plaintiff	Won
50	“Tring TV” sh.a. Company	Cancellation of administrative acts: "Citation Decision" No. 10, dated 23.03.2016 and Decision No. 105, dated 19.05.2016 of AMA	Under trial at the Administrative Appeals Court, complaint filed by the plaintiff	Won
51	“Elbasan Cable” sh.p.k. Company, on cable subject “TV Elbasan Cable”	Cancellation of Citation No. 13, dated 11.04.2016 and Decision No. 147, dated 13.06.2016	Under trial at the Administrative Appeals Court, complaint filed by the plaintiff	Won

52	Private subject Fred Stakaj, for subject “TV Kabllor Lezha”	Cancellation of Citation No. 09, dated 17.03.2016	Under trial at the Administrative Appeals Court, complaint filed by the defendant, AMA	Lost
53	“Arlibon” sh.p.k., for subject “TV Kabllor Fieri”	Complete cancellation of administrative acts: Decision No. 235, dated 03.11.2016 and Citation Decision No. 33, dated 15.09.2016 of AMA	Under trial at the Administrative Appeals Court, complaint filed by the plaintiff	Won
54	Private subject Dritan Xhaçi, for subject “TV Kabllor Xhaçi”	Cancellation of citation No. 18, dated 03.06.2016. Cancellation of Decision No. 180, dated 23.07.2016.	Under trial at the Administrative Appeals Court, complaint filed by the plaintiff	Won
55	Private subject Abidin Fraholli, for cable subject “TV Fraholli”	Cancellation of administrative act: Decision No.51, dated 24.10.2016	Under trial at the Administrative Appeals Court, complaint filed by the plaintiff	Won
56	“Elbasan Cable” sh.p.k., for cable subject “TV Elbasan Cable”	Cancellation of administrative acts: Decision No. 34, dated 22.09.2016 and Decision No. 271, dated 22.12.2016	Under trial at the Administrative Appeals Court, complaint filed by the plaintiff	Won
57	IBC sh.p.k.	Suspension of Decision No. 3, dated 19.01.2017 execution. Invalidation	Under trial at the Administrative Appeals Court, complaint filed by the plaintiff	Won
58	Private subject Ruzhdi Bajrami, for subject “TV Kabllor Bajram Net”	Cancellation of AMA Citation Decision No. 2, dated 19.01.2016	Under trial at the Administrative Appeals Court, complaint filed by the plaintiff	Won

59	Dritan Xhaçi, for subject "TV Kabllor Xhaçi"	Cancellation of executive title "Decision" No. 25, dated 07.08.2015, "Citation"	Under trial at the Administrative Appeals Court, complaint filed by the plaintiff	Won
60	"Kombi" sh.p.k Company., for subject "TV Kombi"	Cancellation of administrative act: Decision No. 13, dated 27.01.2017, upheld by AMA Decision No. 53, dated 12.04.2017.	Under trial at the Administrative Appeals Court, complaint filed by the plaintiff	Won
61	Private subject Besnik Deliu, for subject "TV Kabllor K.A.M."	Cancellation of administrative acts: Decision No. 27, dated 23.02.2017, and Decision No. 56, dated 12.04.2017 of AMA	Under trial at the Administrative Appeals Court, complaint filed by the plaintiff	Won
62	"Kombi" sh.p.k. Company , for subject "TV Kombi"	Illegality of Decision No. 264, dated 21.12.2016, Citation No. 40, its absolute invalidity and cancellation.	Under trial at the Administrative Appeals Court, complaint filed by the plaintiff	Won
63	"Envo- Company" sh.p.k. , for subject "TV Kabllor Envo Company"	Cancellation and amendment of administrative acts: Decision No. 34/2017 and Decision No. 118/2017 of AMA	Under trial at the Administrative Appeals Court, complaint filed by the plaintiff	Won
64	"Envo- Company" sh.p.k. , for subject "TV Kabllor Envo Company"	Cancellation of administrative act: Citation No. 55 and 56 of 2017	Under trial at the Administrative Appeals Court, complaint filed by the plaintiff	Won
65	Gazmir Mango (New Planet Radio)	Objection to bailiff Decision	Under trial at the Administrative Appeals Court, complaint filed by the plaintiff	Won

66	Gazmir Mango (New Planet Radio)	Prescription of Citation No. 0237, dated 03.03.2010, suspension of execution	Under trial at the Administrative Appeals Court, complaint filed by the defendant, AMA	Lost
67	“Cable Vlora” sh.p.k. Company, for subject “TV Kabllor Vlora Cable”	Request for securing the claim and suspension of Decision No. 57, dated 14.06.2017 of the Inspectors Group, Decision No. 167, dated 04.09.2017 of AMA, and cancellation of these Decisions	Under trial at the Administrative Appeals Court, complaint filed by the defendant, AMA	Lost
68	“Arlibon” sh.p.k. Company, for subject “TV Kabllor Fieri”	Complete cancellation of administrative acts: Decision No. 106, No.107, No. 108, No. 109, No. 110, No. 111 and No. 115 dated 12.07.2017 of AMA	Under trial at the Administrative Appeals Court, complaint filed by the plaintiff	Won
69	“Tele.co Albania” sh.p.k. Company, for subject “TV Kabllor Tele.Co Albania”	Complete cancellation of administrative act: Decision No. 168, dated 04.09.2017 of AMA.	Under trial at the Administrative Appeals Court, complaint filed by the plaintiff	Won
70	“Envo- Company” sh.p.k.	Ordering the defendant to pay financial obligations owed to AMA in the amount of ALL 776.300	Under trial at the Administrative Appeals Court, complaint filed by the plaintiff	Won
71	“Radio Link” sh.p.k. Company, for subject “Radio DJ 96.1”	Cancellation of administrative acts: Decision No. 130, dated 12.07.2017, Decision No. 81, dated 29.05.2017	Under trial at the Administrative Appeals Court, complaint filed by the plaintiff	Won
72	Aristotel Petro, TV Alpo	Cancellation of defendant's administrative acts:	Under trial at the Administrative Appeals Court, complaint filed by the plaintiff	Won

		1. Record dated 08.02.2018; 2. Decision dated 08.02.2018. Ordering the defendant to return the seized equipment		
73	“Cable Net” sh.p.k Company	Absolute invalidation of Decision No. 139, dated 12.07.2017	Under trial at the Administrative Appeals Court, complaint filed by the plaintiff	Won
74	“Envo-Commpany” shpk Company	Cancellation of Decision No. 102, dated 12.07.2017, Cancellation of Decision dated 24.07.2017	Under trial at the Administrative Appeals Court, complaint filed by the plaintiff	Won
75	“Sky Gjirokastra” shpk Company	Cancellation of administrative act Decision No. 140, dated 12.07.2017, for not granting cable network license	Under trial at the Administrative Appeals Court, complaint filed by the plaintiff	Won
76	“Media +” sh.a Company	Cancellation of AMA Decision No. 09, dated 22.05.2013	Under trial at the Administrative Appeals Court, complaint filed by the defendant, AMA	Lost
77	Private subject Ruzhdi Bajrami, for subject “TV Kabllor Bajram Net”	Ordering the defendant to pay financial obligations in the amount of ALL 2.641.000 owed to AMA	Under trial at the Administrative Appeals Court, complaint filed by the defendant	Won
78	“Media 99” sh.a. Company, for subject “TV Koha”	Ordering the defendant to pay financial obligations.	Under trial at the Administrative Appeals Court, complaint filed by the defendant	Won
79	Aqif Haveriku, TV 6	Objection to bailiff actions, Citation No. 61, dated 22.11.2016	Under trial at the Administrative Appeals Court, complaint filed by the defendant	Won
80	Aqif Haveriku, TV 6	Objection to bailiff actions, Citation No. 43, dated 27.04.2017	Under trial at the Administrative Appeals Court, complaint filed by the defendant	Won

81	Josif Shegani, "TV Kabllor Lin"	Invalidation of executive title Decision Citation No. 1, dated 07.03.2014.	Under trial at the Administrative Appeals Court, complaint filed by the defendant, AMA	Lost
82	Ledio Shameti, "TV Kabllor Kamza"	Invalidation of executive title Citation Decision No. 506, dated 23.10.2012. Suspension of executive title implementation	Under trial at the Administrative Appeals Court, complaint filed by the defendant	Won
83	Ledio Shameti, "TV Kabllor Kamza"	Invalidation of executive title "Citation Decision" No. 599, dated 12.02.2013. Suspension of executive title implementation	Under trial at the Administrative Appeals Court, complaint filed by the defendant	Won
84	"Beqaj Kabllore 2014" sh.p.k. Company	- Invalidation of executive title Citation Decision No. 60, dated 14.06.2017 - Suspension of executive title implementation	Under trial at the Administrative Appeals Court, complaint filed by the defendant	Won
85	Fatjon Latifi, "ENT-Kabllor TV"	Prescription of executive title Citation Decision No. 392, dated 01.07.2011 as well as its invalidation.	Under trial at the Administrative Appeals Court, complaint filed by the defendant, AMA	Lost
86	Fatjon Latifi, "ENT-Kabllor TV"	Objection to the judiciary bailiff's actions and revocation of account seizure of debtor "TV KRUTJA". Cancellation of Administrative Act: Decision No. 237, dated 11.12.2017 of AMA, which upheld Citation No.90, dated 30.10.2017	Under trial at the Administrative Appeals Court, complaint filed by the defendant	Won

87	Fred Stakaj	Objection to and cancellation of obligation in the amount of ALL 312.490	Under trial at the Administrative Appeals Court, complaint filed by the defendant	Won
88	“Fokus T.V.” sh.p.k. Company	Cancellation of administrative act Decision No. 97, dated 16.05.2018, on license renewal for local private audiovisual subject “TV Fokus”	Under trial at the Administrative Appeals Court, complaint filed by the defendant	Won
89	“Capital Radio” sh.p.k. Company	Cancellation of AMA Decision No. 73, dated 20.04.2018; Re-establishing “Capital Radio” Company's term within the complaint deadline against Decision No. 90, dated 19.05.2016 of AMA; Cancellation of Decision No. 90, dated 19.05.2016	Under trial at the Administrative Appeals Court, complaint filed by the defendant, AMA	Lost
90	“4 Plus Media Group” shpk Company, for TV 4+	Cancellation of Administrative Act: AMA Decision No. 122, dated 08.06.2018	Under trial at the Administrative Appeals Court, complaint filed by the defendant	Won
91	“4 Plus Media Group” shpk Company, for TV 4+	Cancellation of Administrative Act: Decision No. 122, dated 08.06.2018 Cancellation of administrative letter on "Immediate Termination of Broadcasting"	Under trial at the Administrative Appeals Court, complaint filed by the defendant	Won
92	Dritan Memushi. Cable TV "Tepelena Sat"	Cancellation of final Decision No. 117, dated 16.05.2018, which upheld Citation Decision No. 4,	Under trial at the Administrative Appeals Court, complaint filed by the defendant	Won

		dated 20.02.2018 of AMA Inspectors Group.		
93	“Fokus TV” shpk Company	1. - Objection to bailiff actions; - Implementation suspension of: "On the assessment of movable property, until final resolution of this matter by final court decision. 2. - Invalidation of Executive Titles: - Citation No. 509, dated 23.10.2012 - Citation No. 13, dated 22.05.2015 issued by AMA (former NCRT)	Under trial at the Administrative Appeals Court, complaint filed by the defendant	Won
94	“TV Alsat” sh.a. Company	Ordering the defendant to pay financial obligations owed	Under trial at the Civil Appeals Court, complaint filed by the defendant	Won
95	Regional Tax Directorate of Tirana	Cancellation of administrative act Decision with Protocol No. 30945/3, dated 15.11.2016 of the Tax Appeal Directorate in the Regional Tax Directorate of Tirana; Returning the amount of ALL 586.019	Under trial at the Administrative Appeals Court, complaint filed by the plaintiff	Won
96	Private subject Elona Shaha, for subject “TV Stream”	Ordering the defendant to pay financial obligations owed	Under trial at the Administrative Appeals Court, complaint filed by the defendant	Won

97	“Cable Albania Shkodër” sh.p.k. Company	Ordering the defendant to pay financial obligations owed	Under trial at the Administrative Appeals Court, complaint filed by the plaintiff, AMA	Lost
98	“Reci KGM” sh.p.k. Company	Ordering the defendant to pay financial obligations owed to AMA in the amount of ALL 733.630 for “TV kabllor Mirdita” and ALL 392.200 for “TV Kabllor Lissus”.	Under trial at the Administrative Appeals Court, complaint filed by the defendant	Won
COURT PROCEEDINGS UNDER TRIAL AT THE HIGH COURT				
No	Plaintiff	Object	Judicial phase of the process	Won/Lost in the current phase
1	Jetmir Olldashi	Cancellation of administrative act Order No. 125, dated 22.04.2015, on salary payment	Under trial at the High Court, recourse exercised by the plaintiff	Won
2	Endrit Kopliku	Declaration of the termination of contract dated 02.12.2013 as immediate and unjustified.	Under trial at the High Court, recourse exercised by AMA	Lost
3	Abidin Fraholli, for subject “TV Kabllor Fraholli”	Absolute invalidation of Decision No. 19, dated 17.12.2014	Under trial at the High Court, recourse exercised by the plaintiff	Won
4	“Envo- Company” sh.p.k., for subject “TV Kabllor Envo Company”	Cancellation of administrative act, Order No. 147, dated 30.04.2015 by the Chairman of the Audiovisual Media Authority and the administrative act with record No. 113, dated 22.04.2015 of AMA's Inspectors Group	Under trial at the High Court, recourse exercised by the plaintiff	Won
5	“Focus Media News”	Cancellation of administrative act Decision No. 10,	Under trial at the High Court, recourse exercised by AMA	Lost

	sh.p.k Company ., for subject “TV News 24”	dated 27.01.2016, for Citation No. 53, dated 07.12.2015		
6	“ALDO- 03” sh.p.k. Company	Cancellation of Decision No. 80 dated 26.10.2015	Under trial at the High Court, recourse exercised by the plaintiff	Won
7	“Fibernet” sh.p.k. Company	Cancellation of administrative act due to relative invalidity: Order No. 283, dated 03.09.2015 and Decision No. 1, dated 03.09.2015	Under trial at the High Court, recourse exercised by the plaintiff	Won
8	“Fibernet” sh.p.k. Company	Cancellation of administrative act Decision of AMA No. 85, dated 26.10.2015 due to relative invalidity	Under trial at the High Court, recourse exercised by the plaintiff	Won
9	“Intel- Media” sh.p.k Company., for subject “TV Kabllor Jug”	Complete cancellation of Decision No. 93, dated 26.10.2015, against Citation No. 39, dated 15.09.2015 by AMA's Inspectors Group	Under trial at the High Court, recourse exercised by AMA	Lost
10	Cable TV “AVN”	Cancellation of administrative act Decision No. 62, dated 11.02.2011 of the NCRT and Citation No. 339, dated 11.01.2011	Under trial at the High Court, recourse exercised by AMA	Lost
11	“Digitalb” sh.a. Company	Cancellation of AMA's Decision No. 65, dated 04.04.2016; Cancellation of administrative act: Citation record No. 3, dated 26.01.2016 of AMA for imposing a citation on “Digitalb” sh.a. company	Under trial at the High Court, recourse exercised by the plaintiff	Won

12	Geront Dervishaj	Cancellation of Citation with AMA's inspectors Decision No. 1, dated 13.01.2015 of, cancellation of AMA Decision No. 31, dated 16.04.2015	Under trial at the High Court, recourse exercised by the plaintiff	Won
13	“Elbasan Cable” sh.p.k. Company	Cancellation of administrative acts: Decision No. 4, dated 10.02.2016 and Decision No. 67, dated 04.04.2016	Under trial at the High Court, recourse exercised by the plaintiff	Won
14	“DEVI- E.R.I” Sh.,p.k. Company	Complete cancellation of Administrative Act “Citation” No. 47” of AMA, upheld by AMA with Decision No. 19 dated 27.01.2016.	Under trial at the High Court, recourse exercised by the plaintiff	Won
15	Private subject Eneritan Pupa, for subject “TV Kabllor Pupa”	Invalidation of Decision No. 270, dated 22.12.2016 of AMA, which upheld Decision No. 53, dated 04.11.2016	Under trial at the High Court, recourse exercised by the plaintiff	Won
16	Private subject Bilbil Hajdini, for subject “TV Kabllor Fier”	Cancellation of AMA Decision No. 39, dated 29.02.2016 by ruling the cancellation of Citation No. 60, dated 15.12.2015	Under trial at the High Court, recourse exercised by the plaintiff	Won
17	“TV kabllor Shijaku” sh.p.k Company, for subject “TV Kabllor Shijaku”	Cancellation of administrative act Citation No. 7, dated 04.03.2016 of AMA Cancellation of administrative act: AMA Decision No. 106, dated	Under trial at the High Court, recourse exercised by the plaintiff	Won

		19.05.2016		
18	“Media +” sh.a. Company	Cancellation of NCRT Decision No. 95, dated 03.04.2013, and AMA Decision No. 09, dated 22.05.2013	Under trial at the High Court, recourse exercised by the State Advocacy	Lost
19	“Tring TV” sh.a. Company	Cancellation of administrative acts: Decision No. 67 and Decision No. 112, dated 12.07.2017 of AMA	Under trial at the High Court, recourse exercised by the plaintiff	Won
20	Blerta Boriçi	Employment relations	Under trial at the High Court, recourse exercised by AMA	Lost
21	Engjëllushe Ibrahimi	Employment relations	Under trial at the High Court, recourse exercised by the plaintiff	Won
22	“Albanian Mobile Communications” sh.a. Company	Cancellation of Decision with protocol No. 177/1, dated 02.02.2012 of NCRT; Cancellation of the abovementioned administrative act as invalid and allowance to broadcast advertisements for 3G Internet by AMC sh.a.;	Under trial at the High Court, recourse exercised by the plaintiff and counter-recourse exercised by AMA	Won
23	“Tring TV” sh.a. Company	Cancellation of administrative acts: Decision No. 3, dated 13.03.2015, and Decision No. 40, dated	Under trial at the High Court, recourse exercised by the defendant, AMA	Lost

		11.05.2015.		
24	“Media Vizion” sh.a. Company	Ordering the defendant to stop licensing procedure for national numeric networks initiated by AMA Decision No. 29, dated 16.04.2015.	Under trial at the High Court, recourse exercised by the plaintiff	Won
25	“TRING TV” sh.a., Company	Ordering the defendant to execute the administrative act on dividing the retained obligation into installments, which has been refused by written letter with Protocol No. 1525/1, dated 31.12.2014.	Under trial at the High Court, recourse exercised by the plaintiff	Won
26	“ Media +” sh.a. Company	Cancellation of NCRT Decision No. 34, dated 01.02.2013 as invalid	Under trial at the High Court, recourse exercised by AMA	Lost
27	Cable TV "Ura Vajgurore "	Absolute invalidation of Citation No. 9/2014	Under trial at the High Court, recourse exercised by the plaintiff and a counter-recourse exercised by AMA	Won
28	Cable TV “AVN”	Cancellation of Citation, NCRT Decision No. 885/2009	Under trial at the High Court, recourse exercised by the defendant, AMA	Lost
29	Luljeta Mërkuri	Cancellation of Decision No. 175, dated 01.08.2012 for the temporary transfer and actual implementation of SAA Decision No. 135, dated 19.05.2011	Under trial at the High Court, recourse exercised by the defendant, AMA	Lost

30	“George” sh.p.k. Company, for subject ” TV ARV”	Cancellation of NCRT Decision No. 115, dated 03.04.2013, on the validity of the local television subject "TV ARV"'s license	Under trial at the High Court, recourse exercised by the plaintiff	Won
31	“ABCom” sh.p.k. Company	Complete cancellation of administrative act Notice with Protocol No.740/1, dated 10.03.2016, addressed to “ABCom” shpk	Under trial at the High Court, recourse exercised by the plaintiff	Won
32	“ABC News” sh.a.; “TV KLAN” sh.a.; “DIGIT- ALB” sh.a.; “TOP CHANNEL” sh.a.	Cancellation of Article 6.5 of AMA's Regulations, approved with Decision No. 76, dated 04.04.2016 of AMA	Under trial at the High Court, recourse exercised by the defendant, AMA	Lost
33	“Media 99” sh.a. Company	Cancellation of administrative act Decision No. 77, dated 19.05.2016	Under trial at the High Court, recourse exercised by the plaintiff	Won
34	Roland Canaj	Employment relations	Under trial at the High Court, recourse exercised by the defendant, AMA	Lost
35	Pandi Kasapi	Indemnification (resulting from category III-a/1 monthly salary, starting from 21.07.2009 until NCRT's Order)	Under trial at the High Court, recourse exercised by the plaintiff	Won
36	“Intel- Media” sh.p.k. Company	Cancellation of Citation in the amount of 300.000 ALL imposed with Decision of private television subject “TV Jug”	Under trial at the High Court, recourse exercised by third party the State Advocacy	Lost

37	AMA	Request on Execution Order issuing for Citation No. 49, dated 24.11.2015 of the Inspectors Group, imposed on natural person Dritan Xhaçi, for cable subject "TV Xhaçi"	Under trial at the High Court, recourse exercised by the defendant, AMA	Lost
38	"Top Channel" sh.a. Company, "TV Klan" sh.a. Company	Cancellation of AMA's Decision No. 4, dated 26.03.2014 "On the Decision for the Obligation to Carry National Programs by Cable Electronic Communication Networks Authorized to Relay Audio and Audiovisual Programs in these Networks"	Under trial at the High Court, recourse exercised by the defendant, AMA	Lost

